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| **Title:** EN Call   **Start:** 11/17/2016 3:00 PM EST |
| Expand the status displayReporter Connection Status R Data Status D Idle Status I Connected   Find in Transcript DOWN  Find in Transcript UP   Case   Resume Scrolling of Live Transcript Resume |
| * TODAY IS THURSDAY, 17 NOVEMBER * 2016. * PLEASE STAND BY, YOUR WEBINAR * WILL BEGIN SHORTLY. WE * APPRECIATE YOUR PATIENCE. * . * >> LADIES AND GENTLEMEN, THANK * YOU FOR STANDING BY. WELCOME * TO THE QUARTERLY EN CONFERENCE * CALL. DURING THE PRESENTATION * PARTICIPANTS WILL BE IN LISTEN * ONLY MODE. AFTERWARDS WE WILL * CONDUCT A QUESTION AND ANSWER * SESSION. AT THAT TIME IF YOU * HAVE A QUESTION PLEASE PRESS * THE STAR FOLLOWED BY THE NUMBER * 1 ON WRUR TELEPHONE. AS A * REMINDER THIS CONFERENCE IS * BEING RECORDED NOVEMBER 17, * 2016. I WOULD NOW LIKE TO TURN * THE CONFERENCE OVER TO RALPH * PASS. PLEASE GO AHEAD. * >> GOOD AFTERNOON, EVERYBODY, * THANK YOU FOR JOINING US TODAY. * WE HAVE A LOT OF INFORMATION * TO GO OVER AND WE ARE THANKFUL * THAT YOU ARE ABLE TO JOIN US * AND TAKE THE TIME OUT OF YOUR * BUSY SCHEDULES. I AM ROBERT * PASS FROM ORDES AND I HAVE A * COUPLE THINGS I'D LIKE TO GO * OVER WITH YOU AS WE GET INTO * TODAY'S CALL, SO WITHOUT * FURTHER ADO, MANY OF YOU OR * MOST OF YOU HOPEFULLY SAW OUR * EMAIL NOTIFICATION REGARDING * THE EXECUTIVE CHANGES HERE * WITHIN SSA AND ORDES. DAVID * WEAVER, WHO WAS SERVING AS OUR * ASSOCIATE COMMISSIONER, HAS * LEFT US FER A MOTION IN THE * CONGRESSIONAL BUDGET OFFICE. * THAT OCCURRED IN THE MIDDLE OF * OCTOBER. SUSAN WILSKY, WHO IS * MY COUNTERPART FOR THE RESEARCH * AND DEMONSTRATION SIDE OF THE * ORGANIZATION, IS THE ACTING * ASSOCIATE COMMISSIONER AND SSA * IS CURRENTLY IN THE PROCESS OF * CONDUCTING A SEARCH FOR A * REPLACEMENT FOR DAVID. WE WILL * HAVE MORE NEWS ON THAT AS IT * BECOMES AVAILABLE BUT THAT * PROCESS IS UNDERWAY RIGHT NOW. * IN THE MEANTIME, JEFF * HEMMETER, WHO WAS A MANAGER ON * OUR RESEARCH AND DEMONSTRATION * SIDE HAS STEPPED INTO SUSAN'S * POSITION AS THE DEPUTY * ASSOCIATE COMMISSIONER WHILE * SUSAN TAKES OVER DAVID'S FORMER * ROLE. SO HOPEFULLY THIS * TRANSITION, IT SHOULD BE A * SEAMLESS PROCESS FOR YOU IN * TERMS OF THE EFFECT IT WILL * HAVE ON YOU ON A DAY-TO-DAY * BASIS. YOU SHOULD NOT NOTICE * ANY CHANGE AT ALL. IT'S * BUSINESS AS USUAL FOR US AND WE * CONTINUE TO MOVE FORWARD * ORGANIZATIONALLY. * SUSAN COULD NOT BE HERE TODAY * TO INTRODUCE HERSELF TO YOU * DIRECTLY, SHE'S IN WASHINGTON, * DC, ATTENDING MEETINGS, BUT WE * WILL PLAN TO HAVE HER ON A * FUTURE CALL. * MOVING ON TO THE NEXT ITEM IN * THE AGENDA, I WANTED TO TOUCH * BASE BRIEFLY ABOUT * PARTICIPATION AT THE NATIONAL * EMPLOYMENT CONFERENCE WHICH WAS * SEPTEMBER 2016 OF THIS YEAR. * TIME HAS GONE REALLY QUICKLY, * SO BEAR WITH ME. * WE HAD A VERY PRODUCTIVE * MEETING, ALWAYS AN OPPORTUNITY * TO MEET WITH THE INFORMATION I * COVERED WAS ESSENTIALLY UPDATES * REGARDING THE PROGRAM, SOME OF * WHICH ARE DATA RELATED AND I'M * GOING TO COVER THAT IN A MINUTE * OR TWO, AS WELL AS UPDATES IN * OUR VARIOUS INITIATIVES * UNDERWAY. BY WAY OF * DISCUSSION, I DON'T WANT TO * GIVE AWAY GARY'S THUNDER AT THE * END OF THE CALL TODAY, BUT WE * ARE CONTINUING TO MOVE FORWARD * WITH THE BPQY PROCESS AND I * BELIEVE WE'VE CROSSED OVER THE * 20,000 BPQY THRESHOLD WHICH IS * A SIGNIFICANT NUMBER FOR US * ORGANIZATIONALLY AND A * MILESTONE FOR US. * ALSO IMPORTANT FOR US DURING * THAT MEETING WAS FOR US TO * INTRODUCE OUR NEW SSA * OPERATIONS EXECUTIVE LEAD HAI * HINOHOSA WHO WORKS OUT OF THE * SAN FRANCISCO OFFICE, WHO WAS * ABLE TO ATTEND IN PERSON AND * PRESENT TO THE GROUP RELATIVE * TO THE WORKLOAD CHALLENGES * FACED BY THE SSA FIELD * COMPONENTS. HAI'S SAN * FRANCISCO REGION IS ONLY ONE * REGION, BUT HE WAS ABLE TO VERY * ADEPTLY CAPTURE THE AMOUNT OF * WORK AND THE BACKLOGS FACED BY * THE LOCAL FIELD OFFICES. IT'S * OBVIOUSLY BECOMING MORE OF AN * ISSUE AS WE MOVE FORWARD. * BUDGET-WIDE SSA IS CHALLENGED * TO PROVIDE ENOUGH RESOURCES TO * MEET THE NEEDS OF THE PUBLIC * AND HAI CAPTURED ALL OF THOSE * IN A VERY NICE WAY, AND HAI HAS * PRESENTED DURING ONE OF OUR * PREVIOUS CALLS SO MANY OF YOU * ARE FAMILIAR WITH HAI AND HIS * NEW ROLE. * WE ALSO INTRODUCED MELANIE AS * OUR NEW HIRE AND DISCUSSED * FELIX'S TRANSITION INTO THE DPM * PROJECT MANAGER ROLE. WE * TALKED A LITTLE BIT ABOUT OUR * OUTREACH ACTIVITIES WHICH AGAIN * I DON'T WANT TO STEAL ANY OF * MARK'S THUNDER, BUT WE WERE * ABLE TO WORK WITH HAI AND HIS * REGIONAL CONTACTS TO SET UP * MEETINGS IN THE LOS ANGELES AND * DENVER, THE DENVER REGION AND * LOS ANGELES AREA TO MEET WITH * SSA STAFF AND TICKET WOULD * WORK STAKE HOLDERS, BRING BOTH * SIDES TOGETHER TO MAKE THE * TICKET PROGRAM, DISCUSS THE * TICKET PROGRAM AND MAKE IT AN * ISSUE THAT ELEVATES IT WITH THE * SSA OPERATIONAL STAFF IN A WAY * THAT GIVES HIM AN TOUPBT ASK * QUESTIONS AND GET ANSWERS AND * BECOME MORE FAMILIAR WITH THE * VARIED STAKE HOLDERS, PUT A * NAME WITH A FACE, SO FORTH. * THESE EVENTS HAVE BEEN BE * FOUND TO BE VERY POSITIVE BY * THE PARTICIPANTS. VR * PARTICIPATES, WIPA * PARTICIPATES, THE LOCAL PASS AS * WELL AS SOME OF THE LOCAL EN'S * AND THE SSA OPERATIONS * DIRECTORS, THE AREA MANAGERS, * THE LOCAL STAFF, SO IT CREATES * A FAMILIARITY THAT MANY OF YOU * HAVE EXPRESSED TO US IS BADLY * NEEDED WHEN YOU ARE INTERACTING * WITH LOCAL SSA STAFF AND * SOMETIMES YOU FIND THE STAFF IS * UNFAMILIAR. * NOW, THE FUTURE OF THESE * MEETINGS IS RELATIVE TO THE * AVAILABILITY TO US GETTING * FUNDING AND RIGHT NOW WE'RE * UNDER A CONTINUING RESOLUTION * INTO DECEMBER. SO THOSE * EFFORTS ARE ON HOLD RIGHT NOW * BUT WE HOPE TO RESTART THOSE * INITIATIVES MOVING FORWARD IN * 2017. AGAIN, WE'LL HAVE MORE * INFORMATION ON THAT AS IT * BECOMES AVAILABLE. * SO, WITHOUT FURTHER ADO, I'M * GOING TO JUST TALK A LITTLE BIT * ABOUT, WE TRANSITIONED INTO FY * 17, WE'RE IN NOVEMBER OF 2016 * BUT THE FEDERAL GOVERNMENT * FISCAL YEAR RUNS FROM SEPTEMBER * 30TH THROUGH SEPTEMBER 30TH. * SO WE PULLED SOME DATA, DID A * LITTLE SNAPSHOT, I WANT TO * SHARE SOME INFORMATION TO YOU * RELATIVE TO HOW THE TICKET * PROGRAM IS PERFORMING COMPARING * 9-30-2015 TO 9-30-2016. IN * TERMS OF THE NUMBER OF TICKET * ASSIGNMENTS WE'VE GONE, WE'RE * AT AS OF 9-30-2016 30 THOUS, * 962 ASSIGNED TO. N'S. THAT'S * INCREASED BY 1430 OVER THE * PREVIOUS YEAR. THE NUMBER OF * BENEFICIARIES WHOSE EARNINGS * HAVE GENERATED PAYMENTS TO EN'S * AS OF SEPTEMBER 2016 WAS AT * 52,932. THAT REPRESENTS A 39 * PERCENT INCREASE OVER THE * PREVIOUS YEAR. THE NUMBER OF * BENEFICIARIES WITH EN SUPPORT * FOR WHICH PAYMENTS WERE NOT * PAID DUE TO EARNINGS, THAT ROSE * TO 17,885 FROM THE PREVIOUS * YEAR. THAT'S A 35 PERCENT * INCREASE FROM THE YEAR BEFORE. * AND RELATIVE TO THE AMOUNT * WE'VE PAID OUT IN TOTAL TO * EN'S, THAT SHOT UP QUITE A BIT * LAST YEAR. WE PAID OUT * 85,435,359 AS OF SEPTEMBER 30, * 2016. THAT'S A 73 PERCENT * INCREASE OVER THE YEAR BEFORE. * SO I THOUGHT I WOULD SHARE * THOSE NUMBERS WITH YOU. WE'RE * MOVING IN THE RIGHT DIRECTION, * EVERYTHING HAS INCREASED AND * MOVING IN THE RIGHT DIRECTION. * AND SO WITHOUT FURTHER ADO I * WILL NOW TURN IT OVER TO FELIX * STUMP. FELIX? * >>. * >> THANK YOU VERY MUCH, ROB. * HELLO, EVERYONE, THERE IS FELIX * STUMP, I HAVE A BRIEF * ANNOUNCEMENT BEFORE WE MOVE ON * TO THE REST OF WHAT LOOKS LIKE * A PACKED SCHEDULE. I WANT TO * LET YOU KNOW WE WELCOMED A NEW * MEMBER TO OUR TEAM A FEW WEEKS * AGO, PAT VAN NELSON JOINED US, * SHE IS GOING TO HELP US WITH * OUTREACH RELATED TO FISH FIBS * BLOG POSTS AND SUCCESS STORIES * SO WE CAN INCREASE AWARENESS IN * THE BENEFICIARY POPULATION AND * DERIVE HOPEFULLY MORE JOB * SEEKING PEOPLE WITH * DISABILITIES TO THE DOORS OF * EMPLOYMENT NETWORKS AND VOC * REHAB AGENCIES. YOU MAY HAVE * HEARD THAT NAME BEFORE BECAUSE * SHE WAS THE DEPUTY PROJECT * DIRECTOR UNDER THE BAS CONTRACT * WITH BOOS ALLEN AND WORKED * UNDER MELANIE PORTER WHO CAME * ON WITH THE SOCIAL SECURITY * TEAM SO WE ARE VERY PROUD TO * HAVE PAT WITH US AND IF SHE * WERE HERE, I'M SURE SHE WOULD * SAY, BECAUSE SHE SAID TO ME, * THAT SHE'S GLAD TO BE BACK. SO * I LOOK FORWARD TO HEARING FROM * YOU OR ABOUT HER IN THE FUTURE * AND THAT'S ABOUT ALL I HAVE. I * WILL TURN IT AT THAT POINT TO * MARK GREEN. * >> THANK YOU, FELIX, LET ME * SEE HOW MUCH THUNDER I HAVE * LEFT. * I WILL ADDRESS 3 ITEMS, ONE OF * THEM IS NOT ON THE AGENDA. * FIRST, AS ROB SAID, I ALONG * WITH CAROL COHEN ON THE STAFF * HAD THE ADDRESS OF ATTENDING A * TICKET PARTNERS MEETING IN THE * DENVER REGIONAL OFFICE IN * SEPTEMBER, OTHERWISE KNOWN AS * ONE WEEK AFTER MY FIRST * GRANDCHILD WAS BORN. IT WAS A * TREMENDOUS EVENT, HAI * PRESENTED, THE REGIONAL OFFICE, * FIELD OFFICE, WIPA'S, EN'S, * PASS, EVERYONE PRESENTED DURING * THE DAY. TO SUM UP AND TELL * YOU WHAT'S REALLY MOST * IMPORTANT IS THAT AFTER THAT * CONFERENCE I CANNOT TELL YOU * HOW MANY PEOPLE CAME UP TO * CAROL AND ME AND TOLD US HOW * HAPPY WE WERE THAT WE GOT THEM * TOGETHER SO THEY CAN HEAR FROM * AND MEET SOME OF THE PEOPLE * THEY'VE BEEN DEALING WITH AND * SOME OF THE PROGRAMS THEY JUST * HAD HEARD ABOUT BUT NEVER * REALLY ANY PERSONAL EXPERIENCE * WITH. I SINCERELY HOPE AS WE * MOVE FORWARD, AS ROB SAID, THAT * WE CAN HAVE THE BUDGET AND THE * GENERAL WHEREWITHAL IN ALL THE * PARTS OF THE COUNTRY AND WHEN * WE DO I ALSO HOPE YOU HAVE THE * OPPORTUNITY TO PRESENT BECAUSE * I THINK YOU'LL GET A LOT OUT OF * THEM. * SECOND HAS TO DO WITH THE WORK * OPPORTUNITY TAX CREDIT, * SOMETHING THAT I'M SURE MANY OF * YOU ARE FAMILIAR. IT'S A TAX * CREDIT AVAILABLE TO EMPLOYERS * WHO HIRE WORKERS FROM CERTAIN * EMPLOYMENT GROUPS, GENERALLY * DESCRIBED AS PEOPLE WHO FACE * SIGNIFICANT BARRIERS TO * EMPLOYMENT. SINCE 2005 MAXIMUS * HAS PROVIDED VERIFICATION WITH * REGARD TO ONE OF THE TARGET * GROUPS, WHICH IS ANYBODY WHO IS * INVOLVED IN VOCATIONAL * REHABILITATION, WHICH IS ALSO * DEFINED AS WORKING WITH * EMPLOYMENT NETWORKS. SO * TYPICALLY THE ORGANIZATION THAT * WORKS WITH THE DEPARTMENT OF * LABOR, THE STATE WORK FORCE * AGENCY BECAUSE OVERSEAS THE * AMERICAN JOB CENTERS IN THE * STATE SENDS A REQUEST TO * MAXIMUS AND MAXIMUS PROVIDES * FREE OF CHARGE VERIFICATION OF * THAT INDIVIDUAL'S PARTICIPATION * IN EITHER VR OR THE TICKET * PROGRAM AND THE EMPLOYER IS * THEREFORE ELIGIBLE FOR THE TAX * CREDIT. IT'S DONE FREE OF * CHARGE BECAUSE THERE IS ANOTHER * LARGER TARGET GROUP, SSI * BENEFICIARIES FOR WHOM WE WERE * CHARGING A FEE AS WORK FORCE * AGENCIES. THEY DID NOT GO TO * MAXIMUS THEY WENT TO THE FIELD * OFFICE AND THERE WAS SOMEWHAT * OF A NOMINAL FEE BUT IF YOU ARE * AN EMPLOYER AND YOU HAVE A LOT * OF EMPLOYEES AND YOU WANT TO * CHECK ON SSI IT ADDS UP AND IT * CAN BE DISADVANTAGEOUS FOR SSI * BENEFICIARIES WHO ARE A * VULNERABLE GROUP FINDING WORK * AS IT IS. SO ACTING * COMMISSIONER CALLIER DECIDED WE * WOULD WAIVE THE FEE ALSO AND * INSTEAD OF SENDING THE REQUEST * TO THE WORK FORCE OFFICE THEY * WILL AGAIN FOLLOW IT TO * MAXIMUS. THE REQUIREMENT IS * THAT THE PERSON HAS TO HAVE * BEEN ON SSI FOR TWO MONTHS * ENDING WITH THE DATE OF HIRE. * THIS IS BIG NEWS. AS WITH * EVERYTHING ELSE WE DO HERE, WE * HOPE IT WILL PROVIDE SOME * INCENTIVE FOR EMPLOYERS WHO * HIRE OUR BENEFICIARIES AND * PEOPLE WITH DISABILITIES IN * GENERAL. * THE THIRD ANNOUNCEMENT IS THAT * AT THIS POINT WHEN I PRESENT ON * THESE THINGS I USUALLY SAY I * WILL BE HAPPY TO ANSWER ANY * QUESTIONS, SEND ME AN EMAIL OR * A PHONE NUMBER. I'M HAPPY TO * SAY YOU CAN STILL DO THAT, BUT * IF YOU WANT AN ANSWER YOU * SHOULD DO THAT BEFORE JANUARY * 3RD BECAUSE AFTER 42 YEARS I AM * RETIRING FROM SOCIAL SECURITY * ON THAT DATE. IT'S BEEN A * PLEASURE TO BE ABLE TO WORK * WITH YOU DURING THAT TIME, I * WISH YOU WELL IN YOUR ENDEAVORS * HELPING PEOPLE GET BACK TO WORK * AND JUST GENERALLY IN LIFE. * SORRY TO BRING EVERYBODY DOWN, * PEOPLE WHO DIDN'T LIKE ME, * THERE'S PLENTY OF YOU OUT THERE. * THANK YOU FOR YOUR ATTENTION * AGAIN, IT'S BEEN A PLEASURE. * I'M GOING TO TURN OVER THE * AGENDA FOR A PRESENTATION ON * PASS. THANK YOU, EVERYONE. * >> HI, EVERYBODY, I AM * MARJORIE MCKEIVER AND TODAY WE * ARE GOING TO DISCUSS THE PLAN * TO ACHIEVE SELF-SUPPORT, OR * PASS. I'VE BEEN TO SO MANY * TRAININGS WHERE PEOPLE REFER TO * IT AS SOCIAL SECURITY'S MOST * POWERFUL WORK INCENTIVE. ON * THIS CALL I AM GOING TO GIVE * YOU A BASIC OVERVIEW OF PASS, * REALLY JUST ENOUGH TO WHET YOUR * APPETITE AND HOPEFULLY YOU WILL * WANT TO LEARN MORE ABOUT PASS * AND HOW IT WILL HELP THE * BENEFICIARIES YOU WORK WITH. * ATTACHED TO YOUR AGENDA YOU * WILL FIND A RESOURCE LINK WITH * SOME LINKS TO DIFFERENT * RESOURCES THAT WILL HELP YOU * UNDERSTAND PASS AND AT THE END * WE'RE GOING TO HOPEFULLY HAVE * SOME TIME FOR SOME QUESTIONS AS * WELL? * WHAT IS A PASS? A PASS ALLOWS * INDIVIDUALS RECEIVING SOCIAL * SECURITY DISABILITY TO SET * ASIDE INCOME OTHER THAN SSI TO * PURCHASE OR SAVE FOR ITEMS * NECESSARY TO HELP THEM ACHIEVE * A WORK GOAL. NOW, BY AGREE TO * GO THIS PLAN, SSI THEN DOES NOT * COUNT THE INCOME THE INDIVIDUAL * SETS ASIDE WHEN THEY CALCULATE * THE INDIVIDUAL'S SSI PAYMENT. * SO, IN OTHER WORDS, SSI * EXCLUDES THE INCOME THAT THE * INDIVIDUAL SETS ASIDE. * AN INDIVIDUAL CAN ALSO USE * COUNTABLE RESOURCE TO SET ASIDE * TO HELP THEM ACHIEVE A WORK * GOAL. IN OTHER WORDS, IF AN * INDIVIDUAL IS NOT ELIGIBLE FOR * SSI BECAUSE THEY HAVE, BECAUSE * OF RESOURCE LIMITATIONS, MAYBE * THEY HAVE A BANK ACCOUNT THAT'S * OVER THE SSI LIMIT, THEY CAN * AGREE TO SET ASIDE THOSE FUNDS * AND USE THEM TO PURCHASE ITEMS * NECESSARY TO HELP THEM ACHIEVE * A WORK GOAL. * NOW, WHAT MAKES THE PASS SO * SPECIAL IS IT REFLECTS * INDIVIDUAL CHOICE. NO TWO ARE * ALIKE. I HAVE APPROVED PASSES * FOR AN AUTO MECHANIC WHO NEEDED * TO PURCHASE TOOLS, I HAVE * APPROVED A PASS FOR SOMEONE WHO * JUST NEEDED TO PURCHASE * UNIFORMS TO GO TO WORK AND I * HAVE APPROVED A PASS FOR * SOMEONE IF LAW SCHOOL WHO * NEEDED TO PURCHASE TEXTBOOKS. * SO THEY ARE UNIQUE AND * DIFFERENT. * NOW, SOME THINGS YOU NEED TO * KNOW ABOUT THE PASS. FIRST, * THE BENEFICIARY MUST APPLY FOR * A PASS IN WRITING. THIS IS NOT * AN AUTOMATIC WORK INCENTIVE. * THE PASS APPLICATION IS THE * SSA545 AND THERE IS A LINK TO * IT ON THE RESOURCE SHEET. AND * IN THE APPLICATION THE * BENEFICIARY MUST DETAIL THE * STEPS THEY WILL TAKE TO ACHIEVE * THE GOAL AND ALSO LIST THE * ITEMS NECESSARY TO HELP THEM * REACH THAT GOAL. * PASS APPLICATIONS ARE THEN * REVIEWED AND APPROVED BY * REGIONAL PASS CADRES WHO EMPLOY * PASS SPECIALISTS. THESE PEOPLE * JUST LOOK AT PASSES AND THEY * ARE VERY FAMILIAR AND THEY WILL * WORK WITH YOU. * THE BENEFICIARY MUST HAVE A * CLEAR WORK OR OCCUPATIONAL * GOAL. IN OTHER WORDS, THEY * CAN'T JUST SAY I WANT TO GO TO * WORK, IT NEEDS TO BE VERY CLEAR. * THE PASS IS SELF-FINANCED SO * AGAIN THEY ARE PUTTING ASIDE * THEIR MONEY OR SOME SORT OF * INCOME THEY HAVE THAT WE WOULD * NORMALLY COUNT AGAINST THEM. * THE GOAL MUST BE FEEZ I WILL * AND VIABLE AND BY FEASIBILITY * WE MEAN BASED ON A PERSON'S * EDUCATION, SKILLS, TRAINING, * THAT THEY ACTUALLY HAVE A GOOD * CHANCE OF ACHIEVING THIS WORK * GOAL. NOW, PART OF THE PASS * MIGHT ADDRESS THAT, IT MAY HAVE * SOME TRAINING OR SCHOOLING IN * IT, BUT IT NEEDS TO MAKE SENSE. * VIABLE, WHAT THAT MEANS IS THE * FINANCES NEED TO MAKE SENSE. * IN OTHER WORDS, IF YOU HAVE A * PERSON WHO IS GOING TO SET * ASIDE A HUNDRED DOLLARS A MONTH * INTO A PASS BANK ACCOUNT, THEY * COULD NOT LIST ON THEIR PASS * APPLICATION, SAY, $30,000 WORTH * OF ITEMS. IT NEEDS TO MAKE * SENSE, IT NEEDS TO ADD UP. * THE TIME FRAME NEEDED TO * COMPLETE THE PASS NEEDS TO BE * REASONABLE. EVERYBODY IS * DIFFERENT AND THE PASS * SPECIALISTS WILL WORK WITH YOU * ON THAT. IF ONE PERSON NEEDS * TO GO TO DENTAL HYGIENE SCHOOL * THAT TAKES 6 MONTHS, THEIR PASS * MIGHT BE SIX MONTHS BUT FOR * ANOTHER PERSON IT MIGHT BE A * YEAR DEPENDING ON THEIR * FINANCIAL SITUATION. * AT THE END FRT PASS THE WORK * GOAL SHOULD GENERATE ENOUGH * WORK EARNINGS TO SUBSTANTIALLY * REDUCE THE BENEFICIARY'S SSI * PAYMENT OR IF THEY HAVE ON SSDI * OR SOCIAL SECURITY DISABILITY * ONLY, IT SHOULD ELIMINATE * ENOUGH INCOME TO ELIMINATE THE * SOCIAL SECURITY PAYMENT. IN * OTHER WORDS, SOCIAL SECURITY IS * INVESTING IN THE BENEFICIARY UP * FRONT IN THE HOPES THE PASS * WILL LEAD TO SELF-SUFFICIENCY * OR LESS DEPENDENCE ON THE * SOCIAL SECURITY CHECK. * NOW, I KNOW WHAT I'VE SHARED * IS A LITTLE COMPLICATE D ON * THIS CALL AND I DON'T HAVE TIME * TO GET INTO CALCULATIONS AND * WHAT IT LOOKS LIKE, BUT I WANT * TO GIVE YOU A BRIEF EXAMPLE * THAT I THINK WILL HELP * DEMONSTRATE THE PASS. SO WE'RE * GOING TO TAKE, FOR EXAMPLE, A * CLIENT BY THE NAME OF ALFRED. * ALFRED HAS ALWAYS DREAMED OF * BEING A PARALEGAL. SO ALFRED * DISCOVERS THERE IS A PARALEGAL * CERTIFICATE PROGRAM AT HIS * LOCAL COMMUNITY COLLEGE. SO * ALFRED REALLY THINKS LONG AND * HARD ABOUT HOW TO MAKE THIS * HAPPEN. * ALFRED RECEIVES SOCIAL * SECURITY DISABILITY AND SSI, SO * HE FILLS OUT A PASS APPLICATION * AND HE INDICATES HE'S GOING TO * SET ASIDE HIS SOCIAL SECURITY * DISABILITY CHECK TO PAY FOR THE * ITEMS HE NEEDS TO HELP HIM * ACHIEVE THIS GOAL. HE * IDENTIFIES THAT HE WILL NEED A * MONTHLY BUS PASS TO GET TO * SCHOOL, HE NEEDS A LAPTOP TO DO * HIS SCHOOL WORK AND TO CONDUCT * RESEARCH AND HE NEEDS TO PAY * FOR INTERNET. HE DOESN'T HAVE * INTERNET. HE ALSO REALIZES * HE'S GOING TO NEED A SUIT AT * THE END OF THE PASS SO HE CAN * GO ON INTERVIEWS. SO ALFRED * SUBMITS HIS PASS APPLICATION, * HE'S APPROVED AND HE STARTS * SETTING ASIDE HIS MONEY EACH * MONTH AND HE STARTS A SCHOOL * PROGRAM. * WHAT YOU NEED TO UNDERSTAND * ALSO ONCE A PASS IS APPROVED A * PASS CADRE WILL STILL CHECK IN * WITH THE CLIENT, WE CALL THEM * PROGRESS REVIEWS, AND THEY WILL * NEED TO SUBMIT PROOF THEY ARE * WORKING TOWARD THEIR GOALS. * ALFRED WILL PROBABLY NEED TO * SEND IN BANK STATEMENTS EVERY 6 * MONTHS TO SHOW HE'S MAKING HIS * DEPOSITS. HE'LL NEED TO SHOW A * RECEIPT SHOWING THAT HE * PURCHASED HIS LAPTOP AND HE * WILL NEED TO SUBMIT SCHOOL * RECORDS SHOWING HE IS IN * SCHOOL. EACH PERSON IS * DIFFERENT BUT THOSE ARE THE * THINGS ALFRED WOULD NEED TO * SUBMIT. * A FEW MORE TIPS THAT I WANT TO * YOU THINK ABOUT WHEN YOU ARE * WORKING WITH CLIENTS WHO ARE * CONSIDERING PASS OR IF YOU * THINK IT MIGHT BE A GOOD IDEA * THAT THEY ENTER A PASS. PASS * IS COMPLICATED AND IT'S NOT FOR * EVERYONE SO HE NUDE TO KNOW WHO * WOULD BE A GOOD CANDIDATE. THE * PERSON WHO JUST WANTS TO GO GET * A JOB OR WORK PART-TIME OR WORK * IN THE DRUG STORE DOWN THE * STREET, THAT'S PROBABLY NOT A * PASS. WE CAN HELP THAT PERSON * IN OTHER WAYS AND SUPPORT THEM, * BUT PROBABLY NOT A PASS. * DON'T TRY TO COMPLETE THE * APPLICATION NR ONE SITTING. * THE BEST PASSES ARE THOROUGH * AND WELL THOUGHT OUT. DON'T * HESITATE TO REFER CLIENTS TO * THE LOCAL WIPA. THEY KNOW HOW * TO WORK WITH PASS SO IF YOU ARE * IN OVER YOUR HEAD, RAECH OUT * FOR HELP. * ENCOURAGE THE BENEFICIARY TO * GET ORGANIZED. AS I SUGGESTED * WITH THE ALFRED EXAMPLE, * BENEFICIARIES WILL NEED TO KEEP * TRACK OF THEIR BANK STATEMENTS, * RECEIPTS AND OTHER DOCUMENTS. * LASTLY, IF YOU ARE ASSISTING * SOMEONE WITH A PASS PLEASE HAVE * THEM SIGN THE SSA3288 SO YOU * CAN HELP THEM WITH THE PASS AND * ALSO PROVIDE YOUR CONTACT * INFORMATION DIRECTLY ON THE * PASS INFORMATION. * WE ARE FORTUNATE ENOUGH TO * HAVE MATTHEW ANGEL, WHO IS THE * DIRECTOR OF SQUIRT SUPPORTED * EMPLOYMENT SERVICES AS THE * MENTAL HEALTH ORGANIZATION OF * SOUTH CENTRAL KANSAS. MATTHEW * IS GOING TO SHARE SOME REAL * LIFE EXPERIENCES WITH PASS. * MATTHEW? * >> YES, GOOD AFTERNOON. CAN * YOU GUYS HEAR ME? * >> YES, WE CAN, MATTHEW. * >> GREAT. I WANTED TO SHARE A * COUPLE DIFFERENT PASS PROGRAMS * THAT WE HAVE DONE IN THE PAST * AND KIND OF JUST SHARE THE * SUCCESS STORIES THAT WE HAVE * HAD. IT IS A VERY RESPONSIBLE * PROGRAM, IT'S A PROGRAM THAT * HELPS OUT MANY PEOPLE ACHIEVE * LONG-TERM SUCCESSES WITH * EMPLOYMENT AND JUST TO KIND OF * GET INTO THINGS, WE HAVE ONE * LADY THAT SHE UTILIZED THE PASS * PROGRAM FOR A VEHICLE. THE * PASS PROGRAM IS EXCELLENT FOR * THIS TYPE OF PURDUE TO -- * PURCHASE, DUE TO THE FACT IT'S * A HUGE BARRIER TO SUSTAIN * LONG-TERM EMPLOYMENT IN THE * COMMUNITY BUT IS NOT THE MAIN * REASON WHY PEOPLE APPLY FOR THE * PASS PROGRAM. BUT THIS LADY, * TO ACHIEVE LONG-TERM * EMPLOYMENT, SHE NEEDED TO * ALLEVIATE THE BARRIER OF * TRANSPORTATION. SO WHAT WE DID * HERE AT MHA IS WE GOT TOGETHER * WITH THIS LADY, WE GOT TOGETHER * WITH THE LOCAL WIPA AND WE ALL * SAT DOWN TO DETERMINE LIKE A * PLAN WHAT WOULD BE THE BEST * PLAN FOR HER TO OBTAIN A * VEHICLE SO SHE COULD EVENTUALLY * GAIN LONG-TERM EMPLOYMENT. * WHILE SHE WAS GOING THROUGH * THE PROCESS OF THE PASS ACCOUNT * SHE WAS ABLE TO OBTAIN * PART-TIME EMPLOYMENT THAT * HELPED HER SAVE UP INCOME FOR A * VEHICLE. SO THIS LADY HASN'T * DRIVEN FOR PROBABLY I WANT TO * SAY 20 YEARS, SHE HASN'T HAD A * VEHICLE OR A LICENSE. THROUGH * THE PASS PROGRAM NOT ONLY DID * SHE WRITE HER PASS FOR ITEMS * THAT ARE ASSOCIATED WITH * TRANSPORTATION AND A VEHICLE, * SHE WROTE IT FOR THING THAT IS * WOULD HELP HER ALONG AND ENSURE * THE SUCCESS OF OBTAINING THE * VEHICLE AND GET EMPLOYMENT. SO * WHAT SHE DID IS SHE WROTE IN * THERE THE PASS ACCOUNT, SHE * WROTE IN DRIVER'S EDUCATION * SCHOOL, SHE WROTE IN WAY THAT * IS SHE COULD OBTAIN CAR * INSURANCE FOR THE PERIOD OF * TIME TO ENSURE HER SUCCESS. * SHE ALSO BROTHER -- WROTE IN * WHAT SHE COULD COMFORT SET * ASIDE FOR THIS VEHICLE SO SHE * COULD OBTAIN LONG-TERM * EMPLOYMENT. * SHE PROBABLY SPENT A LITTLE * MORE TIME THAN TYPICAL, SHE * PROBABLY SPENT ABOUT A YEAR * SAVING UP FOR THIS VEHICLE. * THROUGH WORK AND THROUGH MONEY * THAT SHE SET ASIDE IN THE PASS * PROGRAM AFTER 20 YEARS SHE WAS * ABLE TO GO PURCHASE HER VEHICLE * AND WITH THAT SHE WAS ALSO ABLE * TO SEEK OUT OTHER EMPLOYMENT IN * THE COMMUNITY. SHE HAD WORKED * PART-TIME FOR A PIZZA CHAIN * HERE IN TOWN AND THROUGH THE * PASS PROGRAM SHE WAS ABLE TO * GAIN THE INDEPENDENCE SHE * NEEDED AND NOT ONLY * INDEPENDENCE FOR EMPLOYMENT BUT * ALSO THE INDEPENDENCE JUST FOR * HER DAY-TO-DAY LIVING. SHE * DIDN'T HAVE TO RELY ON PUBLIC * TRANSPORTATION TO GET TO AND * FROM APPOINTMENTS, SHE DIDN'T * HAVE TO RELY ON PUBLIC * TRANSPORTATION, SHE DIDN'T HAVE * TO THINK ABOUT WHETHER SHE WAS * GOING TO BE LATE TO WORK OR * NOT. SO SHE'S RECENTLY BEEN * ABLE TO MOVE UP FROM PART-TIME * EMPLOYMENT AT A PIZZA COMPANY * LOOKING FOR MORE FULL-TIME WORK * IN THE COMMUNITY, ALL BECAUSE * SHE WAS ABLE TO WRITE HER PASS * ACCOUNT AND ALL BECAUSE SHEEFRS * -- SHE WAS ABLE TO PUT ASIDE * MONEY TO ENSURE HER SUCCESS. * AT MHA WE HAVE PEOPLE WHO HAVE * USED THEIR PASS ACCOUNT FOR * EDUCATION AS WELL. PAYING FOR * HYGIENIST SCHOOL OR PAYING FOR * SCHOOLING FOR COSMETOLOGY * SCHOOL, SOMETHING TO THAT * EFFECT, SOMETHING THAT AN * INDIVIDUAL MAY NOT HAVE FUNDS * TO SET ASIDE. THROUGH A PASS * PROGRAM THEY ARE ABLE TO SET * ASIDE THOSE FUNDS AND ABLE TO * SUCCEED WITH THEIR GOALS. * ANOTHER INDIVIDUAL THAT WE * HAVE, THEIR STORY IS THAT THIS * GENTLEMAN CAME INTO OUR * SERVICES WITH NOTHING. HE WAS * ABLE TO IDENTIFY THAT HE WOULD * LIKE TO GO TO WORK, HE WAS ABLE * TO GET ON SOCIAL SECURITY AND * USE IT TO OBTAIN HOUSING. HE * HAD WORKED AS A CUSTODIAL FOR * AN EXTENDED PERIOD OF TIME AND * IDENTIFIED LONG TIME AGO THAT * HE WANTS TO DRIVE FULL-TIME FOR * AN ORGANIZATION, WHETHER THAT * BE MEDICAL TRANSPORTATION OR * WHETHER THAT BE OUR CITY * TRANSIT. * MET HIS ULTIMATE GOAL. THIS * GENTLEMAN ALSO HADN'T DRIVEN IN * NUMEROUS YEARS. SO SOMETHING * FOR HIM TO ACHIEVE FOR HIS * LONG-TERM GOALS, HIS LONG-TERM * GOALS WAS TO BECOME A CITY * TRANSIT OPERATOR. AND HE WAS * ABLE TO WRITE HIS PASS PROGRAM * IN ORDER SO HE COULD LEARN HOW * TO DRIVE, HE WAS ABLE TO WRITE * HIS PASS PROGRAM TO ALLEVIATE * THE BARRIER OF GETTING TO AND * FROM EMPLOYMENT THROUGH * PURCHASING A CAR AND THIS * GENTLEMAN ALSO, THROUGH SOME * HARD WORK AND THROUGH HIS PASS * PROGRAM, WAS ABLE TO ALLEVIATE * THE BARRIER OF PURCHASING A CAR. * ALONG WITH ALL THESE THINGS, A * VERY RESPONSIBLE PROGRAM, THEY * HAVE TO KEEP THEIR RECEIPTS, * THEY HAVE TO REPORT TO SOCIAL * SECURITY AND REPORT TO THEIR * PASS CADRE THEIR PROGRESS WITH * THEIR PASS PROGRAM. THE PASS * PROGRAM CAN ONLY BE USED FOR * THE INTENDED PURPOSES * CONTRACTED THROUGH SOCIAL * SECURITY. EACH ONE OF THOSE * PURCHASES HAS TO BE ACCOMPANIED * BY A RECEIPT, IT HAS TO BE * TURNED IN, IT HAS TO BE * PRE-APPROVED ON THE PASS * PROGRAM. * THIS GENTLEMAN ALSO PUT IN * ITEMS TO ENSURE HIS SUCCESS * SUCH AS BEING ABLE TO KEEP * TRACK OF HIS BANK ACCOUNT SO HE * COULD KEEP TRACK OF HIS PASS * INCOME SO HE COULD KEEP TRACK * OF WHAT'S BEEN SPENT, WHAT'S * NOT, SO HE WAS ABLE TO IDENTIFY * THAT HE WOULD NEED A TABLET AND * ALSO INTERNET USAGE. HE NEEDED * THIS IN ORDER TO KEEP TRACK OF * HIS PASS ACCOUNT, HE NEEDED * THIS IN ORDER IT KEEP TRACK OF * HIS DAY-TO-DAY FUNDS SO HE * WOULD NOT PUT HIMSELF IN A * POSITION WHERE HE WOULD HAVE TO * OWE BACK ANY MONEY. LIKE I * SAID, IT'S A VERY RESPONSIBLE * ACTIVITY BUT IT IS EXTREMELY * REWARDING TO EVERYONE INVOLVED. * . * >> THANK YOU, MATTHEW. * OPERATOR, WE'D LIKE TO OPEN UP * THE CALL FOR A FEW QUESTIONS IF * THERE ARE ANY. * >> AT THIS TIME IF YOU WOULD * LIKE TO ASK AN AUDIO QUESTION, * PLEASE PRESS STAR 1 ON YOUR * TELEPHONE KEY PAD. AGAIN, * THAT'S STAR 1. * THERE ARE NO AUDIO QUESTIONS * AT THIS TIME. * >> GREAT, THANK YOU, AND THANK * YOU SO MUCH, MATTHEW. * >> BEFORE WE TURN IT OVER TO * CARA I SAW SHE'S GOING TO TALK * A LITTLE BIT ABOUT THE SITE * VISITS AND I THOUGHT THAT WAS A * NICE TIE-IN WITH MATTHEW'S * PRESENTATION BECAUSE I MET * MATTHEW WHILE WE CONDUCTED A * SITE VISIT THIS YEAR. AND IT * WAS DURING THAT VISIT THAT * MATTHEW DISCUSSED HIS * TREMENDOUS SUCCESS USING PASS * AND I ASKED MATTHEW AT THE SITE * VISIT IF HE WOULD BE WILLING TO * SHARE, SO I WANT TO THANK * MATTHEW FOR SHARING THAT * INFORMATION. IT'S A VERY * POWERFUL TOOL THAT EN'S CAN USE * AND I FIND MANY TIMES SOME EN'S * ARE NOT FAMILIAR OR THERE MAY * BE SOMEWHAT OF A DISCONNECT * WITH PASS AND THE TICKET * PROGRAM AND THIS IS AN EFFORT * TO TRY TO MAKE PASS, PROVIDE * MORE INFORMATION ON PASS AND * ILLUSTRATE ITS EFFECTIVENESS * FOR USE BY THE EN'S. SO * WITHOUT FURTHER ADO I WILL KICK * IT OVER TO CARA * >> GOOD AFTERNOON. I WILL BE * BRIEF. * THIS PAST SUMMER OUR OFFICE * VISITED OVER 40 EMPLOYMENT * NETWORKS. AND CURRENTLY WE DID * TELL YOU GUYS WHEN WE WERE ON * THESE SITE VISITS THAT YOU WILL * HAVE REPORTS. WE ARE ABOUT 80 * PERCENT FINISHED WITH THOSE AND * FOR THE NEXT COUPLE OF MONTHS * THOSE WHO DID NOT GET THEM, * WILL GET THEM. IF ANYBODY HAS * ANY QUESTIONS ABOUT YOUR SITE * VISIT REPORT, PLEASE CONTACT * ME. MY INFORMATION IS ON THE * REPORT. * OVERALL THE SITE VISITS WENT * VERY WELL. WE WERE VERY WELL * RECEIVED, WE APPRECIATE ALL * YOUR HOSPITALITY. SOME OF THEM * THERE WAS CORRECTIVE ACTION AND * MOST OF THE CORRECTIVE ACTION, * JUST SO ALL THE EN'S KNOW * BECAUSE WE ARE DOING QUARTERLY * PROGRESS REPORTS ON THIS NOW, * WAS SUITABILITY. SO I CAN'T * PRESS ENOUGH HOW IMPORTANT IT * IS THAT ALL OF YOUR EMPLOYEES * WHO HAVE ACCESS TO * BENEFICIARIES AND PII NEED TO * BE SUITABLE. IT'S NOT JUST ONE * PERSON WITHIN THE ORGANIZATION, * IT'S EVERYBODY WHO HAS ACCESS * TO PII. THAT IS THE LAW AND * THERE'S REALLY NO WAY WE CAN * GET AROUND THAT. * THAT IS IT FOR ME. I WILL * PASS IT OVER TO YOU, MIKE. * >> THANK YOU, CARA, GOOD * AFTERNOON, EVERYONE, THIS IS * MIKE GREENBERG. I'M GOING TO * GIVE YOU A REALLY BRIEF UPDATE * ON THE STATUS OF THE 2015 * EDITION OF THE TICKET TO WORK * BENEFICIARY SATISFACTION * SURVEY. FOR THOSE OF YOU * FAIRLY NEW TO THE PROGRAM, A * SATISFACTION SURVEY IS REQUIRED * TO BE CONDUCTED PERIODICALLY BY * THE AGENCY AND IT SERVES AS * REALLY THE SOURCE OF * PROGRAM-WIDE DATA FROM * BENEFICIARIES ABOUT THEIR * TICKET TO WORK EXPERIENCES WITH * THEIR EMPLOYMENT NETWORKS. * THIS EDITION OF THE SURVEY, THE * FEEDING -- FIELDING OF THIS * SURVEY BEGAN SEPTEMBER 16TH * WHERE WE MAILED POST CARDS TO * THOSE BENEFICIARIES WHO WERE * SELECTED TO PARTICIPATE IN THE * SURVEY AND WE OFFERED THEM THE * OPPORTUNITY TO COMPLETE THE * SURVEY ONLINE. * THOSE WHO DID NOT RESPOND TO * THE ONLINE INVITATION BEGAN * RECEIVING MAILED PAPER SURVEYS * ON OCTOBER 3RD AND AGAIN * ANOTHER MAILING TO * NON-RESPONDERS ON OCTOBER 24TH. * THE OFFICIAL COLLECTION PERIOD * FOR THE SURVEY WILL CLOSE ON * NOVEMBER 30TH. AND * BENEFICIARIES WHO HAVE YET TO * RESPOND MAY CONTINUE TO RESPOND * WHETHER THEY DECIDE TO RESPOND * BY MAIL OR GO ONLINE. THE * SURVEY WILL REMAIN OPEN UNTIL * THE 30TH OF NOVEMBER AND THEN * ONCE THE COLLECTION PERIOD * ENDS, YOU KNOW, WE'LL GO INTO * THE MODE OF ANALYZING THE DATA, * CLEANING AND SCRUBBING IT AND * THEN PREPARING TO DEVELOP THE * SURVEY REPORT. * IF ANY OF YOUR CLIENTS HAVE * RECEIVED A SURVEY AND THEY ARE * NOT SURE WHETHER TO RESPOND, * YOU KNOW, A NUMBER OF YOU ARE * ENCOURAGING YOUR CLIENTS TO * RESPOND. WE WANT TO EMPHASIZE * OUR APPRECIATION AND ENCOURAGE * YOU TO CONTINUE TO ENCOURAGE * THEM TO RESPOND. THE FEEDBACK * IS REALLY IMPORTANT TO THE * PROGRAM AND IT'S IMPORTANT TO * YOU AS EMPLOYMENT NETWORKS. WE * HAVE BEEN POSTING REMINDERS * THAT THE SURVEY IS OPEN AND * THAT THE SURVEY WILL BE CLOSING * ON THE 30TH. WE POST REMINDERS * THROUGH OUR SOCIAL MEDIA SITES * TWO TIMES A WEEK. WE'LL * CONTINUE TO POST THOSE * REMINDERS UNTIL THE 30TH. * WE'VE ALSO POSTED A REMINDER ON * THE CHOOSE WORK SITE BUT ONCE * AGAIN IF YOU TAKE THAT * OPPORTUNITY TO ENCOURAGE YOUR * CLIENTS IF THEY HAVE NOT * ALREADY RESPONDED, PLEASE DO. * THAT'S THE STATUS UPDATE. I * WILL TURN OVER THE PROGRAM TO * WHOEVER IS COVERING VIRTUAL JOB * FAIR TODAY. * >> HELLO, THAT WILL BE ME, * THIS IS ANNAMARA WE ARE IN THE * PROCESS OF TRACKING EMPLOYMENT * OUTCOMES RESULTING FROM THE 3 * COMPLETED SOCIAL SECURITY * VIRTUAL JOB FAIRS THAT WERE * HELD ON NOVEMBER 18 AND 19 OF * 2015 AND MARCH 16 AND AUGUST * 24TH OF 2016. AND AS A QUICK * RECAP, IN TOTAL BETWEEN THE * THREE EVENTS WE HAD 759 * BENEFICIARIES THAT ATTENDED, * THE TICKET ASSIGNMENTS FOR * THESE BENEFICIARIES REPRESENTED * 150 SERVICE PROVIDERS INCLUDING * 109 EMPLOYMENT NETWORKS AND 41 * VR AGENCIES AND WE HAD 54 * EMPLOYERS. * A LARGE PART OF THIS * ATTENDANCE RESULTED FROM THE * RECENT AUGUST 24 EVENT. THE * ONE THAT HAD MORE BENEFICIARIES * PARTICIPATING AS WELL AS THE * SERVICE PROVIDERS. AS PART OF * AN EFFORT TO COLLECT THESE * OUTCOMES WE HAVE OUTREACHED TO * BENEFICIARIES, EMPLOYERS AND * THIS WEEK WE STARTED THE * OUTREACH TO SERVICE PROVIDERS. * WE ARE ASKING FOR YOUR * ASSISTANCE TO TRACK ANY * EMPLOYMENT ACTIVITIES THAT MAY * HAVE RESULTED FROM THESE * EVENTS. WE ARE SENDING A * MESSAGE BY SECURE EMAIL TO ALL * EMPLOYMENT NETWORKS AND VR * AGENCIES WHO ASSIGNED * BENEFICIARIES TO ONE OR MORE * JOB FAIRS AND THE EMAIL ASKS * SOME QUESTIONS REGARDING THE * POST JOB FAIR ACTIVITIES * INCLUDING INTERVIEWS OR JOBS. * WE APPRECIATE YOUR ASSISTANCE * PROVIDING THE INFORMATION TO * THE EN DEVELOPMENT CONSULTANT * AND WITH THAT I AM TURNING NOW * TO ADELLE BARR. * >> THANK YOU VERY MUCH, ANNA, * AND THANK YOU EVERYONE FOR * JOINING US TODAY. AS ANNA * MENTIONED, THIS IS ADELLE BARR * WITH THE TICKET PROGRAM MANAGER * AND TODAY I WILL SPEAK TO YOU * ABOUT BLACKBOARD, OUR LEARNING * MANAGEMENT SYSTEM. * TPM WILL BE LAUNCHING THE NEXT * PHASE OF THE BLACKBOARD * IMPLEMENTATION. IN THE FIRST * PHASE WE LAUNCHED BLACKBOARD * COLLABORATE, WHICH IS THE * PLATFORM WE ARE CURRENTLY USING * FOR THIS CALL AND FROM ALL WE * CAN TELL SO FAR IT IS A SUCCESS. * NOW IN THE SECOND PHASE WE * WILL LAUNCH BLACKBOARD LEARN. * WE PLAN FOR THIS TO HAPPEN END * OF FEBRUARY/BEGINNING OF MARCH * WHICH IS THE SAME WEEK, AND * I'LL TELL YOU A LITTLE BIT * ABOUT WHAT TO EXPECT WITH * BLACKBOARD LEARN. * EXISTING SERVICE PROVIDERS * WILL BE ABLE TO TAKE ADVANTAGE * OF SELF-PACED E-LEARNING * MODULES, VALUABLE RESOURCES AND * REFRESHER COURSES. THIS WILL * ALLOW FOR EMPLOYEES OF EXISTING * SERVICE PROVIDERS TO RETRAIN * AND REFRESH THEMSELVES ON ANY * OF THE SUBJECTS COVERED DURING * ORIENTATION TRAINING SO WITH * THAT I WILL TELL YOU THAT * BLACKBOARD LEARN IS FOR ALL OF * THE EN'S, NOT STRICTLY JUST FOR * NEW EN'S, BUT IT WILL HELP YOU * TRAIN ANY STAFF MEMBERS THAT * MAYBE YOU FEEL THAT NEED * RETRAINING OR NEW STAFF MEMBER, * NOT NECESSARILY (INAUDIBLE) BUT * SOMEONE NEW AND HAVE THEM GO * OVER THE COURSES. * IN PREPARATION FOERTD LAUNCH * WE WILL BE CON DUPKTING A * TRAINING SESSION. HOPEFULLY * LOOK FOR A GOV DELIVERY MESSAGE * IN THE BEGINNING OF THE NEW * YEAR. AND WE WOULD LIKE TO * TAKE THIS TIME TO ALSO THANK * ALL OF THE SERVICE PROVIDERS * THAT HAVE SUBMITTED THEIR * LEARNING MANAGEMENT SYSTEM * POINT OF CONTACT OR * AFFECTIONATELY KNOWN AS THE LMS * POC TO COMPLETE THE PHASE * SECOND OF THE BLACKBOARD * IMPLEMENTATION I'M HERE TO ASK * THAT YOU SUBMIT LMS POC BY THE * END OF NEXT WEEK, BY COB ON * FRIDAY, NOVEMBER 25TH, BECAUSE * THIS WILL HELP US COMPLETE THE * SECOND PHASE SO WE CAN ADD ALL * OF THE NAMES TO THE SYSTEM. * SOY IF YOU CAN SUBMIT THOSE * AGAIN BY NEXT FRIDAY, NOVEMBER * 25TH, BY EMAILING TPN TRAINING * AT YOUR TICKET TO WORK DOT COM * AND IF WE DO NOT RECEIVE AN LMS * POC FROM YOUR ORGANIZATION BY * NEXT FRIDAY BY DEFAULT WE WILL * HAVE THE PRIMARY CONTACT BE * APPOINTED AS THE LMS POC * THAT'S ALL I HAVE FOR YOU * TODAY. THANK YOU FOR YOUR * TIME, I WILL TURN IT OVER TO * KATIE STRIBINGER. * >> (INAUDIBLE) AFTER WE * RESOLVE THE ISSUE THAT IS * CAUSING THE PROBLEM. IN THE * MEANTIME IF YOU SUBMIT A * PAYMENT REQUEST FOR A * BENEFICIARY WHOSE CASE WAS * INCORRECTLY ASSIGNED PLEASE BE * AWARE YOUR PAYMENT WILL BE * DENIED. WHEN YOU SUBMIT YOUR * PAYMENT REQUEST, OUR STAFF * REVIEWS THE ASSIGNMENT AND IF * THEY DISCOVER THE BENEFICIARY * WAS NOT IN CURRENT PAY AT THE * TIME OF THE ASSIGNMENT THEY * WILL DENY THE PAYMENT. WE WILL * CONTINUE TO KEEP YOU UPDATED ON * IT AND ONCE WE HAVE IT RESOLVED * WE WILL SEND YOU A GOV DELIVERY * ON THE NEXT STEPS. NOW OVER TO * GARY ON THE PROOF OF CONCEPT. * >> I WANTED TO REPORT, AS YOU * KNOW, OUR OFFICE IS OPERATING 3 * SEPARATE PROOFS OF CONCEPT * RIGHT NOW. THE FIRST ONE IS * THE BPQY PROOF OF CONCEPT AND * TO EXHIBIT SOME THUNDER THAT * ROB ALREADY STOLE, WE HAVE -- I * FORGIVE YOU, ROB -- WE HAVE * ACTUALLY PRODUCED AS OF * YESTERDAY 20,582 BPQY'S OR * RESPONDED TO THAT NUMBER OF * REQUESTS. WE'VE BEEN ABLE TO * FILL 18,860, 1,423 OF THEM WE * DID DENY BECAUSE OF SOMETHING * THAT WAS INCORRECT IN THE * REQUEST OR FORMS WEREN'T * COMPLETE OR WHATEVER, AND OF * THAT TOTAL ONLY 376 HAD TO BE * REFERRED TO FIELD OFFICE FOR * SOME KIND OF ADDITIONAL ACTION * ON THEIR PART. * SINCE THE BEGINNING OF THE * PROOF OF CONCEPT WE ARE RUNNING * AT 4.2 DAYS, BUT THAT ALSO * INCLUDES SOME TIME IN THERE * THAT WHEN THE BPQY APPLICATION * ITSELF WAS DOWN TEMPORARILY, SO * IN THE LAST 6 MONTHS WE HAVE * BEEN SOMEWHERE JUST UNDER TWO * DAYS PROCESSING TIME FOR THE * BPQY'S. * THE NEXT THING THAT I WANTED * TO ADDRESS IS THE WAGE * REPORTING PROOF OF CONCEPT. * THIS IS WHERE WE ARE GOING TO * HAVE OUR PAYMENT SPECIALISTS * FROM MAXIMUS WHO GET VERIFIED * WAGES FROM EN'S WHO ARE EITHER * REQUESTING PAYMENT THEMSELVES * OR JUST SENDING US VERIFIED * WAGES, PAY STUBS OR WORK * NUMBERS FOR CLIENTS, WE HAVE * ALREADY BEGUN THE PILOT PART OF * THIS PROOF OF CONCEPT AND WE * ACTUALLY AT THIS POINT HAVE ONE * INDIVIDUAL DOING IT. WE'RE * WORKING THROUGH SOME ISSUES * THAT RELATE TO ACCESS OFF SITE * AND USING ONE OF SSA'S * APPLICATIONS INSIDE THE FIRE * WALL, SO WE WILL BE EXTENDING * THIS TO THE OTHER PAYMENT * SPECIALISTS WHO ARE LOCATED OFF * SITE. BUT AT THIS POINT AS OF * 11-15 WE HAD COMPLETED 12 * UNIQUE WORK REPORTS AND HAD * ADDED 131 PAY STUBS TO EXISTING * WORK REPORTS FOR 18 OTHER * BENEFICIARIES. * SO WE ARE MAKING PROGRESS ON * THIS. IT WILL BE SOME TIME * BEFORE WE ACTUALLY HAVE DATA, * COMPARATIVE DATA, BUT AS SOON * AS WE GET THE ACCESS ISSUES * RESOLVED WE WILL BE EXTENDING * THIS. RIGHT NOW WE'RE ONLY * UTILIZING TWO EN'S FOR THIS, * BUT EVERYTHING HAS BEEN WORKING * AS IT WAS DESIGNED TO WORK IN * THAT CONTEXT SO WE DON'T EXPECT * TO HAVE ANY DIFFICULTIES AS WE * EXPAND THIS. * AND THE THIRD PROOF OF CONCEPT * IS THE EN MARKETING PROOF OF * CONCEPT. SO WE HAD 22 AGENCIES * THAT WERE PARTICIPATING IN THE * FIRST PHASE OF THIS. WE HAVE * SENT DATA FILES TO 14 OF THOSE * 22. TWO ARE EITHER READY TO BE * RELEASED, I THINK ONE OR TWO OF * THOSE ALREADY WERE. ONLY 4 ARE * REMAINING TO BE DONE. THIS HAS * TAKEN US QUITE A BIT OF TIME * BECAUSE AS YOU MAY UNDERSTAND * WE ARE INDIVIDUALLY CREATING * CUSTOMIZED FILES FOR EN'S WHO * ARE PARTICIPATING IN THIS AND * ONCE WE GET ALL OF THE GROUPS, * ALL OF THE ENTITIES, THEIR * INITIAL FILES WE WILL BE * BEGINNING A PERIODIC * DISTRIBUTION OF NEW FILES ON AN * ON-GOING BASIS. SO WE HAVE, SO * FAR WE HAVE HAD NO GLITCHES * WITH IT AND VERY SMALL ONES * THAT WE HAVE BEEN ABLE TO * OVERCOME QUICKLY SO, SO FAR SO * GOOD. * AND THAT IS MY OVERVIEW. I * THINK AT THIS POINT, OPERATOR, * WE'RE GOING TO OPEN THIS UP FOR * GENERAL QUESTIONS ABOUT ANY OF * THE TOPICS THAT HAVE BEEN * COVERED. IF THAT'S NOT * CORRECT, SOMEBODY CORRECT ME. * >> AT THIS TIME IF YOU WOULD * LIKE TO ASK AN AUDIO QUESTION, * PLEASE PRESS STAR 1 ON YOUR * TELEPHONE KEY PAD. THAT'S STAR * 1. * THERE ARE NO QUESTIONS AT THIS * TIME. * >> ALL RIGHT, THANK YOU. SO * AT THIS POINT WE WILL CONCLUDE * THE CALL. I WANT TO THANK * EVERYBODY, ALL THE * PARTICIPANTS, FOR THE * INFORMATION PROVIDED. I WANTED * TO ADD TO GARY'S POINT ABOUT * THE MARKETING POC THAT * PARTICULAR EFFORT, AS THE * OTHERS ARE AS WELL, IS * PARTICULARLY LABOR INTENSIVE * BECAUSE WE HAVE ONE PERSON THAT * IS BUILDING THEIR DATA FILES * FOR EACH OF THESE REQUESTS AND * THEY TAKE A WHILE TO PUT * TOGETHER AND RUN. SO PLEASE * KEEP THAT IN MIND MOVING * FORWARD. ASIDE FROM THAT I * WANT TO THANK EVERYBODY FOR * THEIR TIME. IT LOOKS LIKE OUR * NEXT CALL WILL BE FEBRUARY * 16TH, 2017, SO PLEASE MARK YOUR * CALENDARS. MARK WILL BE IN * HAWAII BUT I WANT TO THANK MARK * FOR HIS 43 -- I DIDN'T KNOW * MARK STARTED -- 42 YEARS -- * MARK STARTED WORKING AT SSA * WHEN HE WAS 10 YEARS OLD, * APPARENTLY. * >> THAT'S MY LINE. * >> BEST OF LUCK TO MARK IN HIS * FUTURE ENDEAVORS, WE THANK HIM * FOR ALL OF HIS YEARS FOR PUBLIC * SERVICE, WE'RE GOING TO MISS * HIM DEARLY. * >> ROB, LET ME JUMP IN JUST A * SECOND. THIS IS GARY AGAIN. * MARK IS MY DEPUTY AND WHEN I * CAME INTO THIS PROGRAM, BELIEVE * IT OR NOT, I KNEW EVEN LESS * THAN I DO NOW. BUT EVERYTHING * THAT JUST ABOUT EVERYBODY HAS * BEEN CONSTRUCTIVE IN WORKING IN * THIS PROGRAM, I OWE MOST OF * THAT TO MARK. I PERSONALLY AM * GOING TO MISS MARK QUITE A BIT * AND ASSUME MANY OTHERS OF YOU * WITH AS WELL. THANK YOU, MARK, * FOR EVERYTHING YOU HAVE DONE * FOR THE PROGRAM AND FOR HELPING * ME BE ABLE TO DO WHAT I'VE DONE * SO FAR. * >> WELL SAID, GARY, THANK YOU * VERY MUCH. WITHOUT FURTHER ADO * WE WILL GO AHEAD AND CONCLUDE. * THANK YOU ALL VERY MUCH FOR * JOINING US. * . * >> THAT DOES CONCLUDE TODAY'S * CONFERENCE CALL. YOU MAY NOW * DISCONNECT. * (END OF CONFERENCE CALL). |