**General Announcements**

* **ePay Announcement:** The Social Security Administration (SSA) has a goal of offering ePay to all Employment Networks (EN) by the end of July. The ePay efficiencies will save resources for everyone. Payments will be made daily based on SSA’s earnings records will be drawn from multiple earnings data sources. This should increase payment hits. June will be the last month for the quarterly payment system in current use.
* **Marketing Summit:** Rob Pfaff reminded everyone that the Marketing Summit will be held on June 24 in Dallas, TX. SSA is planning for additional Marketing Summits. The goal of the Summit is to gather ENs to obtain and share ideas on marketing best practices. Area stakeholders will be there to participate and present including representatives from the BASS, OSM, AWIC, WIPA and PABSS. A GovDelivery with Marketing Summit registration details was sent on 5/26. When the agenda is finalized, another GovDelivery message will be sent. SSA encourages EN participation. This will be a live event, and SSA will not have access to video conferencing. Registration is required and information is on the Your Ticket to Work Website at <https://yourtickettowork.com/web/ttw/information-center>.
* **Upcoming All Calls:** e-Pay information, processes, and question responses will be covered on the June 30th All EN payments call. The next All EN call will be July 9th due to the July 4th holiday.

**Ticket Portal Updates**

* **Ticket Portal Key dates:** SSA provided key transition dates. June and July are key transition months. SSA encourages attention to the forthcoming GovDelivery messages that will contain important information. On June 8, ENs will receive a communication on what to expect in the transition, where your EN falls in transition readiness and what the EN’s next step should be. On June 15, SSA will flip the switch on access and use of the new Ticket Portal for those ENs enrolled and ready to use the system. If you are not ready for the June 15th portal transition, you can enroll for a later access date. SSA encourages ENs to transition into the Ticket Portal as early as possible. On June 16, the current transactions in the current Secure Provider Portal (SPP) will no longer be available. While ENs will be able to do queries and look at reports, they cannot request a payment or Ticket assignment transaction or conduct a Timely Progress Review. June 17 is the first Ticket Portal orientation session. Self-paced modular training sessions will be available on a secure site to individuals who have access to the Ticket Portal. Individuals are encouraged to participate review the self-paced trainings prior to attending Ticket Portal orientation. Weekly Wednesday orientation sessions continue through July. The same information is presented during each session. Between June 19th and 21st, there will be portal downtime with no EN access. On June 30th the SPP will be shut down and no longer available.
* **Portal and non-Portal processes:** Katie Striebinger (SSA) walked through a comparative chart outlining the Ticket Portal and manual processes including checking Ticket assignability, single and batch Ticket assignments, payment requests and Timely Progress Reviews. There is no lag time with the Portal as processes are real-time and immediate. Transactions and information requested through the manual process require seven to ten days to process. Reports data is updated in real-time in the Ticket Portal. There is no manual process for reports. ENs will have to keep their own records.

**Effective Practices Presentation**

The purpose of the Effective Practice presentations are to provide a platform for peer learning. For the next six months, you will hear from your EN peers on a variety of topics. Today’s presentation on. *Integrating Ticket into your current business models and Partnering with Others,* is the first in Effective Practice series three.

Adelante Development Center a non-profit EN located in New Mexico provides a variety of services to over 1,000 New Mexicans, disabled veterans, the elderly and those with disabilities. Ken Williams, Ticket to Work Program Manager, shared approaches used while developing and growing their successful Ticket to Work program. Steps, timeline and resources needed to achieve success were outlined including how Adelante ramped up with time from current as well as dedicated Ticket Program staff. Adelante received EN business operations mentorship from a successful EN partner in California. They also developed beneficiary in-reach and outreach strategies, in-house CWIC services and a virtual job recruiting environment. Success was attributed to the cultivation of valuable EN, EN-AJC shared services and Ticket revenue, and VR partnerships, including Partnership Plus. These partnerships and multi-agency sharing and co-funding of services resulted in beneficiary and EN success.

The next Effective Practice presentation during the All EN call on Thursday July 9th will include a presentation from the Iowa Departments of Vocational Rehabilitation and for the Blind and the Iowa Workforce agency on their successful partnership model.

**Reminders**

The full transcript and audio from the call are available at <https://yourtickettowork.com/web/ttw/events-archive>

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