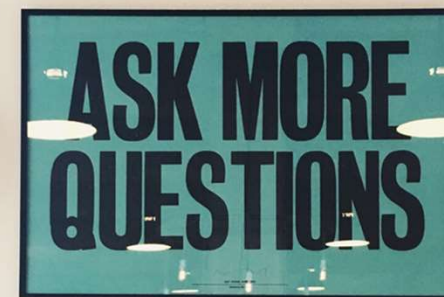
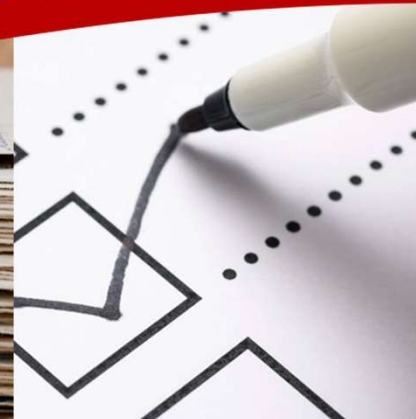


November 17-18, 2021



Social Security's Ticket to Work

# Bridges to Employment Virtual Summit



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# Disability & Employment

**U.S. Department of Labor**  
Employment and Training Administration



*November 18, 2021*

# Public Workforce System



## How does it work?

- Workforce programs for eligible adults and dislocated workers provide services through the [American Job Center](#) (also known as the Career One-Stop) network. The AJC network includes both required and additional partner programs delivering **integrated services** in a high-quality workforce development system.



# Public Workforce System



your source for career exploration, training & jobs

Sponsored by the U.S. Department of Labor. A proud partner of the [americanjobcenter](#) network.

Español

Search CareerOneStop

Explore Careers Find Training Job Search Find Local Help Toolkit Resources For

American Job Center Finder

## About this data

This collection of contact information for American Job Centers is compiled and maintained by CareerOneStop.

[Help](#)



Find an American Job Center in your local area.

Nearly 2,400 AJCs nationwide help people search for jobs, find training, and answer other employment related questions. **COVID-19 update: Please note that a few AJCs are temporarily closed or shifted to virtual services; you will see a special note in red if we have information about closures or alternative services.** If you need to file for unemployment insurance, please visit [Unemployment Benefits Finder](#).

## Search by Location

City, State or ZIP Code

[+ Add a new location](#)

Search

## Explore & Find

Explore Careers  
Find Training  
Job Search  
Find Local Help  
Toolkit  
Resources For ...  
Video Library

## Our Sites

CareerOneStop  
Business Center  
Competency Model Clearinghouse  
Credentials Center  
Disaster Recovery  
Employment Recovery  
Ex-Offenders  
GetMyFuture  
mySkills myFuture  
Veterans  
Worker ReEmployment

## Help

FAQs  
Data Sources  
Cite this Website  
Need to Register?

## For Developers

Link to Us  
Data Downloads  
Web API  
Widgets and Logos

## News Center

Blog  
Outreach Materials  
CareerOneStop News  
News RoundUp

## Connect with Us

Facebook  
Twitter  
LinkedIn  
YouTube  
Pinterest  
Mobile Apps  
Alexa

## AJC integrated services include:

- Career Exploration / Assessments (O\*Net)
- Job Search Assistance / Workforce Preparation
- Education & Training Resources
- Local help from AJCs & other community services
- Occupational Data - get wages, employment trends, skills needed, and more for any occupation
- Career Development services
- Toolkits and Resources

These services are available to workers and businesses through a network of approx. **2,400 American Job Centers (AJCs)** nationwide, also known as **One-Stop Career Centers**.



# Public Workforce System, continued

- Within ETA, the **Office of Workforce Investment** (OWI) provides oversight of governance and service delivery for programs authorized under the Workforce Innovation and Opportunity Act (WIOA) and delivered through the One-Stop delivery system. All **programs are designed to assist communities, educators, businesses, and job seekers** (e.g., adults, dislocated and transitioning workers, disadvantaged youth, veterans, older workers, individuals with disabilities, migrant and seasonal farmworkers, Indians and Native Americans, and others) compete in a changing global economy. Services are designed to meet local needs and may vary from state to state.
- For Information on these programs, including how to access them locally through an AJC, visit the Career One-Stop website: <https://www.careeronestop.org/> or call ETA's toll-free help line at **(877) US-2JOBS** (TTY: 1-877-872-5627).



# Government Incentives, Tax Credits, and Assistance for Employers

The publicly-funded [workforce investment system](#) can be a valuable addition to your human resource capabilities, and an invaluable tool to transform your workforce for the 21st-century economy. The DOL programs below are available to help employers reduce costs and/or assist employers with their employee needs.

- [Federal Bonding Program](#)
- [Unemployment Insurance Information](#)
- [Work Opportunity Tax Credit](#)




## Federal Bonding Program (FBP)

- Employers can receive **fidelity bonds free of charge** when hiring certain “hard to place” job applicants, including justice-involved citizens. The bonds reimburse the employer for any loss due to employee theft (**\$5,000 up to \$25,000**) and cover the first 6 months of employment at no cost to the job applicant or the employer (\$0 deductible).
- Fidelity bonds can be applied to **ANY job, ANY state, and to ANY eligible employee** (excluding a self-employed individual) who is paid wages and has Federal taxes automatically deducted. To date, FBP has issued over 50,000 bonds.
- Gain access to tools that help employers integrate the FBP into hiring endeavors by calling 1-877-US2-JOBS (1-877-872-5627) or visit the Bonds4Jobs website: <https://bonds4jobs.com/resources>.

# Work Opportunity Tax Credit

- The **Work Opportunity Tax Credit** (WOTC) is a federal tax credit available to employers who invest in American job seekers who have consistently faced barriers to employment. Employers may meet their business needs and claim a tax credit if they hire an individual who is in a WOTC targeted group, such as a **Vocational Rehabilitation (VR) Referral**.
- The credit available ranges from **\$2,400** up to **\$9,600**, depending on the targeted group and qualified wages paid to the employee.
- The **American Job Centers** and partnering agencies and programs can help employers connect with skilled job seekers who may be in a targeted group for the WOTC. **Partner agencies** such as VR agencies can determine whether a job seeker may be in a WOTC targeted group, and issue Conditional Certifications, alerting prospective employers to the availability of the tax credit.
- In fiscal year 2020, SWAs issued over **1,620,000** certificates to employers; **33,470** certifications (2%) for **VR Referrals**.

Learn more by visiting the DOL.gov WOTC website: <https://www.dol.gov/agencies/eta/wotc> and download the **WOTC Quick Reference Guide for Employers!**



The cover page features three circular icons at the top: a hand holding a coin, a document with a checkmark, and a hand holding a coin. Below the icons, the title "WORK OPPORTUNITY TAX CREDIT Quick Reference Guide for Employers" is displayed in white text on a blue background.

**Did you know that in 2020, State Workforce Agencies issued 1.6 million certifications to employers seeking a Work Opportunity Tax Credit (WOTC)?**

**WHAT IS WOTC?**  
The WOTC is a federal tax credit available to employers who invest in American job seekers who have consistently faced barriers to employment. Employers may meet their business needs and claim a tax credit if they hire an individual who is in a WOTC **targeted group**. Employers must apply for and receive a certification verifying the **new hire** is a member of a targeted group before they can claim the tax credit. After the required certification is secured, taxable employers claim the WOTC as a general business credit against their income taxes, and tax-exempt employers claim the WOTC against their payroll taxes.

**BENEFITS TO EMPLOYERS**  
The credit available ranges from **\$2,400** up to **\$9,600**, depending on the targeted group and qualified wages paid to the new employee generally during the first year of employment. Generally, the credit is 40% of qualified first-year wages for individuals who work 400+ hours in their first year of employment.

**HOW CAN EMPLOYERS FIND JOB CANDIDATES IN WOTC TARGETED GROUPS?**  
The **American Job Centers** and partnering agencies and programs can help employers connect with skilled job seekers who may be in a targeted group for the WOTC. American Job Centers (AJCs) can assist employers in recruiting talent, hosting job fairs, conducting skills assessment, and providing support to workers transitioning to new jobs.

Some jobseekers may also be pre-certified as in a WOTC targeted group. This pre-certification can be helpful, but is not required for hiring or claiming the tax credit, and job candidates that may be a good fit for your business and eligible for the WOTC may not have a pre-certification. A state workforce agency (SWA) or **participating agency** can determine whether a job seeker may be in a WOTC targeted group, and note this determination with a **Conditional Certification**, ETA Form 9062. The state agency then gives that pre-certification to the job-ready applicant to use during their job search. The Conditional Certification serves as official record of WOTC pre-certification by:

- ▶ Alerting prospective employers to the availability of the tax credit if the individual is hired, and
- ▶ Providing a means for employers to request a WOTC certification for the job applicant/new hire.

A "**participating agency**" is a federal, state, county, or local government agency or a grantee of these agencies. Examples of participating agencies may include:

- ▶ American Job Centers
- ▶ Vocational Rehabilitation agencies
- ▶ City and county social service offices
- ▶ Department of Corrections
- ▶ Veterans Administration and related service organizations
- ▶ Workforce Innovation and Opportunity Act (WIOA) grant recipients



# Tools and Resources



## WorkforceGPS' [Disability and Employment Community](https://disability.workforcegps.org/).

Online resource destination for the American Job Center network, people with disabilities, and employers. In addition, this is a resource for all key stakeholders who partner with the workforce system to provide services to people with disabilities and other barriers to employment. Check out these DE resources below:

- [Disability and Employment eLearning modules](#)
- [The Playlists: Disability Resources for WIOA Practitioners](#)
- [AJC "Customer Flow Scenarios"](#)

## [Section 188 Disability Reference Guide](#)

Provides updated information and technical assistance that can help AJCs and their partners in the workforce development system meet the nondiscrimination and universal access requirements for individuals with disabilities in Section 188 of the WIOA. The reference guide includes examples of promising practices that can promote equal access for individuals with disabilities to the AJC system.

WorkforceGPS webpage: <https://disability.workforcegps.org/>

**Featured Content**

-   
Quick Reference Guides: Serving Returning Citizens...  
Posted On • Jun 03, 2021
-   
Disability and Employment eLearning Modules  
Posted On • Feb 12, 2021
-   
**Employment Network (EN) Tools and Resources**  
Posted On • Jun 03, 2021  
An Employment Network (EN) is an entity that enters into an agreement with the Social Security Administration (SSA) to either provide or coordinate the delivery of services to Social Security disability beneficiaries. The U.S. Department of Labor...
-   
DEI Seen & Heard Innovations Series  
Posted On • Mar 09, 2021

**Events**

-   
**Practices in Workforce Employment Network Operation...**  
May 26, 2021 • 3:00 PM - 4:30 PM ET  
The U.S. Department of Labor's Employment and Training Administration (ETA), along with the Office of Disability Employment Policy and the Social Security Administration (SSA), developed an Employment Network (EN) technical guide for American Job Centers....
-   
Ticket to Work Program: An Aligned Mission with WIOA  
Sep 12, 2018 • 1:00 PM - 2:30 PM ET
-   
Understanding and Applying Disability Data  
May 23, 2018 • 1:00 PM - 2:15 PM ET
-   
Part 3-Functional Alignment at the State, Regional and Local Level  
May 22, 2018 • 3:00 PM - 4:30 PM ET
-   
Moving Forward: Innovative Disability and Employment...  
May 15, 2019 • 2:00 PM - 3:30 PM ET



# Office of Disability Employment Policy (ODEP): Celebrating 20 Years

November 18, 2021



**OFFICE OF DISABILITY EMPLOYMENT POLICY**  
UNITED STATES DEPARTMENT OF LABOR

# What We Do

- ODEP promotes policies and coordinate with employers and all levels of government to increase workplace success for people with disabilities
  - Part of U.S. Department of Labor
  - Non-regulatory



Driving Change ★ Creating Opportunity



# Policy Priorities

- Ensure a disability-inclusive COVID response and recovery
  - *“Recover Into Inclusion”* – including the support of workers with mental health conditions
- Promote racial and social equity in disability policy and programs
- Advancing Competitive Integrated Employment
- Help youth with disabilities prepare for and succeed in employment in post-pandemic era



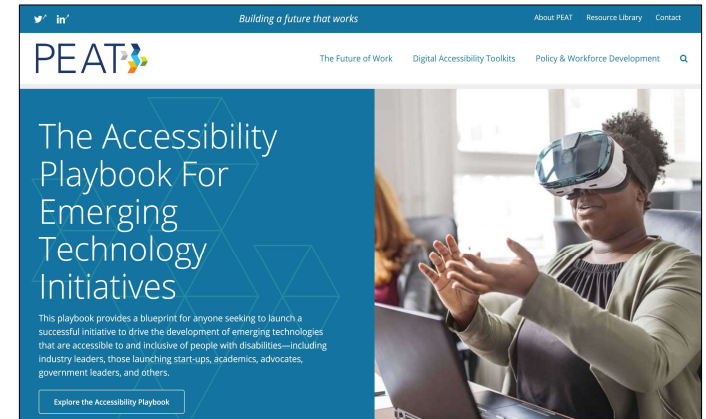
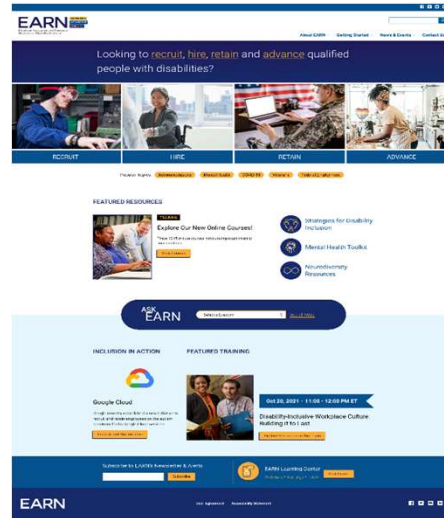
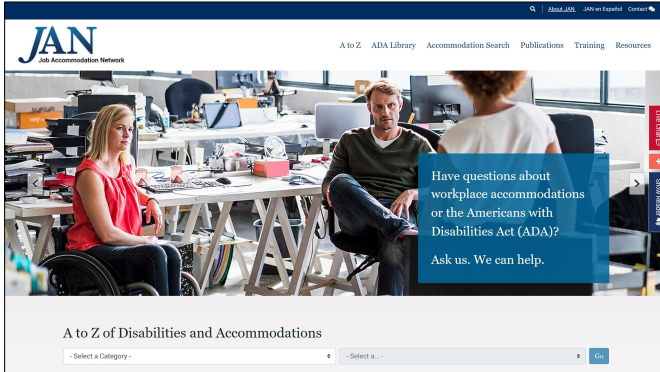
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UNITED STATES DEPARTMENT OF LABOR

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# AskJAN.org

# AskEARN.org

# PEATWorks.org



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# Contact Information

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# Social Security's Virtual Employment Summit: Bridges to Employment

Department of Veterans Affairs  
**Veteran Readiness & Employment**

Federal Incentives on Disability Employment and Tools for Removing  
Supply-side Barriers

Briefed by:

Billy W. Wright, National Employment Coordinator

November 18, 2021



U.S. Department  
of Veterans Affairs

# Mission

- The mission of Veteran Readiness & Employment (VR&E) is to help Veterans with service-connected disabilities that are determined to have an employment handicap, prepare for, find, and maintain suitable careers. To learn more about VR&E visit: <https://www.benefits.va.gov/vocrehab/>



U.S. Department  
of Veterans Affairs

# Non-Paid Work Experience Program

- The Department of Veterans Affairs (VA), Non-Paid Work Experience (NPWE) program provides eligible Veterans and Service members the opportunity to obtain training and practical job experience concurrently. NPWE program may be established in federal, state, or local (e.g. city, town, school district) government agencies only. Agencies interested in setting up a NPWE to recruit Veterans and Service members can email VR&E's Employment Services Team at [EmploySpec.VBACO@va.gov](mailto:EmploySpec.VBACO@va.gov) or by calling 202-461- 9600.



U.S. Department  
of Veterans Affairs



# Special Employer Incentive Program

- VA's Veteran Readiness and Employment (VR&E) program provides eligible Veterans an opportunity to obtain training and practical hands-on experience concurrently through the Special Employer Incentives (SEI) program. For more information about the SEI program please email VR&E's, Employment Services at [EmploySpec.VBACO@va.gov](mailto:EmploySpec.VBACO@va.gov) You may also call 1-800-827-1000.



U.S. Department  
of Veterans Affairs

# On-the-Job Training and Apprenticeship Programs

- VA's, On-the-Job Training (OJT) and Apprenticeship programs provides eligible Veterans with opportunities to obtain workplace-relevant knowledge and progressively advancing skills. For more information regarding apprenticeship programs, please visit: [https://gibill.custhelp.com/app/answers/detail/a\\_id/910/kw/apprenticeships](https://gibill.custhelp.com/app/answers/detail/a_id/910/kw/apprenticeships) and <https://www.dol.gov/apprenticeship> You can also email VR&E's Employment Services Team at [EmploySpec.VBACO@va.gov](mailto:EmploySpec.VBACO@va.gov) or call 202-461- 9600.



U.S. Department  
of Veterans Affairs



## For more information please contact

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U.S. Department  
of Veterans Affairs