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| **Title:** EN Call   **Start:** 11/17/2016 3:00 PM EST    |
| Expand the status displayReporter Connection Status R Data Status D Idle Status I Connected   Find in Transcript DOWN  Find in Transcript UP   Case   Resume Scrolling of Live Transcript Resume |
| * TODAY IS THURSDAY, 17 NOVEMBER
* 2016.
* PLEASE STAND BY, YOUR WEBINAR
* WILL BEGIN SHORTLY. WE
* APPRECIATE YOUR PATIENCE.
* .
* >> LADIES AND GENTLEMEN, THANK
* YOU FOR STANDING BY. WELCOME
* TO THE QUARTERLY EN CONFERENCE
* CALL. DURING THE PRESENTATION
* PARTICIPANTS WILL BE IN LISTEN
* ONLY MODE. AFTERWARDS WE WILL
* CONDUCT A QUESTION AND ANSWER
* SESSION. AT THAT TIME IF YOU
* HAVE A QUESTION PLEASE PRESS
* THE STAR FOLLOWED BY THE NUMBER
* 1 ON WRUR TELEPHONE. AS A
* REMINDER THIS CONFERENCE IS
* BEING RECORDED NOVEMBER 17,
* 2016. I WOULD NOW LIKE TO TURN
* THE CONFERENCE OVER TO RALPH
* PASS. PLEASE GO AHEAD.
* >> GOOD AFTERNOON, EVERYBODY,
* THANK YOU FOR JOINING US TODAY.
* WE HAVE A LOT OF INFORMATION
* TO GO OVER AND WE ARE THANKFUL
* THAT YOU ARE ABLE TO JOIN US
* AND TAKE THE TIME OUT OF YOUR
* BUSY SCHEDULES. I AM ROBERT
* PASS FROM ORDES AND I HAVE A
* COUPLE THINGS I'D LIKE TO GO
* OVER WITH YOU AS WE GET INTO
* TODAY'S CALL, SO WITHOUT
* FURTHER ADO, MANY OF YOU OR
* MOST OF YOU HOPEFULLY SAW OUR
* EMAIL NOTIFICATION REGARDING
* THE EXECUTIVE CHANGES HERE
* WITHIN SSA AND ORDES. DAVID
* WEAVER, WHO WAS SERVING AS OUR
* ASSOCIATE COMMISSIONER, HAS
* LEFT US FER A MOTION IN THE
* CONGRESSIONAL BUDGET OFFICE.
* THAT OCCURRED IN THE MIDDLE OF
* OCTOBER. SUSAN WILSKY, WHO IS
* MY COUNTERPART FOR THE RESEARCH
* AND DEMONSTRATION SIDE OF THE
* ORGANIZATION, IS THE ACTING
* ASSOCIATE COMMISSIONER AND SSA
* IS CURRENTLY IN THE PROCESS OF
* CONDUCTING A SEARCH FOR A
* REPLACEMENT FOR DAVID. WE WILL
* HAVE MORE NEWS ON THAT AS IT
* BECOMES AVAILABLE BUT THAT
* PROCESS IS UNDERWAY RIGHT NOW.
* IN THE MEANTIME, JEFF
* HEMMETER, WHO WAS A MANAGER ON
* OUR RESEARCH AND DEMONSTRATION
* SIDE HAS STEPPED INTO SUSAN'S
* POSITION AS THE DEPUTY
* ASSOCIATE COMMISSIONER WHILE
* SUSAN TAKES OVER DAVID'S FORMER
* ROLE. SO HOPEFULLY THIS
* TRANSITION, IT SHOULD BE A
* SEAMLESS PROCESS FOR YOU IN
* TERMS OF THE EFFECT IT WILL
* HAVE ON YOU ON A DAY-TO-DAY
* BASIS. YOU SHOULD NOT NOTICE
* ANY CHANGE AT ALL. IT'S
* BUSINESS AS USUAL FOR US AND WE
* CONTINUE TO MOVE FORWARD
* ORGANIZATIONALLY.
* SUSAN COULD NOT BE HERE TODAY
* TO INTRODUCE HERSELF TO YOU
* DIRECTLY, SHE'S IN WASHINGTON,
* DC, ATTENDING MEETINGS, BUT WE
* WILL PLAN TO HAVE HER ON A
* FUTURE CALL.
* MOVING ON TO THE NEXT ITEM IN
* THE AGENDA, I WANTED TO TOUCH
* BASE BRIEFLY ABOUT
* PARTICIPATION AT THE NATIONAL
* EMPLOYMENT CONFERENCE WHICH WAS
* SEPTEMBER 2016 OF THIS YEAR.
* TIME HAS GONE REALLY QUICKLY,
* SO BEAR WITH ME.
* WE HAD A VERY PRODUCTIVE
* MEETING, ALWAYS AN OPPORTUNITY
* TO MEET WITH THE INFORMATION I
* COVERED WAS ESSENTIALLY UPDATES
* REGARDING THE PROGRAM, SOME OF
* WHICH ARE DATA RELATED AND I'M
* GOING TO COVER THAT IN A MINUTE
* OR TWO, AS WELL AS UPDATES IN
* OUR VARIOUS INITIATIVES
* UNDERWAY. BY WAY OF
* DISCUSSION, I DON'T WANT TO
* GIVE AWAY GARY'S THUNDER AT THE
* END OF THE CALL TODAY, BUT WE
* ARE CONTINUING TO MOVE FORWARD
* WITH THE BPQY PROCESS AND I
* BELIEVE WE'VE CROSSED OVER THE
* 20,000 BPQY THRESHOLD WHICH IS
* A SIGNIFICANT NUMBER FOR US
* ORGANIZATIONALLY AND A
* MILESTONE FOR US.
* ALSO IMPORTANT FOR US DURING
* THAT MEETING WAS FOR US TO
* INTRODUCE OUR NEW SSA
* OPERATIONS EXECUTIVE LEAD HAI
* HINOHOSA WHO WORKS OUT OF THE
* SAN FRANCISCO OFFICE, WHO WAS
* ABLE TO ATTEND IN PERSON AND
* PRESENT TO THE GROUP RELATIVE
* TO THE WORKLOAD CHALLENGES
* FACED BY THE SSA FIELD
* COMPONENTS. HAI'S SAN
* FRANCISCO REGION IS ONLY ONE
* REGION, BUT HE WAS ABLE TO VERY
* ADEPTLY CAPTURE THE AMOUNT OF
* WORK AND THE BACKLOGS FACED BY
* THE LOCAL FIELD OFFICES. IT'S
* OBVIOUSLY BECOMING MORE OF AN
* ISSUE AS WE MOVE FORWARD.
* BUDGET-WIDE SSA IS CHALLENGED
* TO PROVIDE ENOUGH RESOURCES TO
* MEET THE NEEDS OF THE PUBLIC
* AND HAI CAPTURED ALL OF THOSE
* IN A VERY NICE WAY, AND HAI HAS
* PRESENTED DURING ONE OF OUR
* PREVIOUS CALLS SO MANY OF YOU
* ARE FAMILIAR WITH HAI AND HIS
* NEW ROLE.
* WE ALSO INTRODUCED MELANIE AS
* OUR NEW HIRE AND DISCUSSED
* FELIX'S TRANSITION INTO THE DPM
* PROJECT MANAGER ROLE. WE
* TALKED A LITTLE BIT ABOUT OUR
* OUTREACH ACTIVITIES WHICH AGAIN
* I DON'T WANT TO STEAL ANY OF
* MARK'S THUNDER, BUT WE WERE
* ABLE TO WORK WITH HAI AND HIS
* REGIONAL CONTACTS TO SET UP
* MEETINGS IN THE LOS ANGELES AND
* DENVER, THE DENVER REGION AND
* LOS ANGELES AREA TO MEET WITH
* SSA STAFF AND TICKET WOULD
* WORK STAKE HOLDERS, BRING BOTH
* SIDES TOGETHER TO MAKE THE
* TICKET PROGRAM, DISCUSS THE
* TICKET PROGRAM AND MAKE IT AN
* ISSUE THAT ELEVATES IT WITH THE
* SSA OPERATIONAL STAFF IN A WAY
* THAT GIVES HIM AN TOUPBT ASK
* QUESTIONS AND GET ANSWERS AND
* BECOME MORE FAMILIAR WITH THE
* VARIED STAKE HOLDERS, PUT A
* NAME WITH A FACE, SO FORTH.
* THESE EVENTS HAVE BEEN BE
* FOUND TO BE VERY POSITIVE BY
* THE PARTICIPANTS. VR
* PARTICIPATES, WIPA
* PARTICIPATES, THE LOCAL PASS AS
* WELL AS SOME OF THE LOCAL EN'S
* AND THE SSA OPERATIONS
* DIRECTORS, THE AREA MANAGERS,
* THE LOCAL STAFF, SO IT CREATES
* A FAMILIARITY THAT MANY OF YOU
* HAVE EXPRESSED TO US IS BADLY
* NEEDED WHEN YOU ARE INTERACTING
* WITH LOCAL SSA STAFF AND
* SOMETIMES YOU FIND THE STAFF IS
* UNFAMILIAR.
* NOW, THE FUTURE OF THESE
* MEETINGS IS RELATIVE TO THE
* AVAILABILITY TO US GETTING
* FUNDING AND RIGHT NOW WE'RE
* UNDER A CONTINUING RESOLUTION
* INTO DECEMBER. SO THOSE
* EFFORTS ARE ON HOLD RIGHT NOW
* BUT WE HOPE TO RESTART THOSE
* INITIATIVES MOVING FORWARD IN
* 2017. AGAIN, WE'LL HAVE MORE
* INFORMATION ON THAT AS IT
* BECOMES AVAILABLE.
* SO, WITHOUT FURTHER ADO, I'M
* GOING TO JUST TALK A LITTLE BIT
* ABOUT, WE TRANSITIONED INTO FY
* 17, WE'RE IN NOVEMBER OF 2016
* BUT THE FEDERAL GOVERNMENT
* FISCAL YEAR RUNS FROM SEPTEMBER
* 30TH THROUGH SEPTEMBER 30TH.
* SO WE PULLED SOME DATA, DID A
* LITTLE SNAPSHOT, I WANT TO
* SHARE SOME INFORMATION TO YOU
* RELATIVE TO HOW THE TICKET
* PROGRAM IS PERFORMING COMPARING
* 9-30-2015 TO 9-30-2016. IN
* TERMS OF THE NUMBER OF TICKET
* ASSIGNMENTS WE'VE GONE, WE'RE
* AT AS OF 9-30-2016 30 THOUS,
* 962 ASSIGNED TO. N'S. THAT'S
* INCREASED BY 1430 OVER THE
* PREVIOUS YEAR. THE NUMBER OF
* BENEFICIARIES WHOSE EARNINGS
* HAVE GENERATED PAYMENTS TO EN'S
* AS OF SEPTEMBER 2016 WAS AT
* 52,932. THAT REPRESENTS A 39
* PERCENT INCREASE OVER THE
* PREVIOUS YEAR. THE NUMBER OF
* BENEFICIARIES WITH EN SUPPORT
* FOR WHICH PAYMENTS WERE NOT
* PAID DUE TO EARNINGS, THAT ROSE
* TO 17,885 FROM THE PREVIOUS
* YEAR. THAT'S A 35 PERCENT
* INCREASE FROM THE YEAR BEFORE.
* AND RELATIVE TO THE AMOUNT
* WE'VE PAID OUT IN TOTAL TO
* EN'S, THAT SHOT UP QUITE A BIT
* LAST YEAR. WE PAID OUT
* 85,435,359 AS OF SEPTEMBER 30,
* 2016. THAT'S A 73 PERCENT
* INCREASE OVER THE YEAR BEFORE.
* SO I THOUGHT I WOULD SHARE
* THOSE NUMBERS WITH YOU. WE'RE
* MOVING IN THE RIGHT DIRECTION,
* EVERYTHING HAS INCREASED AND
* MOVING IN THE RIGHT DIRECTION.
* AND SO WITHOUT FURTHER ADO I
* WILL NOW TURN IT OVER TO FELIX
* STUMP. FELIX?
* >>.
* >> THANK YOU VERY MUCH, ROB.
* HELLO, EVERYONE, THERE IS FELIX
* STUMP, I HAVE A BRIEF
* ANNOUNCEMENT BEFORE WE MOVE ON
* TO THE REST OF WHAT LOOKS LIKE
* A PACKED SCHEDULE. I WANT TO
* LET YOU KNOW WE WELCOMED A NEW
* MEMBER TO OUR TEAM A FEW WEEKS
* AGO, PAT VAN NELSON JOINED US,
* SHE IS GOING TO HELP US WITH
* OUTREACH RELATED TO FISH FIBS
* BLOG POSTS AND SUCCESS STORIES
* SO WE CAN INCREASE AWARENESS IN
* THE BENEFICIARY POPULATION AND
* DERIVE HOPEFULLY MORE JOB
* SEEKING PEOPLE WITH
* DISABILITIES TO THE DOORS OF
* EMPLOYMENT NETWORKS AND VOC
* REHAB AGENCIES. YOU MAY HAVE
* HEARD THAT NAME BEFORE BECAUSE
* SHE WAS THE DEPUTY PROJECT
* DIRECTOR UNDER THE BAS CONTRACT
* WITH BOOS ALLEN AND WORKED
* UNDER MELANIE PORTER WHO CAME
* ON WITH THE SOCIAL SECURITY
* TEAM SO WE ARE VERY PROUD TO
* HAVE PAT WITH US AND IF SHE
* WERE HERE, I'M SURE SHE WOULD
* SAY, BECAUSE SHE SAID TO ME,
* THAT SHE'S GLAD TO BE BACK. SO
* I LOOK FORWARD TO HEARING FROM
* YOU OR ABOUT HER IN THE FUTURE
* AND THAT'S ABOUT ALL I HAVE. I
* WILL TURN IT AT THAT POINT TO
* MARK GREEN.
* >> THANK YOU, FELIX, LET ME
* SEE HOW MUCH THUNDER I HAVE
* LEFT.
* I WILL ADDRESS 3 ITEMS, ONE OF
* THEM IS NOT ON THE AGENDA.
* FIRST, AS ROB SAID, I ALONG
* WITH CAROL COHEN ON THE STAFF
* HAD THE ADDRESS OF ATTENDING A
* TICKET PARTNERS MEETING IN THE
* DENVER REGIONAL OFFICE IN
* SEPTEMBER, OTHERWISE KNOWN AS
* ONE WEEK AFTER MY FIRST
* GRANDCHILD WAS BORN. IT WAS A
* TREMENDOUS EVENT, HAI
* PRESENTED, THE REGIONAL OFFICE,
* FIELD OFFICE, WIPA'S, EN'S,
* PASS, EVERYONE PRESENTED DURING
* THE DAY. TO SUM UP AND TELL
* YOU WHAT'S REALLY MOST
* IMPORTANT IS THAT AFTER THAT
* CONFERENCE I CANNOT TELL YOU
* HOW MANY PEOPLE CAME UP TO
* CAROL AND ME AND TOLD US HOW
* HAPPY WE WERE THAT WE GOT THEM
* TOGETHER SO THEY CAN HEAR FROM
* AND MEET SOME OF THE PEOPLE
* THEY'VE BEEN DEALING WITH AND
* SOME OF THE PROGRAMS THEY JUST
* HAD HEARD ABOUT BUT NEVER
* REALLY ANY PERSONAL EXPERIENCE
* WITH. I SINCERELY HOPE AS WE
* MOVE FORWARD, AS ROB SAID, THAT
* WE CAN HAVE THE BUDGET AND THE
* GENERAL WHEREWITHAL IN ALL THE
* PARTS OF THE COUNTRY AND WHEN
* WE DO I ALSO HOPE YOU HAVE THE
* OPPORTUNITY TO PRESENT BECAUSE
* I THINK YOU'LL GET A LOT OUT OF
* THEM.
* SECOND HAS TO DO WITH THE WORK
* OPPORTUNITY TAX CREDIT,
* SOMETHING THAT I'M SURE MANY OF
* YOU ARE FAMILIAR. IT'S A TAX
* CREDIT AVAILABLE TO EMPLOYERS
* WHO HIRE WORKERS FROM CERTAIN
* EMPLOYMENT GROUPS, GENERALLY
* DESCRIBED AS PEOPLE WHO FACE
* SIGNIFICANT BARRIERS TO
* EMPLOYMENT. SINCE 2005 MAXIMUS
* HAS PROVIDED VERIFICATION WITH
* REGARD TO ONE OF THE TARGET
* GROUPS, WHICH IS ANYBODY WHO IS
* INVOLVED IN VOCATIONAL
* REHABILITATION, WHICH IS ALSO
* DEFINED AS WORKING WITH
* EMPLOYMENT NETWORKS. SO
* TYPICALLY THE ORGANIZATION THAT
* WORKS WITH THE DEPARTMENT OF
* LABOR, THE STATE WORK FORCE
* AGENCY BECAUSE OVERSEAS THE
* AMERICAN JOB CENTERS IN THE
* STATE SENDS A REQUEST TO
* MAXIMUS AND MAXIMUS PROVIDES
* FREE OF CHARGE VERIFICATION OF
* THAT INDIVIDUAL'S PARTICIPATION
* IN EITHER VR OR THE TICKET
* PROGRAM AND THE EMPLOYER IS
* THEREFORE ELIGIBLE FOR THE TAX
* CREDIT. IT'S DONE FREE OF
* CHARGE BECAUSE THERE IS ANOTHER
* LARGER TARGET GROUP, SSI
* BENEFICIARIES FOR WHOM WE WERE
* CHARGING A FEE AS WORK FORCE
* AGENCIES. THEY DID NOT GO TO
* MAXIMUS THEY WENT TO THE FIELD
* OFFICE AND THERE WAS SOMEWHAT
* OF A NOMINAL FEE BUT IF YOU ARE
* AN EMPLOYER AND YOU HAVE A LOT
* OF EMPLOYEES AND YOU WANT TO
* CHECK ON SSI IT ADDS UP AND IT
* CAN BE DISADVANTAGEOUS FOR SSI
* BENEFICIARIES WHO ARE A
* VULNERABLE GROUP FINDING WORK
* AS IT IS. SO ACTING
* COMMISSIONER CALLIER DECIDED WE
* WOULD WAIVE THE FEE ALSO AND
* INSTEAD OF SENDING THE REQUEST
* TO THE WORK FORCE OFFICE THEY
* WILL AGAIN FOLLOW IT TO
* MAXIMUS. THE REQUIREMENT IS
* THAT THE PERSON HAS TO HAVE
* BEEN ON SSI FOR TWO MONTHS
* ENDING WITH THE DATE OF HIRE.
* THIS IS BIG NEWS. AS WITH
* EVERYTHING ELSE WE DO HERE, WE
* HOPE IT WILL PROVIDE SOME
* INCENTIVE FOR EMPLOYERS WHO
* HIRE OUR BENEFICIARIES AND
* PEOPLE WITH DISABILITIES IN
* GENERAL.
* THE THIRD ANNOUNCEMENT IS THAT
* AT THIS POINT WHEN I PRESENT ON
* THESE THINGS I USUALLY SAY I
* WILL BE HAPPY TO ANSWER ANY
* QUESTIONS, SEND ME AN EMAIL OR
* A PHONE NUMBER. I'M HAPPY TO
* SAY YOU CAN STILL DO THAT, BUT
* IF YOU WANT AN ANSWER YOU
* SHOULD DO THAT BEFORE JANUARY
* 3RD BECAUSE AFTER 42 YEARS I AM
* RETIRING FROM SOCIAL SECURITY
* ON THAT DATE. IT'S BEEN A
* PLEASURE TO BE ABLE TO WORK
* WITH YOU DURING THAT TIME, I
* WISH YOU WELL IN YOUR ENDEAVORS
* HELPING PEOPLE GET BACK TO WORK
* AND JUST GENERALLY IN LIFE.
* SORRY TO BRING EVERYBODY DOWN,
* PEOPLE WHO DIDN'T LIKE ME,
* THERE'S PLENTY OF YOU OUT THERE.
* THANK YOU FOR YOUR ATTENTION
* AGAIN, IT'S BEEN A PLEASURE.
* I'M GOING TO TURN OVER THE
* AGENDA FOR A PRESENTATION ON
* PASS. THANK YOU, EVERYONE.
* >> HI, EVERYBODY, I AM
* MARJORIE MCKEIVER AND TODAY WE
* ARE GOING TO DISCUSS THE PLAN
* TO ACHIEVE SELF-SUPPORT, OR
* PASS. I'VE BEEN TO SO MANY
* TRAININGS WHERE PEOPLE REFER TO
* IT AS SOCIAL SECURITY'S MOST
* POWERFUL WORK INCENTIVE. ON
* THIS CALL I AM GOING TO GIVE
* YOU A BASIC OVERVIEW OF PASS,
* REALLY JUST ENOUGH TO WHET YOUR
* APPETITE AND HOPEFULLY YOU WILL
* WANT TO LEARN MORE ABOUT PASS
* AND HOW IT WILL HELP THE
* BENEFICIARIES YOU WORK WITH.
* ATTACHED TO YOUR AGENDA YOU
* WILL FIND A RESOURCE LINK WITH
* SOME LINKS TO DIFFERENT
* RESOURCES THAT WILL HELP YOU
* UNDERSTAND PASS AND AT THE END
* WE'RE GOING TO HOPEFULLY HAVE
* SOME TIME FOR SOME QUESTIONS AS
* WELL?
* WHAT IS A PASS? A PASS ALLOWS
* INDIVIDUALS RECEIVING SOCIAL
* SECURITY DISABILITY TO SET
* ASIDE INCOME OTHER THAN SSI TO
* PURCHASE OR SAVE FOR ITEMS
* NECESSARY TO HELP THEM ACHIEVE
* A WORK GOAL. NOW, BY AGREE TO
* GO THIS PLAN, SSI THEN DOES NOT
* COUNT THE INCOME THE INDIVIDUAL
* SETS ASIDE WHEN THEY CALCULATE
* THE INDIVIDUAL'S SSI PAYMENT.
* SO, IN OTHER WORDS, SSI
* EXCLUDES THE INCOME THAT THE
* INDIVIDUAL SETS ASIDE.
* AN INDIVIDUAL CAN ALSO USE
* COUNTABLE RESOURCE TO SET ASIDE
* TO HELP THEM ACHIEVE A WORK
* GOAL. IN OTHER WORDS, IF AN
* INDIVIDUAL IS NOT ELIGIBLE FOR
* SSI BECAUSE THEY HAVE, BECAUSE
* OF RESOURCE LIMITATIONS, MAYBE
* THEY HAVE A BANK ACCOUNT THAT'S
* OVER THE SSI LIMIT, THEY CAN
* AGREE TO SET ASIDE THOSE FUNDS
* AND USE THEM TO PURCHASE ITEMS
* NECESSARY TO HELP THEM ACHIEVE
* A WORK GOAL.
* NOW, WHAT MAKES THE PASS SO
* SPECIAL IS IT REFLECTS
* INDIVIDUAL CHOICE. NO TWO ARE
* ALIKE. I HAVE APPROVED PASSES
* FOR AN AUTO MECHANIC WHO NEEDED
* TO PURCHASE TOOLS, I HAVE
* APPROVED A PASS FOR SOMEONE WHO
* JUST NEEDED TO PURCHASE
* UNIFORMS TO GO TO WORK AND I
* HAVE APPROVED A PASS FOR
* SOMEONE IF LAW SCHOOL WHO
* NEEDED TO PURCHASE TEXTBOOKS.
* SO THEY ARE UNIQUE AND
* DIFFERENT.
* NOW, SOME THINGS YOU NEED TO
* KNOW ABOUT THE PASS. FIRST,
* THE BENEFICIARY MUST APPLY FOR
* A PASS IN WRITING. THIS IS NOT
* AN AUTOMATIC WORK INCENTIVE.
* THE PASS APPLICATION IS THE
* SSA545 AND THERE IS A LINK TO
* IT ON THE RESOURCE SHEET. AND
* IN THE APPLICATION THE
* BENEFICIARY MUST DETAIL THE
* STEPS THEY WILL TAKE TO ACHIEVE
* THE GOAL AND ALSO LIST THE
* ITEMS NECESSARY TO HELP THEM
* REACH THAT GOAL.
* PASS APPLICATIONS ARE THEN
* REVIEWED AND APPROVED BY
* REGIONAL PASS CADRES WHO EMPLOY
* PASS SPECIALISTS. THESE PEOPLE
* JUST LOOK AT PASSES AND THEY
* ARE VERY FAMILIAR AND THEY WILL
* WORK WITH YOU.
* THE BENEFICIARY MUST HAVE A
* CLEAR WORK OR OCCUPATIONAL
* GOAL. IN OTHER WORDS, THEY
* CAN'T JUST SAY I WANT TO GO TO
* WORK, IT NEEDS TO BE VERY CLEAR.
* THE PASS IS SELF-FINANCED SO
* AGAIN THEY ARE PUTTING ASIDE
* THEIR MONEY OR SOME SORT OF
* INCOME THEY HAVE THAT WE WOULD
* NORMALLY COUNT AGAINST THEM.
* THE GOAL MUST BE FEEZ I WILL
* AND VIABLE AND BY FEASIBILITY
* WE MEAN BASED ON A PERSON'S
* EDUCATION, SKILLS, TRAINING,
* THAT THEY ACTUALLY HAVE A GOOD
* CHANCE OF ACHIEVING THIS WORK
* GOAL. NOW, PART OF THE PASS
* MIGHT ADDRESS THAT, IT MAY HAVE
* SOME TRAINING OR SCHOOLING IN
* IT, BUT IT NEEDS TO MAKE SENSE.
* VIABLE, WHAT THAT MEANS IS THE
* FINANCES NEED TO MAKE SENSE.
* IN OTHER WORDS, IF YOU HAVE A
* PERSON WHO IS GOING TO SET
* ASIDE A HUNDRED DOLLARS A MONTH
* INTO A PASS BANK ACCOUNT, THEY
* COULD NOT LIST ON THEIR PASS
* APPLICATION, SAY, $30,000 WORTH
* OF ITEMS. IT NEEDS TO MAKE
* SENSE, IT NEEDS TO ADD UP.
* THE TIME FRAME NEEDED TO
* COMPLETE THE PASS NEEDS TO BE
* REASONABLE. EVERYBODY IS
* DIFFERENT AND THE PASS
* SPECIALISTS WILL WORK WITH YOU
* ON THAT. IF ONE PERSON NEEDS
* TO GO TO DENTAL HYGIENE SCHOOL
* THAT TAKES 6 MONTHS, THEIR PASS
* MIGHT BE SIX MONTHS BUT FOR
* ANOTHER PERSON IT MIGHT BE A
* YEAR DEPENDING ON THEIR
* FINANCIAL SITUATION.
* AT THE END FRT PASS THE WORK
* GOAL SHOULD GENERATE ENOUGH
* WORK EARNINGS TO SUBSTANTIALLY
* REDUCE THE BENEFICIARY'S SSI
* PAYMENT OR IF THEY HAVE ON SSDI
* OR SOCIAL SECURITY DISABILITY
* ONLY, IT SHOULD ELIMINATE
* ENOUGH INCOME TO ELIMINATE THE
* SOCIAL SECURITY PAYMENT. IN
* OTHER WORDS, SOCIAL SECURITY IS
* INVESTING IN THE BENEFICIARY UP
* FRONT IN THE HOPES THE PASS
* WILL LEAD TO SELF-SUFFICIENCY
* OR LESS DEPENDENCE ON THE
* SOCIAL SECURITY CHECK.
* NOW, I KNOW WHAT I'VE SHARED
* IS A LITTLE COMPLICATE D ON
* THIS CALL AND I DON'T HAVE TIME
* TO GET INTO CALCULATIONS AND
* WHAT IT LOOKS LIKE, BUT I WANT
* TO GIVE YOU A BRIEF EXAMPLE
* THAT I THINK WILL HELP
* DEMONSTRATE THE PASS. SO WE'RE
* GOING TO TAKE, FOR EXAMPLE, A
* CLIENT BY THE NAME OF ALFRED.
* ALFRED HAS ALWAYS DREAMED OF
* BEING A PARALEGAL. SO ALFRED
* DISCOVERS THERE IS A PARALEGAL
* CERTIFICATE PROGRAM AT HIS
* LOCAL COMMUNITY COLLEGE. SO
* ALFRED REALLY THINKS LONG AND
* HARD ABOUT HOW TO MAKE THIS
* HAPPEN.
* ALFRED RECEIVES SOCIAL
* SECURITY DISABILITY AND SSI, SO
* HE FILLS OUT A PASS APPLICATION
* AND HE INDICATES HE'S GOING TO
* SET ASIDE HIS SOCIAL SECURITY
* DISABILITY CHECK TO PAY FOR THE
* ITEMS HE NEEDS TO HELP HIM
* ACHIEVE THIS GOAL. HE
* IDENTIFIES THAT HE WILL NEED A
* MONTHLY BUS PASS TO GET TO
* SCHOOL, HE NEEDS A LAPTOP TO DO
* HIS SCHOOL WORK AND TO CONDUCT
* RESEARCH AND HE NEEDS TO PAY
* FOR INTERNET. HE DOESN'T HAVE
* INTERNET. HE ALSO REALIZES
* HE'S GOING TO NEED A SUIT AT
* THE END OF THE PASS SO HE CAN
* GO ON INTERVIEWS. SO ALFRED
* SUBMITS HIS PASS APPLICATION,
* HE'S APPROVED AND HE STARTS
* SETTING ASIDE HIS MONEY EACH
* MONTH AND HE STARTS A SCHOOL
* PROGRAM.
* WHAT YOU NEED TO UNDERSTAND
* ALSO ONCE A PASS IS APPROVED A
* PASS CADRE WILL STILL CHECK IN
* WITH THE CLIENT, WE CALL THEM
* PROGRESS REVIEWS, AND THEY WILL
* NEED TO SUBMIT PROOF THEY ARE
* WORKING TOWARD THEIR GOALS.
* ALFRED WILL PROBABLY NEED TO
* SEND IN BANK STATEMENTS EVERY 6
* MONTHS TO SHOW HE'S MAKING HIS
* DEPOSITS. HE'LL NEED TO SHOW A
* RECEIPT SHOWING THAT HE
* PURCHASED HIS LAPTOP AND HE
* WILL NEED TO SUBMIT SCHOOL
* RECORDS SHOWING HE IS IN
* SCHOOL. EACH PERSON IS
* DIFFERENT BUT THOSE ARE THE
* THINGS ALFRED WOULD NEED TO
* SUBMIT.
* A FEW MORE TIPS THAT I WANT TO
* YOU THINK ABOUT WHEN YOU ARE
* WORKING WITH CLIENTS WHO ARE
* CONSIDERING PASS OR IF YOU
* THINK IT MIGHT BE A GOOD IDEA
* THAT THEY ENTER A PASS. PASS
* IS COMPLICATED AND IT'S NOT FOR
* EVERYONE SO HE NUDE TO KNOW WHO
* WOULD BE A GOOD CANDIDATE. THE
* PERSON WHO JUST WANTS TO GO GET
* A JOB OR WORK PART-TIME OR WORK
* IN THE DRUG STORE DOWN THE
* STREET, THAT'S PROBABLY NOT A
* PASS. WE CAN HELP THAT PERSON
* IN OTHER WAYS AND SUPPORT THEM,
* BUT PROBABLY NOT A PASS.
* DON'T TRY TO COMPLETE THE
* APPLICATION NR ONE SITTING.
* THE BEST PASSES ARE THOROUGH
* AND WELL THOUGHT OUT. DON'T
* HESITATE TO REFER CLIENTS TO
* THE LOCAL WIPA. THEY KNOW HOW
* TO WORK WITH PASS SO IF YOU ARE
* IN OVER YOUR HEAD, RAECH OUT
* FOR HELP.
* ENCOURAGE THE BENEFICIARY TO
* GET ORGANIZED. AS I SUGGESTED
* WITH THE ALFRED EXAMPLE,
* BENEFICIARIES WILL NEED TO KEEP
* TRACK OF THEIR BANK STATEMENTS,
* RECEIPTS AND OTHER DOCUMENTS.
* LASTLY, IF YOU ARE ASSISTING
* SOMEONE WITH A PASS PLEASE HAVE
* THEM SIGN THE SSA3288 SO YOU
* CAN HELP THEM WITH THE PASS AND
* ALSO PROVIDE YOUR CONTACT
* INFORMATION DIRECTLY ON THE
* PASS INFORMATION.
* WE ARE FORTUNATE ENOUGH TO
* HAVE MATTHEW ANGEL, WHO IS THE
* DIRECTOR OF SQUIRT SUPPORTED
* EMPLOYMENT SERVICES AS THE
* MENTAL HEALTH ORGANIZATION OF
* SOUTH CENTRAL KANSAS. MATTHEW
* IS GOING TO SHARE SOME REAL
* LIFE EXPERIENCES WITH PASS.
* MATTHEW?
* >> YES, GOOD AFTERNOON. CAN
* YOU GUYS HEAR ME?
* >> YES, WE CAN, MATTHEW.
* >> GREAT. I WANTED TO SHARE A
* COUPLE DIFFERENT PASS PROGRAMS
* THAT WE HAVE DONE IN THE PAST
* AND KIND OF JUST SHARE THE
* SUCCESS STORIES THAT WE HAVE
* HAD. IT IS A VERY RESPONSIBLE
* PROGRAM, IT'S A PROGRAM THAT
* HELPS OUT MANY PEOPLE ACHIEVE
* LONG-TERM SUCCESSES WITH
* EMPLOYMENT AND JUST TO KIND OF
* GET INTO THINGS, WE HAVE ONE
* LADY THAT SHE UTILIZED THE PASS
* PROGRAM FOR A VEHICLE. THE
* PASS PROGRAM IS EXCELLENT FOR
* THIS TYPE OF PURDUE TO --
* PURCHASE, DUE TO THE FACT IT'S
* A HUGE BARRIER TO SUSTAIN
* LONG-TERM EMPLOYMENT IN THE
* COMMUNITY BUT IS NOT THE MAIN
* REASON WHY PEOPLE APPLY FOR THE
* PASS PROGRAM. BUT THIS LADY,
* TO ACHIEVE LONG-TERM
* EMPLOYMENT, SHE NEEDED TO
* ALLEVIATE THE BARRIER OF
* TRANSPORTATION. SO WHAT WE DID
* HERE AT MHA IS WE GOT TOGETHER
* WITH THIS LADY, WE GOT TOGETHER
* WITH THE LOCAL WIPA AND WE ALL
* SAT DOWN TO DETERMINE LIKE A
* PLAN WHAT WOULD BE THE BEST
* PLAN FOR HER TO OBTAIN A
* VEHICLE SO SHE COULD EVENTUALLY
* GAIN LONG-TERM EMPLOYMENT.
* WHILE SHE WAS GOING THROUGH
* THE PROCESS OF THE PASS ACCOUNT
* SHE WAS ABLE TO OBTAIN
* PART-TIME EMPLOYMENT THAT
* HELPED HER SAVE UP INCOME FOR A
* VEHICLE. SO THIS LADY HASN'T
* DRIVEN FOR PROBABLY I WANT TO
* SAY 20 YEARS, SHE HASN'T HAD A
* VEHICLE OR A LICENSE. THROUGH
* THE PASS PROGRAM NOT ONLY DID
* SHE WRITE HER PASS FOR ITEMS
* THAT ARE ASSOCIATED WITH
* TRANSPORTATION AND A VEHICLE,
* SHE WROTE IT FOR THING THAT IS
* WOULD HELP HER ALONG AND ENSURE
* THE SUCCESS OF OBTAINING THE
* VEHICLE AND GET EMPLOYMENT. SO
* WHAT SHE DID IS SHE WROTE IN
* THERE THE PASS ACCOUNT, SHE
* WROTE IN DRIVER'S EDUCATION
* SCHOOL, SHE WROTE IN WAY THAT
* IS SHE COULD OBTAIN CAR
* INSURANCE FOR THE PERIOD OF
* TIME TO ENSURE HER SUCCESS.
* SHE ALSO BROTHER -- WROTE IN
* WHAT SHE COULD COMFORT SET
* ASIDE FOR THIS VEHICLE SO SHE
* COULD OBTAIN LONG-TERM
* EMPLOYMENT.
* SHE PROBABLY SPENT A LITTLE
* MORE TIME THAN TYPICAL, SHE
* PROBABLY SPENT ABOUT A YEAR
* SAVING UP FOR THIS VEHICLE.
* THROUGH WORK AND THROUGH MONEY
* THAT SHE SET ASIDE IN THE PASS
* PROGRAM AFTER 20 YEARS SHE WAS
* ABLE TO GO PURCHASE HER VEHICLE
* AND WITH THAT SHE WAS ALSO ABLE
* TO SEEK OUT OTHER EMPLOYMENT IN
* THE COMMUNITY. SHE HAD WORKED
* PART-TIME FOR A PIZZA CHAIN
* HERE IN TOWN AND THROUGH THE
* PASS PROGRAM SHE WAS ABLE TO
* GAIN THE INDEPENDENCE SHE
* NEEDED AND NOT ONLY
* INDEPENDENCE FOR EMPLOYMENT BUT
* ALSO THE INDEPENDENCE JUST FOR
* HER DAY-TO-DAY LIVING. SHE
* DIDN'T HAVE TO RELY ON PUBLIC
* TRANSPORTATION TO GET TO AND
* FROM APPOINTMENTS, SHE DIDN'T
* HAVE TO RELY ON PUBLIC
* TRANSPORTATION, SHE DIDN'T HAVE
* TO THINK ABOUT WHETHER SHE WAS
* GOING TO BE LATE TO WORK OR
* NOT. SO SHE'S RECENTLY BEEN
* ABLE TO MOVE UP FROM PART-TIME
* EMPLOYMENT AT A PIZZA COMPANY
* LOOKING FOR MORE FULL-TIME WORK
* IN THE COMMUNITY, ALL BECAUSE
* SHE WAS ABLE TO WRITE HER PASS
* ACCOUNT AND ALL BECAUSE SHEEFRS
* -- SHE WAS ABLE TO PUT ASIDE
* MONEY TO ENSURE HER SUCCESS.
* AT MHA WE HAVE PEOPLE WHO HAVE
* USED THEIR PASS ACCOUNT FOR
* EDUCATION AS WELL. PAYING FOR
* HYGIENIST SCHOOL OR PAYING FOR
* SCHOOLING FOR COSMETOLOGY
* SCHOOL, SOMETHING TO THAT
* EFFECT, SOMETHING THAT AN
* INDIVIDUAL MAY NOT HAVE FUNDS
* TO SET ASIDE. THROUGH A PASS
* PROGRAM THEY ARE ABLE TO SET
* ASIDE THOSE FUNDS AND ABLE TO
* SUCCEED WITH THEIR GOALS.
* ANOTHER INDIVIDUAL THAT WE
* HAVE, THEIR STORY IS THAT THIS
* GENTLEMAN CAME INTO OUR
* SERVICES WITH NOTHING. HE WAS
* ABLE TO IDENTIFY THAT HE WOULD
* LIKE TO GO TO WORK, HE WAS ABLE
* TO GET ON SOCIAL SECURITY AND
* USE IT TO OBTAIN HOUSING. HE
* HAD WORKED AS A CUSTODIAL FOR
* AN EXTENDED PERIOD OF TIME AND
* IDENTIFIED LONG TIME AGO THAT
* HE WANTS TO DRIVE FULL-TIME FOR
* AN ORGANIZATION, WHETHER THAT
* BE MEDICAL TRANSPORTATION OR
* WHETHER THAT BE OUR CITY
* TRANSIT.
* MET HIS ULTIMATE GOAL. THIS
* GENTLEMAN ALSO HADN'T DRIVEN IN
* NUMEROUS YEARS. SO SOMETHING
* FOR HIM TO ACHIEVE FOR HIS
* LONG-TERM GOALS, HIS LONG-TERM
* GOALS WAS TO BECOME A CITY
* TRANSIT OPERATOR. AND HE WAS
* ABLE TO WRITE HIS PASS PROGRAM
* IN ORDER SO HE COULD LEARN HOW
* TO DRIVE, HE WAS ABLE TO WRITE
* HIS PASS PROGRAM TO ALLEVIATE
* THE BARRIER OF GETTING TO AND
* FROM EMPLOYMENT THROUGH
* PURCHASING A CAR AND THIS
* GENTLEMAN ALSO, THROUGH SOME
* HARD WORK AND THROUGH HIS PASS
* PROGRAM, WAS ABLE TO ALLEVIATE
* THE BARRIER OF PURCHASING A CAR.
* ALONG WITH ALL THESE THINGS, A
* VERY RESPONSIBLE PROGRAM, THEY
* HAVE TO KEEP THEIR RECEIPTS,
* THEY HAVE TO REPORT TO SOCIAL
* SECURITY AND REPORT TO THEIR
* PASS CADRE THEIR PROGRESS WITH
* THEIR PASS PROGRAM. THE PASS
* PROGRAM CAN ONLY BE USED FOR
* THE INTENDED PURPOSES
* CONTRACTED THROUGH SOCIAL
* SECURITY. EACH ONE OF THOSE
* PURCHASES HAS TO BE ACCOMPANIED
* BY A RECEIPT, IT HAS TO BE
* TURNED IN, IT HAS TO BE
* PRE-APPROVED ON THE PASS
* PROGRAM.
* THIS GENTLEMAN ALSO PUT IN
* ITEMS TO ENSURE HIS SUCCESS
* SUCH AS BEING ABLE TO KEEP
* TRACK OF HIS BANK ACCOUNT SO HE
* COULD KEEP TRACK OF HIS PASS
* INCOME SO HE COULD KEEP TRACK
* OF WHAT'S BEEN SPENT, WHAT'S
* NOT, SO HE WAS ABLE TO IDENTIFY
* THAT HE WOULD NEED A TABLET AND
* ALSO INTERNET USAGE. HE NEEDED
* THIS IN ORDER TO KEEP TRACK OF
* HIS PASS ACCOUNT, HE NEEDED
* THIS IN ORDER IT KEEP TRACK OF
* HIS DAY-TO-DAY FUNDS SO HE
* WOULD NOT PUT HIMSELF IN A
* POSITION WHERE HE WOULD HAVE TO
* OWE BACK ANY MONEY. LIKE I
* SAID, IT'S A VERY RESPONSIBLE
* ACTIVITY BUT IT IS EXTREMELY
* REWARDING TO EVERYONE INVOLVED.
* .
* >> THANK YOU, MATTHEW.
* OPERATOR, WE'D LIKE TO OPEN UP
* THE CALL FOR A FEW QUESTIONS IF
* THERE ARE ANY.
* >> AT THIS TIME IF YOU WOULD
* LIKE TO ASK AN AUDIO QUESTION,
* PLEASE PRESS STAR 1 ON YOUR
* TELEPHONE KEY PAD. AGAIN,
* THAT'S STAR 1.
* THERE ARE NO AUDIO QUESTIONS
* AT THIS TIME.
* >> GREAT, THANK YOU, AND THANK
* YOU SO MUCH, MATTHEW.
* >> BEFORE WE TURN IT OVER TO
* CARA I SAW SHE'S GOING TO TALK
* A LITTLE BIT ABOUT THE SITE
* VISITS AND I THOUGHT THAT WAS A
* NICE TIE-IN WITH MATTHEW'S
* PRESENTATION BECAUSE I MET
* MATTHEW WHILE WE CONDUCTED A
* SITE VISIT THIS YEAR. AND IT
* WAS DURING THAT VISIT THAT
* MATTHEW DISCUSSED HIS
* TREMENDOUS SUCCESS USING PASS
* AND I ASKED MATTHEW AT THE SITE
* VISIT IF HE WOULD BE WILLING TO
* SHARE, SO I WANT TO THANK
* MATTHEW FOR SHARING THAT
* INFORMATION. IT'S A VERY
* POWERFUL TOOL THAT EN'S CAN USE
* AND I FIND MANY TIMES SOME EN'S
* ARE NOT FAMILIAR OR THERE MAY
* BE SOMEWHAT OF A DISCONNECT
* WITH PASS AND THE TICKET
* PROGRAM AND THIS IS AN EFFORT
* TO TRY TO MAKE PASS, PROVIDE
* MORE INFORMATION ON PASS AND
* ILLUSTRATE ITS EFFECTIVENESS
* FOR USE BY THE EN'S. SO
* WITHOUT FURTHER ADO I WILL KICK
* IT OVER TO CARA
* >> GOOD AFTERNOON. I WILL BE
* BRIEF.
* THIS PAST SUMMER OUR OFFICE
* VISITED OVER 40 EMPLOYMENT
* NETWORKS. AND CURRENTLY WE DID
* TELL YOU GUYS WHEN WE WERE ON
* THESE SITE VISITS THAT YOU WILL
* HAVE REPORTS. WE ARE ABOUT 80
* PERCENT FINISHED WITH THOSE AND
* FOR THE NEXT COUPLE OF MONTHS
* THOSE WHO DID NOT GET THEM,
* WILL GET THEM. IF ANYBODY HAS
* ANY QUESTIONS ABOUT YOUR SITE
* VISIT REPORT, PLEASE CONTACT
* ME. MY INFORMATION IS ON THE
* REPORT.
* OVERALL THE SITE VISITS WENT
* VERY WELL. WE WERE VERY WELL
* RECEIVED, WE APPRECIATE ALL
* YOUR HOSPITALITY. SOME OF THEM
* THERE WAS CORRECTIVE ACTION AND
* MOST OF THE CORRECTIVE ACTION,
* JUST SO ALL THE EN'S KNOW
* BECAUSE WE ARE DOING QUARTERLY
* PROGRESS REPORTS ON THIS NOW,
* WAS SUITABILITY. SO I CAN'T
* PRESS ENOUGH HOW IMPORTANT IT
* IS THAT ALL OF YOUR EMPLOYEES
* WHO HAVE ACCESS TO
* BENEFICIARIES AND PII NEED TO
* BE SUITABLE. IT'S NOT JUST ONE
* PERSON WITHIN THE ORGANIZATION,
* IT'S EVERYBODY WHO HAS ACCESS
* TO PII. THAT IS THE LAW AND
* THERE'S REALLY NO WAY WE CAN
* GET AROUND THAT.
* THAT IS IT FOR ME. I WILL
* PASS IT OVER TO YOU, MIKE.
* >> THANK YOU, CARA, GOOD
* AFTERNOON, EVERYONE, THIS IS
* MIKE GREENBERG. I'M GOING TO
* GIVE YOU A REALLY BRIEF UPDATE
* ON THE STATUS OF THE 2015
* EDITION OF THE TICKET TO WORK
* BENEFICIARY SATISFACTION
* SURVEY. FOR THOSE OF YOU
* FAIRLY NEW TO THE PROGRAM, A
* SATISFACTION SURVEY IS REQUIRED
* TO BE CONDUCTED PERIODICALLY BY
* THE AGENCY AND IT SERVES AS
* REALLY THE SOURCE OF
* PROGRAM-WIDE DATA FROM
* BENEFICIARIES ABOUT THEIR
* TICKET TO WORK EXPERIENCES WITH
* THEIR EMPLOYMENT NETWORKS.
* THIS EDITION OF THE SURVEY, THE
* FEEDING -- FIELDING OF THIS
* SURVEY BEGAN SEPTEMBER 16TH
* WHERE WE MAILED POST CARDS TO
* THOSE BENEFICIARIES WHO WERE
* SELECTED TO PARTICIPATE IN THE
* SURVEY AND WE OFFERED THEM THE
* OPPORTUNITY TO COMPLETE THE
* SURVEY ONLINE.
* THOSE WHO DID NOT RESPOND TO
* THE ONLINE INVITATION BEGAN
* RECEIVING MAILED PAPER SURVEYS
* ON OCTOBER 3RD AND AGAIN
* ANOTHER MAILING TO
* NON-RESPONDERS ON OCTOBER 24TH.
* THE OFFICIAL COLLECTION PERIOD
* FOR THE SURVEY WILL CLOSE ON
* NOVEMBER 30TH. AND
* BENEFICIARIES WHO HAVE YET TO
* RESPOND MAY CONTINUE TO RESPOND
* WHETHER THEY DECIDE TO RESPOND
* BY MAIL OR GO ONLINE. THE
* SURVEY WILL REMAIN OPEN UNTIL
* THE 30TH OF NOVEMBER AND THEN
* ONCE THE COLLECTION PERIOD
* ENDS, YOU KNOW, WE'LL GO INTO
* THE MODE OF ANALYZING THE DATA,
* CLEANING AND SCRUBBING IT AND
* THEN PREPARING TO DEVELOP THE
* SURVEY REPORT.
* IF ANY OF YOUR CLIENTS HAVE
* RECEIVED A SURVEY AND THEY ARE
* NOT SURE WHETHER TO RESPOND,
* YOU KNOW, A NUMBER OF YOU ARE
* ENCOURAGING YOUR CLIENTS TO
* RESPOND. WE WANT TO EMPHASIZE
* OUR APPRECIATION AND ENCOURAGE
* YOU TO CONTINUE TO ENCOURAGE
* THEM TO RESPOND. THE FEEDBACK
* IS REALLY IMPORTANT TO THE
* PROGRAM AND IT'S IMPORTANT TO
* YOU AS EMPLOYMENT NETWORKS. WE
* HAVE BEEN POSTING REMINDERS
* THAT THE SURVEY IS OPEN AND
* THAT THE SURVEY WILL BE CLOSING
* ON THE 30TH. WE POST REMINDERS
* THROUGH OUR SOCIAL MEDIA SITES
* TWO TIMES A WEEK. WE'LL
* CONTINUE TO POST THOSE
* REMINDERS UNTIL THE 30TH.
* WE'VE ALSO POSTED A REMINDER ON
* THE CHOOSE WORK SITE BUT ONCE
* AGAIN IF YOU TAKE THAT
* OPPORTUNITY TO ENCOURAGE YOUR
* CLIENTS IF THEY HAVE NOT
* ALREADY RESPONDED, PLEASE DO.
* THAT'S THE STATUS UPDATE. I
* WILL TURN OVER THE PROGRAM TO
* WHOEVER IS COVERING VIRTUAL JOB
* FAIR TODAY.
* >> HELLO, THAT WILL BE ME,
* THIS IS ANNAMARA WE ARE IN THE
* PROCESS OF TRACKING EMPLOYMENT
* OUTCOMES RESULTING FROM THE 3
* COMPLETED SOCIAL SECURITY
* VIRTUAL JOB FAIRS THAT WERE
* HELD ON NOVEMBER 18 AND 19 OF
* 2015 AND MARCH 16 AND AUGUST
* 24TH OF 2016. AND AS A QUICK
* RECAP, IN TOTAL BETWEEN THE
* THREE EVENTS WE HAD 759
* BENEFICIARIES THAT ATTENDED,
* THE TICKET ASSIGNMENTS FOR
* THESE BENEFICIARIES REPRESENTED
* 150 SERVICE PROVIDERS INCLUDING
* 109 EMPLOYMENT NETWORKS AND 41
* VR AGENCIES AND WE HAD 54
* EMPLOYERS.
* A LARGE PART OF THIS
* ATTENDANCE RESULTED FROM THE
* RECENT AUGUST 24 EVENT. THE
* ONE THAT HAD MORE BENEFICIARIES
* PARTICIPATING AS WELL AS THE
* SERVICE PROVIDERS. AS PART OF
* AN EFFORT TO COLLECT THESE
* OUTCOMES WE HAVE OUTREACHED TO
* BENEFICIARIES, EMPLOYERS AND
* THIS WEEK WE STARTED THE
* OUTREACH TO SERVICE PROVIDERS.
* WE ARE ASKING FOR YOUR
* ASSISTANCE TO TRACK ANY
* EMPLOYMENT ACTIVITIES THAT MAY
* HAVE RESULTED FROM THESE
* EVENTS. WE ARE SENDING A
* MESSAGE BY SECURE EMAIL TO ALL
* EMPLOYMENT NETWORKS AND VR
* AGENCIES WHO ASSIGNED
* BENEFICIARIES TO ONE OR MORE
* JOB FAIRS AND THE EMAIL ASKS
* SOME QUESTIONS REGARDING THE
* POST JOB FAIR ACTIVITIES
* INCLUDING INTERVIEWS OR JOBS.
* WE APPRECIATE YOUR ASSISTANCE
* PROVIDING THE INFORMATION TO
* THE EN DEVELOPMENT CONSULTANT
* AND WITH THAT I AM TURNING NOW
* TO ADELLE BARR.
* >> THANK YOU VERY MUCH, ANNA,
* AND THANK YOU EVERYONE FOR
* JOINING US TODAY. AS ANNA
* MENTIONED, THIS IS ADELLE BARR
* WITH THE TICKET PROGRAM MANAGER
* AND TODAY I WILL SPEAK TO YOU
* ABOUT BLACKBOARD, OUR LEARNING
* MANAGEMENT SYSTEM.
* TPM WILL BE LAUNCHING THE NEXT
* PHASE OF THE BLACKBOARD
* IMPLEMENTATION. IN THE FIRST
* PHASE WE LAUNCHED BLACKBOARD
* COLLABORATE, WHICH IS THE
* PLATFORM WE ARE CURRENTLY USING
* FOR THIS CALL AND FROM ALL WE
* CAN TELL SO FAR IT IS A SUCCESS.
* NOW IN THE SECOND PHASE WE
* WILL LAUNCH BLACKBOARD LEARN.
* WE PLAN FOR THIS TO HAPPEN END
* OF FEBRUARY/BEGINNING OF MARCH
* WHICH IS THE SAME WEEK, AND
* I'LL TELL YOU A LITTLE BIT
* ABOUT WHAT TO EXPECT WITH
* BLACKBOARD LEARN.
* EXISTING SERVICE PROVIDERS
* WILL BE ABLE TO TAKE ADVANTAGE
* OF SELF-PACED E-LEARNING
* MODULES, VALUABLE RESOURCES AND
* REFRESHER COURSES. THIS WILL
* ALLOW FOR EMPLOYEES OF EXISTING
* SERVICE PROVIDERS TO RETRAIN
* AND REFRESH THEMSELVES ON ANY
* OF THE SUBJECTS COVERED DURING
* ORIENTATION TRAINING SO WITH
* THAT I WILL TELL YOU THAT
* BLACKBOARD LEARN IS FOR ALL OF
* THE EN'S, NOT STRICTLY JUST FOR
* NEW EN'S, BUT IT WILL HELP YOU
* TRAIN ANY STAFF MEMBERS THAT
* MAYBE YOU FEEL THAT NEED
* RETRAINING OR NEW STAFF MEMBER,
* NOT NECESSARILY (INAUDIBLE) BUT
* SOMEONE NEW AND HAVE THEM GO
* OVER THE COURSES.
* IN PREPARATION FOERTD LAUNCH
* WE WILL BE CON DUPKTING A
* TRAINING SESSION. HOPEFULLY
* LOOK FOR A GOV DELIVERY MESSAGE
* IN THE BEGINNING OF THE NEW
* YEAR. AND WE WOULD LIKE TO
* TAKE THIS TIME TO ALSO THANK
* ALL OF THE SERVICE PROVIDERS
* THAT HAVE SUBMITTED THEIR
* LEARNING MANAGEMENT SYSTEM
* POINT OF CONTACT OR
* AFFECTIONATELY KNOWN AS THE LMS
* POC TO COMPLETE THE PHASE
* SECOND OF THE BLACKBOARD
* IMPLEMENTATION I'M HERE TO ASK
* THAT YOU SUBMIT LMS POC BY THE
* END OF NEXT WEEK, BY COB ON
* FRIDAY, NOVEMBER 25TH, BECAUSE
* THIS WILL HELP US COMPLETE THE
* SECOND PHASE SO WE CAN ADD ALL
* OF THE NAMES TO THE SYSTEM.
* SOY IF YOU CAN SUBMIT THOSE
* AGAIN BY NEXT FRIDAY, NOVEMBER
* 25TH, BY EMAILING TPN TRAINING
* AT YOUR TICKET TO WORK DOT COM
* AND IF WE DO NOT RECEIVE AN LMS
* POC FROM YOUR ORGANIZATION BY
* NEXT FRIDAY BY DEFAULT WE WILL
* HAVE THE PRIMARY CONTACT BE
* APPOINTED AS THE LMS POC
* THAT'S ALL I HAVE FOR YOU
* TODAY. THANK YOU FOR YOUR
* TIME, I WILL TURN IT OVER TO
* KATIE STRIBINGER.
* >> (INAUDIBLE) AFTER WE
* RESOLVE THE ISSUE THAT IS
* CAUSING THE PROBLEM. IN THE
* MEANTIME IF YOU SUBMIT A
* PAYMENT REQUEST FOR A
* BENEFICIARY WHOSE CASE WAS
* INCORRECTLY ASSIGNED PLEASE BE
* AWARE YOUR PAYMENT WILL BE
* DENIED. WHEN YOU SUBMIT YOUR
* PAYMENT REQUEST, OUR STAFF
* REVIEWS THE ASSIGNMENT AND IF
* THEY DISCOVER THE BENEFICIARY
* WAS NOT IN CURRENT PAY AT THE
* TIME OF THE ASSIGNMENT THEY
* WILL DENY THE PAYMENT. WE WILL
* CONTINUE TO KEEP YOU UPDATED ON
* IT AND ONCE WE HAVE IT RESOLVED
* WE WILL SEND YOU A GOV DELIVERY
* ON THE NEXT STEPS. NOW OVER TO
* GARY ON THE PROOF OF CONCEPT.
* >> I WANTED TO REPORT, AS YOU
* KNOW, OUR OFFICE IS OPERATING 3
* SEPARATE PROOFS OF CONCEPT
* RIGHT NOW. THE FIRST ONE IS
* THE BPQY PROOF OF CONCEPT AND
* TO EXHIBIT SOME THUNDER THAT
* ROB ALREADY STOLE, WE HAVE -- I
* FORGIVE YOU, ROB -- WE HAVE
* ACTUALLY PRODUCED AS OF
* YESTERDAY 20,582 BPQY'S OR
* RESPONDED TO THAT NUMBER OF
* REQUESTS. WE'VE BEEN ABLE TO
* FILL 18,860, 1,423 OF THEM WE
* DID DENY BECAUSE OF SOMETHING
* THAT WAS INCORRECT IN THE
* REQUEST OR FORMS WEREN'T
* COMPLETE OR WHATEVER, AND OF
* THAT TOTAL ONLY 376 HAD TO BE
* REFERRED TO FIELD OFFICE FOR
* SOME KIND OF ADDITIONAL ACTION
* ON THEIR PART.
* SINCE THE BEGINNING OF THE
* PROOF OF CONCEPT WE ARE RUNNING
* AT 4.2 DAYS, BUT THAT ALSO
* INCLUDES SOME TIME IN THERE
* THAT WHEN THE BPQY APPLICATION
* ITSELF WAS DOWN TEMPORARILY, SO
* IN THE LAST 6 MONTHS WE HAVE
* BEEN SOMEWHERE JUST UNDER TWO
* DAYS PROCESSING TIME FOR THE
* BPQY'S.
* THE NEXT THING THAT I WANTED
* TO ADDRESS IS THE WAGE
* REPORTING PROOF OF CONCEPT.
* THIS IS WHERE WE ARE GOING TO
* HAVE OUR PAYMENT SPECIALISTS
* FROM MAXIMUS WHO GET VERIFIED
* WAGES FROM EN'S WHO ARE EITHER
* REQUESTING PAYMENT THEMSELVES
* OR JUST SENDING US VERIFIED
* WAGES, PAY STUBS OR WORK
* NUMBERS FOR CLIENTS, WE HAVE
* ALREADY BEGUN THE PILOT PART OF
* THIS PROOF OF CONCEPT AND WE
* ACTUALLY AT THIS POINT HAVE ONE
* INDIVIDUAL DOING IT. WE'RE
* WORKING THROUGH SOME ISSUES
* THAT RELATE TO ACCESS OFF SITE
* AND USING ONE OF SSA'S
* APPLICATIONS INSIDE THE FIRE
* WALL, SO WE WILL BE EXTENDING
* THIS TO THE OTHER PAYMENT
* SPECIALISTS WHO ARE LOCATED OFF
* SITE. BUT AT THIS POINT AS OF
* 11-15 WE HAD COMPLETED 12
* UNIQUE WORK REPORTS AND HAD
* ADDED 131 PAY STUBS TO EXISTING
* WORK REPORTS FOR 18 OTHER
* BENEFICIARIES.
* SO WE ARE MAKING PROGRESS ON
* THIS. IT WILL BE SOME TIME
* BEFORE WE ACTUALLY HAVE DATA,
* COMPARATIVE DATA, BUT AS SOON
* AS WE GET THE ACCESS ISSUES
* RESOLVED WE WILL BE EXTENDING
* THIS. RIGHT NOW WE'RE ONLY
* UTILIZING TWO EN'S FOR THIS,
* BUT EVERYTHING HAS BEEN WORKING
* AS IT WAS DESIGNED TO WORK IN
* THAT CONTEXT SO WE DON'T EXPECT
* TO HAVE ANY DIFFICULTIES AS WE
* EXPAND THIS.
* AND THE THIRD PROOF OF CONCEPT
* IS THE EN MARKETING PROOF OF
* CONCEPT. SO WE HAD 22 AGENCIES
* THAT WERE PARTICIPATING IN THE
* FIRST PHASE OF THIS. WE HAVE
* SENT DATA FILES TO 14 OF THOSE
* 22. TWO ARE EITHER READY TO BE
* RELEASED, I THINK ONE OR TWO OF
* THOSE ALREADY WERE. ONLY 4 ARE
* REMAINING TO BE DONE. THIS HAS
* TAKEN US QUITE A BIT OF TIME
* BECAUSE AS YOU MAY UNDERSTAND
* WE ARE INDIVIDUALLY CREATING
* CUSTOMIZED FILES FOR EN'S WHO
* ARE PARTICIPATING IN THIS AND
* ONCE WE GET ALL OF THE GROUPS,
* ALL OF THE ENTITIES, THEIR
* INITIAL FILES WE WILL BE
* BEGINNING A PERIODIC
* DISTRIBUTION OF NEW FILES ON AN
* ON-GOING BASIS. SO WE HAVE, SO
* FAR WE HAVE HAD NO GLITCHES
* WITH IT AND VERY SMALL ONES
* THAT WE HAVE BEEN ABLE TO
* OVERCOME QUICKLY SO, SO FAR SO
* GOOD.
* AND THAT IS MY OVERVIEW. I
* THINK AT THIS POINT, OPERATOR,
* WE'RE GOING TO OPEN THIS UP FOR
* GENERAL QUESTIONS ABOUT ANY OF
* THE TOPICS THAT HAVE BEEN
* COVERED. IF THAT'S NOT
* CORRECT, SOMEBODY CORRECT ME.
* >> AT THIS TIME IF YOU WOULD
* LIKE TO ASK AN AUDIO QUESTION,
* PLEASE PRESS STAR 1 ON YOUR
* TELEPHONE KEY PAD. THAT'S STAR
* 1.
* THERE ARE NO QUESTIONS AT THIS
* TIME.
* >> ALL RIGHT, THANK YOU. SO
* AT THIS POINT WE WILL CONCLUDE
* THE CALL. I WANT TO THANK
* EVERYBODY, ALL THE
* PARTICIPANTS, FOR THE
* INFORMATION PROVIDED. I WANTED
* TO ADD TO GARY'S POINT ABOUT
* THE MARKETING POC THAT
* PARTICULAR EFFORT, AS THE
* OTHERS ARE AS WELL, IS
* PARTICULARLY LABOR INTENSIVE
* BECAUSE WE HAVE ONE PERSON THAT
* IS BUILDING THEIR DATA FILES
* FOR EACH OF THESE REQUESTS AND
* THEY TAKE A WHILE TO PUT
* TOGETHER AND RUN. SO PLEASE
* KEEP THAT IN MIND MOVING
* FORWARD. ASIDE FROM THAT I
* WANT TO THANK EVERYBODY FOR
* THEIR TIME. IT LOOKS LIKE OUR
* NEXT CALL WILL BE FEBRUARY
* 16TH, 2017, SO PLEASE MARK YOUR
* CALENDARS. MARK WILL BE IN
* HAWAII BUT I WANT TO THANK MARK
* FOR HIS 43 -- I DIDN'T KNOW
* MARK STARTED -- 42 YEARS --
* MARK STARTED WORKING AT SSA
* WHEN HE WAS 10 YEARS OLD,
* APPARENTLY.
* >> THAT'S MY LINE.
* >> BEST OF LUCK TO MARK IN HIS
* FUTURE ENDEAVORS, WE THANK HIM
* FOR ALL OF HIS YEARS FOR PUBLIC
* SERVICE, WE'RE GOING TO MISS
* HIM DEARLY.
* >> ROB, LET ME JUMP IN JUST A
* SECOND. THIS IS GARY AGAIN.
* MARK IS MY DEPUTY AND WHEN I
* CAME INTO THIS PROGRAM, BELIEVE
* IT OR NOT, I KNEW EVEN LESS
* THAN I DO NOW. BUT EVERYTHING
* THAT JUST ABOUT EVERYBODY HAS
* BEEN CONSTRUCTIVE IN WORKING IN
* THIS PROGRAM, I OWE MOST OF
* THAT TO MARK. I PERSONALLY AM
* GOING TO MISS MARK QUITE A BIT
* AND ASSUME MANY OTHERS OF YOU
* WITH AS WELL. THANK YOU, MARK,
* FOR EVERYTHING YOU HAVE DONE
* FOR THE PROGRAM AND FOR HELPING
* ME BE ABLE TO DO WHAT I'VE DONE
* SO FAR.
* >> WELL SAID, GARY, THANK YOU
* VERY MUCH. WITHOUT FURTHER ADO
* WE WILL GO AHEAD AND CONCLUDE.
* THANK YOU ALL VERY MUCH FOR
* JOINING US.
* .
* >> THAT DOES CONCLUDE TODAY'S
* CONFERENCE CALL. YOU MAY NOW
* DISCONNECT.
* (END OF CONFERENCE CALL).
 |