

Ticket Portal Access Creating a my Social Security Account & Adding Extra Security

Ticket Program Manager (TPM)
Social Security's Ticket to Work Program



Ticket Portal Requirements

- A my Social Security account
 - You must be at least age 18, have a valid email address, Social Security Number (SSN) and U.S. mailing address
 - You must choose the extra security option when creating the account
 - If you have already registered for an account without enabling the extra security, you must upgrade your access
- Suitability clearance



Reasons You May Be Unable or Unwilling to Create an Online Account

You:

- Blocked electronic access to your personal information with us;
- Recently moved or changed your name;
- Placed a freeze on your credit report;
- Have been the victim of domestic violence or identity theft; or
- Are uncomfortable with or unable to use the online process for some other reason.



Your Online Account is for Your Exclusive Use

- Only you have a right to use this service to access your personal Social Security related information or to access the Ticket Portal
- You cannot share the use of your account with anyone else and you cannot use another person's account
- Unauthorized use of this service is a misrepresentation of your identity to the Federal government and could subject you to criminal or civil penalties or both
- You are responsible for safeguarding the personal information you obtain through this service



Main Menu

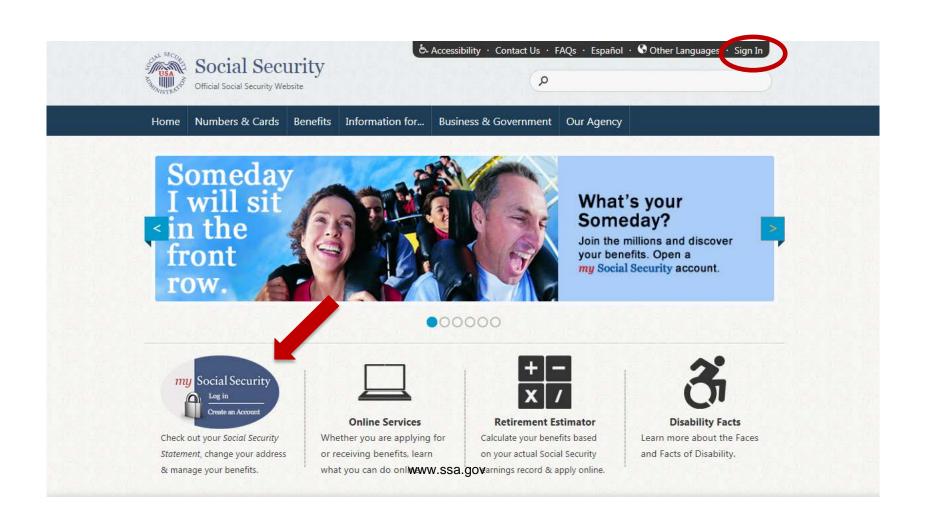
New User

Current User (Add Extra Security)





Sign In







Create an Account



Sign In or Create an Account

OMB No. 0960-0789 Paperwork Reduction Act

New Users You must be able to verify some information about yourself and: Have a valid E-mail address, · Have a Social Security number, · Have a U.S. mailing address, and · Be at least 18 years of age. You can only create an account using your own personal information and for your own exclusive use. You cannot create an account on behalf of another person or using another person's information or identity, even if you have that person's written permission. For example, you cannot create an account for another person: · With whom you have a business relationship · For whom you are a representative payee, or · For whom you are an appointed representative. Unauthorized use of this service may subject you to criminal or civil penalties, or both. **Create An Account** 2 Learn More

Existing Users	
Username:	
	▶ Forgot Username
Password:	
	Forgot Password
Sign In	





Terms of Service



Create an Account

Terms of Service

You must be able to verify some information about yourself and:

- Have a valid E-mail address,
- Have a Social Security number,
- Have a U.S. mailing address, and
- Be at least 18 years of age.

You can only create an account using your own personal information and for your own exclusive use. You cannot create an account on behalf of another person or using another person's information or identity, even if you have that person's written permission.

For example, you cannot create an account for another person:

- With whom you have a business relationship
- For whom you are a representative payee, or
- For whom you are an appointed representative.

Only you can use the account that you create with us. You can never share the use of your account with anyone else under any circumstances. You can never use another person's account.

What will we do with your information?

We use the information you give us to verify your identity. We verify the information you give us against our records. We also use Experian, an external authentication service provider, to help us verify your identity. Experian verifies the information you give us against their records. We do not share your Social Security number with Experian. Experian keeps your information only for the time period permitted by Federal laws, Regulations, or guidelines. We use Experian's fraud prevention services to protect you from identity theft.

When we make a verification request to establish your account, Experian may use information from your credit report to help verify your identity. As a result, you may see an entry called a "soft inquiry" on your Experian credit report. This will show an inquiry by the Social Security Administration with our address and the date of the request. Soft inquiries do not affect your credit score, and you do not incur any charges related to them. Soft inquiries are displayed in the version of the credit profile viewable only to consumers and are not reported to lenders. The soft inquiry will not appear on your credit report from Equifax or TransUnion, and will generally be removed from your Experian credit report after 25 months. Once you have registered for an online account, you will not generate additional soft inquiries by logging in to access our services.

What happens if you provide false information or misuse this service?

You may be subject to criminal or civil penalties, or both, if you provide false or misleading statements to sign in or create an account or engage in unauthorized use of this service.

Who is responsible if the device you are using is not adequately safeguarded?

You accept that the responsibility to properly protect any information provided to you by Social Security is yours and that you are the responsible party should any information on or from your computer or other device be improperly disclosed. You agree that Social Security is not responsible for the improper disclosure of any information that Social Security has provided to you, whether due to your own negligence or the wrongful acts of others.



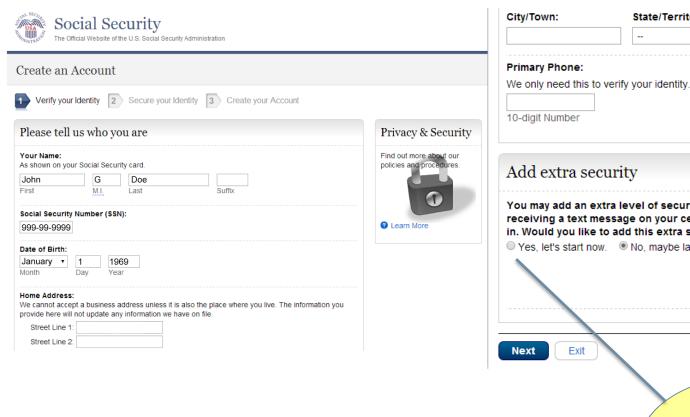


(First Half of Page) (Second Half of Page) www.ssa.gov





Add Extra Security



City/Town:	State/Territory:	ZIP C	ode:
		,	
Primary Phone:			
We only need this to v	erify your identity.		
10-digit Number			
A d.d. autus a a au			
Add extra secı	irity		
receiving a text me	ra level of security to your sage on your cell phone e add this extra security fe	each time you sig	n 59974521
Next Exit			
Next			
	Vo	m.uot	
		u must	
	sel	ect this	
	0	ption!	
		P 1.0	





How do you want to verify your identity?

Last 8 digits from your VISA, MasterCard or Discover Card

Information from a 1040 Schedule SE (self employment) tax form

Information from a W-2 tax form

Last deposit amount from your Social Security benefits





Provide Information: 8 digits from your Credit Card

dd Extra Se	lp Center Security Setting	S	
Provide Infor	mation		
he United States o		ade code? Must be a mailing address in	
Street Line 1:			
Street Line 2: City/Town:	State/Territory:	ZIP Code:	
Ve only need this to O-digit Number	verify your identity.		
To add this feature	you must first verify your ident	ity with one of the following:	
the last 8 digits from the information from a information from a	1040 Schedule SE (self-employme sit amount from your Social Securi		
the last 8 digits fro information from a information from a the last direct depo the last direct depo the can only accept \	sit amount from your Social Securi ts from your Credit Card: ② Tel	ty benefits	







Provide Information: W-2 tax form

my Social Security						
My Home Help Center Security Settings						
Add Extra Security						
Provide Information	a Control number	OMB No. 1545-0	are requir	mation is being furnished to red to file a tax return, a neg ed on you if this income is t	ligence penalty or other	sanction may
Where can we mail the letter containing your upgrade code? Must be a mailing address in the United States or a U.S. Territory.	b Employer identification number	r	1 W	/ages, tips, other compensation	2 Federal income	e tax withheld
Street Line 1: Street Line 2:	c Employer's name, address, an	d ZIP code	3 8	ocial security wages	4 Social security	tax withheld
City/Town: State/Territory: ZIP Code:			5 M	Medicare wages and tips	6 Medicare tax w	vithheld
Primary Phone			7 8	iccial security tips	8 Allocated tips	
We only need this to verify your identity.	d Employee's social security nur	mber	9 A	dvance EIC payment	10 Dependent car	re benefits
10-digit Number	e Employee's first name and init	tial Last name	11 N	lonqualified plans	12a See instruction	ns for box 12
To add this feature, you must first verify your identity with one of the following: the last 8 digits from your Visa, MasterCard or Discover Card information from a W-2 tax form			13 State	inlory Retirement Third-party loyee plan skk pay	12b	
information from a 1040 Schedule SE (self-employment) tax form the last direct deposit amount from your Social Security benefits			14 0	Other	12c	
Enter the amount in Box 5 from your W-2: Tell me more. We can better verify your identity if you use an older W-2 (within the last 5 years, excluding last	f. Employeds address and 7/D				12d	
year).	f Employee's address and ZIP of 15 State Employer's state ID no		17 State income tax	16 Local wages, tips, etc.	19 Local income tax	20 Locality name
Enter the Employer Identification Number (EIN) from your W-2: The EIN can be found in Box B on your W-2.						
	Form W-2 Wage all Statemen	nd Tax ent		Department	of the Treasury—Interna	al Revenue Service
Add Extra Security Cancel						

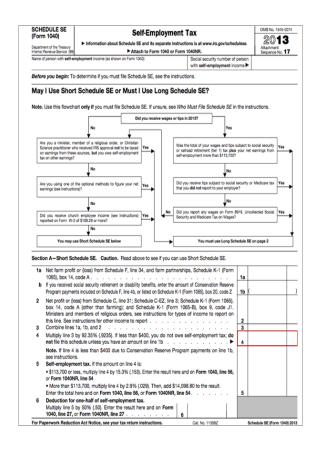






Provide Information: 1040 Schedule SE tax form

My Home Help	p Center Security Settings
dd Extra Sec	curity
Provide Inform	nation
here can we mail the United States or	the letter containing your upgrade code? Must be a mailing address in
Street Line 1:	a o.s. remory.
Street Line 2:	
ity/Town:	State/Territory: ZIP Code:
20	
/e only need this to vi D-digit Number	only your contag.
a add this fasture :	nan muset finet manife many identify with any of the fall animal
	you must first verify your identity with one of the following: n your Visa, MasterCard or Discover Card
information from a V	N-2 tax form 1040 Schedule SE (self-employment) tax form
	sit amount from your Social Security benefits
	Box 4 (or Box 6 on the long form) 1040 Schedule SE: Tell me more.
	our identity if you use an older 1040 Schedule SE from the last 5 years.



1040 Schedule SE







Provide Information: SSA direct deposit amount

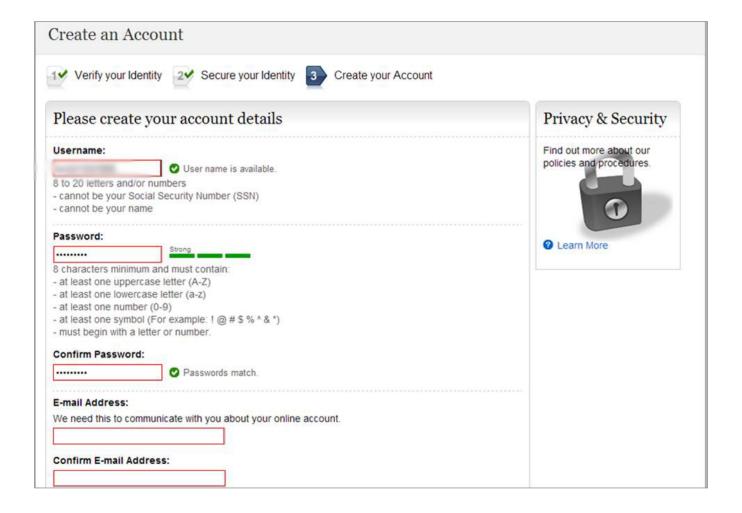
my Social Security
My Home Help Center Security Settings
Add Extra Security
Provide Information
Where can we mail the letter containing your upgrade code? Must be a mailing address in the United States or a U.S. Territory. Street Line 1: Street Line 2: City/Town: State/Territory: ZIP Code:
Primary Phone We only need this to verify your identity. 10-digit Number
To add this feature, you must first verify your identity with one of the following: the last 8 digits from your Visa, MasterCard or Discover Card information from a W-2 tax form information from a 1040 Schedule SE (self-employment) tax form the last direct deposit amount from your Social Security benefits
Enter the amount of your last Social Security direct deposit: Tell me more. We only need the whole dollar amount. \$
Add Extra Security Cancel







Create an Account: Username and Password







Create an Account: Security Questions

		•	Emails match.		
	create your				
Question	1:				
What is the	ne middle name of y	our father?	•		
Question	2:]			
What stre	et did you live on in	third grade?		•	
Answer 2	:]			
Question	3:				
What was	your major or mino	r in college?	,		
Answer 3	:]			





17

Agree to the Terms of Service



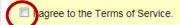
Signing in...

Terms of Service

 I am using this service with the account that I created myself using my own personal information and identity. I am not using an account created by another person or created using another person's information or identity, even if I have that person's written permission.

I will never share the use of my account with anyone else under any circumstances. I will never use another person's account.

- I understand that this computer program contains U.S. Government information.
- I consent to the monitoring and recording of my use of this program to ensure its appropriate use.
- · I understand that it is a federal crime to:
 - · Give false or misleading statements to obtain information in Social Security records; or
 - Deceive the Social Security Administration of an individual's identity.
- I understand that unauthorized use of this service is a misrepresentation of my identity to the federal government and could subject me to criminal or civil penalties, or both.
- I understand that Social Security may stop me from using these services online if it finds or suspects misuse.
- I accept that the responsibility to properly protect any information provided to me by Social Security is
 mine and that I am the responsible party should any information on or from my computer or other
 device be improperly disclosed. I agree that Social Security is not responsible for the improper
 disclosure of any information that Social Security has provided to me, whether due to my negligence
 or the wrongful acts of others.



Exit







my Social Security account created



Congratulations!



You successfully created an account.

You may sign in any time with your username and password to access our online services.

What happens now?



In 5 to 10 business days:

- · You will receive an upgrade code in the mail with step-by-step instructions for adding your extra security feature.
- . In the meantime, you can still access your online account.
- · Do not share your password with anyone.
- Tips for protecting your identity.

Next







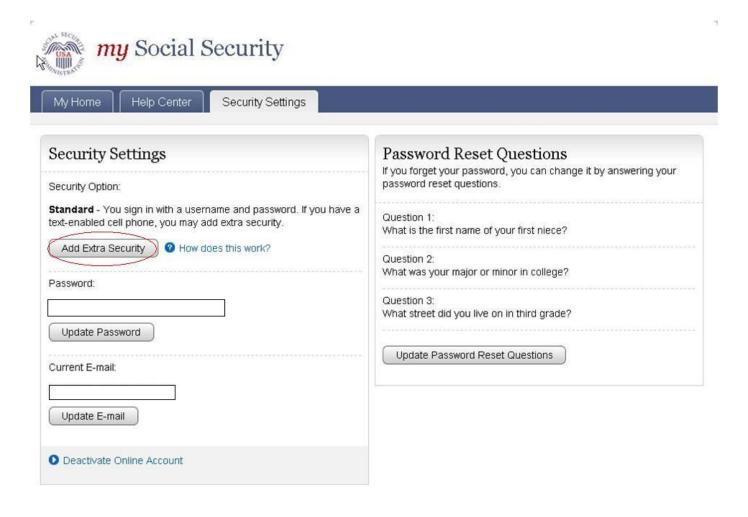
My Social Security Home Page







Add Extra Security

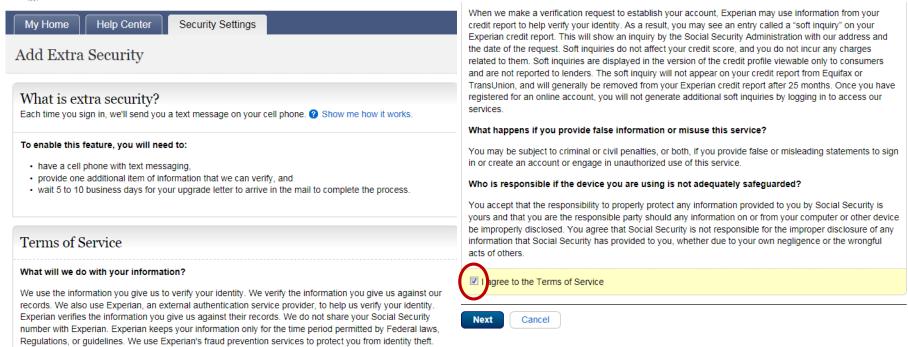






Add Extra Security – Terms of Service





(First Half of Page)

(Second Half of Page)





Verify your identity

Last 8 digits from your VISA, MasterCard or Discover Card

Information from a 1040 Schedule SE (self employment) tax form

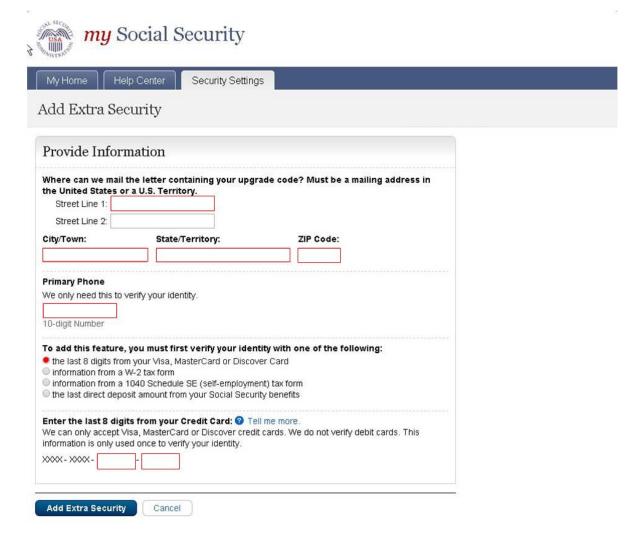
Information from a W-2 tax form

Last deposit amount from your Social Security benefits





Last 8 digits from your Credit Card



Continue





W-2 tax form

my Social Security							
My Home Help Center Security Settings							
Add Extra Security							
Provide Information	a Control number		OMB No. 1545-00	are req	ormation is being furnished to the primation is being furnished to the primation is taken to the primation in the primation in the primation in the primation in the primation in the primation in the primati	igence penalty or other a	sanction may
Where can we mail the letter containing your upgrade code? Must be a mailing address in the United States or a U.S. Territory.	b Employer identification n	umber			Wages, tips, other compensation	2 Federal income	
Street Line 1: Street Line 2:	c Employer's name, addres	se, and ZIP code		3	Social security wages	4 Social security	tax withheld
City/Town: State/Territory: ZIP Code:				5	Medicare wages and tips	6 Medicare tax wi	ithheld
Primary Phone				7	Social security tipe	8 Allocated tips	
We only need this to verify your identity.	d Employee's social securit	ty number		9	Advance EIC payment	10 Dependent care	e benefits
10-digit Number	e Employee's first name ar	nd initial Last name		11	Nonqualified plans	12a See instructions	e for box 12
To add this feature, you must first verify your identity with one of the following: ① the last 8 digits from your Visa, MasterCard or Discover Card ② information from a W-2 tax form				13 3	Islantory Referement Third-party state plan state pay	12b	
information from a 1040 Schedule SE (self-employment) tax form the last direct deposit amount from your Social Security benefits				14	Other	12c	
Enter the amount in Box 5 from your W-2: @ Tell me more.						12d	
We can better verify your identity if you use an older W-2 (within the last 5 years, excluding last year).	f Employee's address and 15 State Employer's state		toto was a time at a	17 State income tax	16 Local wages, tips, etc.		20 Locality name
\$	15 state Employer's state	10 number 16 S	tate wages, tips, etc.	17 State income tax	16 Local wages, tipe, etc.	19 Local income tax	20 Locality name
Enter the Employer Identification Number (EIN) from your W-2: The EIN can be found in Box B on your W-2.	1						
The Edit Sol to Sol you. W. I.	Form W-2 Wag	e and Tax ement			Department o	L of the Treasury—Internal	Revenue Service
Add Extra Security Cancel							

www.ssa.gov W-2 Statement

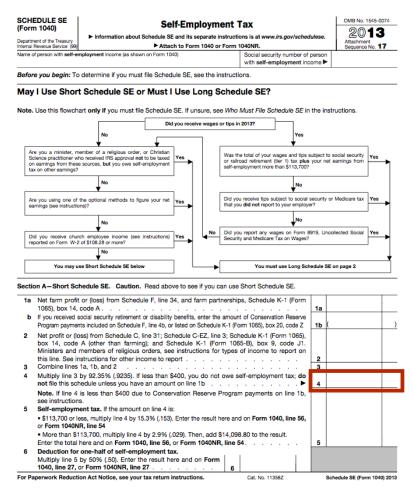






1040 Schedule SE tax form

My Home Help	Center Security Settings	
dd Extra Sec	urity	
Provide Inforn	nation	
Where can we mail t he United States or		de code? Must be a mailing address in
Street Line 1:		
Street Line 2:		
ity/Town:	State/Territory:	ZIP Code:
rimary Phone		
Ve only need this to v	erify your identity.	
0-digit Number		
	you must first verify your identi	등 통신 전에 보냈다는 이 보다면 하고 하면서 하면 이 경험에 있습니다. 50mg 등에서는 150mg (1)
the last 8 digits from information from a V	your Visa, MasterCard or Discove V-2 tax form	r Card
information from a 1	040 Schedule SE (self-employmen	
the last direct depos	sit amount from your Social Security	/ benefits
nter the amount in	Box 4 (or Box 6 on the long for	m) 1040 Schedule SE: 🕜 Tell me more.
	our identity if you use an older 104	0 Schedule SE from the last 5 years.
Ve can better verify yo		



www.ssa.gov Schedule 1040 SE







SSA direct deposit amount

my Social Security
My Home Help Center Security Settings
add Extra Security
Provide Information
Where can we mail the letter containing your upgrade code? Must be a mailing address in the United States or a U.S. Territory. Street Line 1: Street Line 2:
City/Town: State/Territory: ZIP Code:
Primary Phone We only need this to verify your identity. 10-digit Number
To add this feature, you must first verify your identity with one of the following: the last 8 digits from your Visa, MasterCard or Discover Card information from a W-2 tax form information from a 1040 Schedule SE (self-employment) tax form the last direct deposit amount from your Social Security benefits
Enter the amount of your last Social Security direct deposit: We only need the whole dollar amount.
Add Extra Security Cancel





Social Security Letter

Social Security Administration Important Information

> SOCIAL SECURITY 315 N WASHINGTON ST ROCKVILLE MD 20850

> 21. PROVIDENTAL COURT HE GREAT ANTONIO SED MAD SHOT

Date: June 19, 2014



Thank you for using Social Security's online services. On June 19, 2014, you successfully created an online account with the Social Security Administration. You can log in any time to www.socialsecurity.gov/myaccount with your username and password to access Social Security's online services.

We are writing about your request to add extra security to your online Social Security account at www.socialsecurity.gov/myaccount. In order to get extra security features you will need a cell phone that can get text messages.

Important Information

If you did not request an online account with Social Security, please contact us immediately at 1-800-772-1213 or visit your local Social Security office. If you are deaf or hard of hearing, our toll-free TTY number is 1-800-325-0778.

Optional: If You Want Extra Security

You have the option to choose extra security. You may want to add extra security to your account if you have been a victim of domestic violence or identity theft, or have any other reason to believe you need extra security. If you want extra security features, you will need a cell phone with text messaging.

Each time you sign into your online Social Security account at www.socialsecurity.gov/myaccount, we will send an 8-digit text message to the cell phone number you gave us. You will enter that 8-digit text message as part of your sign in process. This 8-digit text message is only valid for 10 minutes. If you do not use it within 10 minutes, you must request another text message from the website. Text messaging charges may apply depending on your plan.

Adding Your Extra Security



Need Help?

 You can speak to a Social Security representative for help with a my Social Security account between the hours of 7:00 a.m. and 7:00 p.m. EST Monday through Friday:

Toll Free: 1.800.772.1213

TTY (for deaf or hard of hearing): 1.800.325.0778