

VREN Quarterly Conference Call

State Vocational Rehabilitation Agency Employment Networks (VRENs)

Ticket to Work program
Operations Support Manager



Welcome and Roll Call

- FL State VR agency
- GA State VR agency
- IL State VR agency
- MA State VR agency
- MS State VR agency
- NH State VR agency
- OR State VR agency

- SD State VR agency
- VT State VR agency
- VA State VR agency
- SC State VR agency
- KY State VR agency
- IN State VR agency
- OR Blind State VR agency



Agenda

- Update on ePay process
- Practice module and Quick Guide Use
- Open discussion



ePay Update



ePay Files

- Quarterly VREN ePay files created the first month of the calendar quarter
 - January 20th
 - April 20th
 - July 20th
 - October 20th





Payment Files

- Match between Tickets assigned and earnings posted
 - Office of Child Support and Enforcement earnings files
 - If no earnings are posted at TWL or above, SSN not included in the Payment Status Report.



Payment Criteria

- Claims paid based on the model selected
 - Ongoing Support VRENs All Available payments will be processed (e.g., Phase 1, Phase 2 and Outcome payments.
 - Phase 1 Milestone Only VRENs Phase 1 Milestone payments for beneficiaries if no payments ever processed or the only payments processed are Phase 1 milestone payments.
 - Exclusion: pipeline cases received Phase 2 and/or Outcome payments prior to April 1, 2014



Tickets Unassigned only for Phase 1 VRENs

- Tickets will be unassigned when:
 - All Phase 1 Milestone claims are paid; or
 - All available Phase 1 Milestone claims are paid and Phase 1
 Milestone exclusions (due to Lookback earnings or successful
 VR closures) are denied; or
 - Beneficiary goes into an Outcome status prior to payment of all Phase 1 Milestone claims

Exclusion: Pipeline cases under the Phase 1 Milestone
 Only VRENs are excluded from this process



ePay

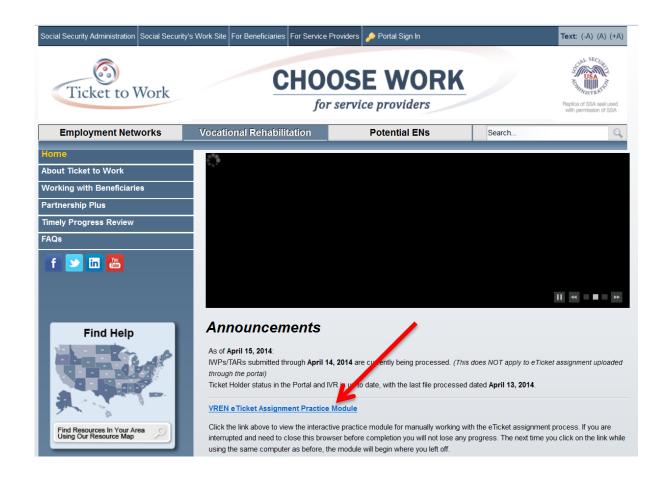




VREN Practice Module and Quick Guides

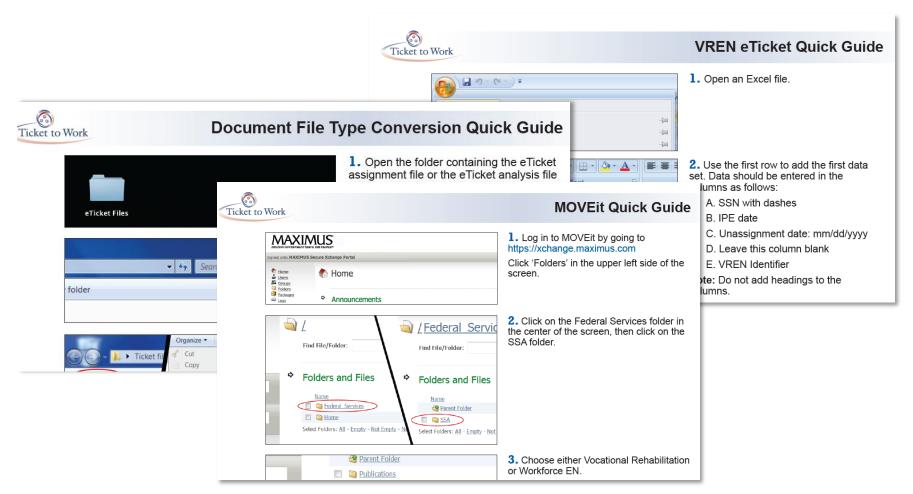


Practice Module





Quick Guides





Open Discussion