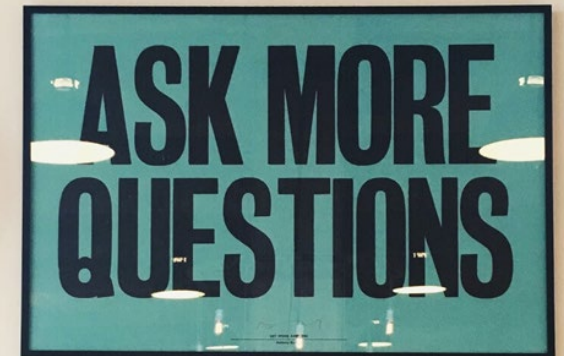


4/28/2020



Social Security's Ticket to Work

All Employment Network (EN) Payments Call



Agenda

1. Welcome
2. Announcements
3. ePay File Stats
4. Submitting Manual Payment Requests
5. Submitting Payments for Self - Employed Beneficiaries
6. Earnings Calculations for Concurrent Beneficiaries
7. EN Payments Checklist
8. Resources
9. Question and Answer Forum

Announcements

- The Ticket Portal was updated on April 18, 2020
 - ENs will now be able to submit Phase 1 milestones for Ticketholders that have a successful State VR case closure outside of the 18-month window prior to Ticket assignment date

ePay File Stats

- Current ePay file processing began in February 2020
- **Processing Totals as of April 20, 2020**
- **Total claims: 20,076**
- **Total SSNs paid: 4,807**
- **Total dollars paid: \$10,841,967**

ePay Reminders

- **REMINDER 1:** You may submit your payment request through the Ticket Portal instead of waiting for ePay
- **REMINDER 2:** Phase 1 milestones are not paid through ePay
 - ENs must request Phase 1 milestones through the Ticket Portal
- **REMINDER 3:** Unassigned Tickets are not included in ePay
- **REMINDER 4:** ENs must have passed their annual Services and Support review

Submitting Manual Payment Requests

- ENs must submit all payment request through the Ticket Portal
- If unable to do so, ENs must submit payment request manually (fax or mail) using the completed Form 1391: EN Payment Request Form with all required documentation
- ENs must submit a screen shot of the Ticket Portal indicating EN cannot submit payment via the Ticket Portal with their manual payment submission.
- To download the EN Payment Request Form:
 - Go to yourtickettowork.ssa.gov
 - Choose **Resources** from the top menu
 - Choose **Forms** from the left menu
 - Choose **Form 1391: EN Payment Request Form** under the Payments heading

Submitting Payments for Self - Employed Beneficiaries- Reminder

- Certification payment request are no longer accepted
- All Payment requests must include evidence of earnings (i.e., earnings established in SSA database, paystubs, Employer Prepared Earnings Statement, The Work Number).
- Earnings for self-employed beneficiaries do not post in SSA's database until after the beneficiaries file their annual taxes.
- When submitting for Phase 1 Milestones 1- 3, ENs must provide proof of relationship.

Earnings Calculations for Concurrent Beneficiaries

- Title XVI (SSI: Supplemental Security Income)
 - Payments are assessed using the paid date
- Title II (SSDI: Social Security Disability Insurance)
 - Payments are assessed on wages earned within a pay period
- Concurrent Beneficiaries (SSI and SSDI)
 - Payments are assessed based on whichever earnings satisfies the payment (paid date or earned in the month).

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Calculating Earnings for Payments (1 of 2)

Phase 1 Milestones & Phase 2 Milestones Claims		
Beneficiary Pay Status	Earnings Situation	Program Rules
IF	AND	THEN
Beneficiary is in current pay status for both Title II (SSDI) & Title XVI (SSI)	Earnings are verified at TWL/Substantial Gainful Activity (SGA) for Title XVI or there are paystubs indicating the beneficiary was paid at TWL/SGA in the claim month. There are no earnings or earnings are below TWL/SGA for Title II	Payment accessed using Title XVI rule: Earnings paid in the month
Beneficiary is in current pay for both Title II (SSDI) & Title XVI (SSI)	Earnings are verified at TWL/SGA for Title II or there are paystubs indicating the beneficiary wages were earned at TWL/SGA during the claim month. There are no earnings or earnings are below TWL/SGA for Title XVI	Payment accessed using Title II rule: Wages earned in the month
Beneficiary is in current pay for Title II (SSDI) & nonpay/suspense for Title XVI (SSI)		Payment accessed using Title II rule: Wages earned in the month must be TWL/SGA
Beneficiary is in current pay for Title XVI (SSI) & nonpay/suspense for Title II (SSDI)		Payment accessed using Title XVI rule: Earnings paid in the month must be TWL/SGA

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Calculating Earnings for Payments (2 of 2)

Outcome Claims		
Beneficiary Pay Status	Earnings Situation	Program Rules
IF	AND	THEN
Beneficiary is in suspense status for both Title II (SSDI) & Title XVI (SSI) due to work and earnings.	Earnings are verified at SGA for Title XVI or there are paystubs indicating the beneficiary was paid at SGA in the claim month. There are no earnings or earnings are below SGA for Title II	Payment accessed using Title XVI rule: Earnings paid in the month
Beneficiary is in suspense status for both Title II (SSDI) & Title XVI (SSI) due to work and earnings.	Earnings are verified at SGA for Title II or there are paystubs indicating the beneficiary wages were earned at SGA during the claim month. There are no earnings or earnings are below SGA for Title XVI	Payment accessed using Title II rule: Wages earned in the month
Beneficiary is in current pay for Title II (SSDI) & nonpay/suspense for Title XVI (SSI) due to work and earnings.		Deny claim. Rules for Title II nor Title XVI can be used. Beneficiary must be in suspense status in both programs to be eligible for an Outcome payment
Beneficiary is in suspense status for both Title II (SSDI) & Title XVI (SSI) not due to work and earnings.		Deny claim. Rules for Title II nor Title XVI can be used. Beneficiary must be in suspense status in both programs due to work and earnings to be eligible for an Outcome payment

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EN Payments Checklist

- To download the EN Payments Checklist:
 - Go to yourtickettowork.ssa.gov
 - Choose **Resources** from the top menu
 - Choose **Resource Documents** from the left menu
 - Choose **EN Payments Checklist Guide** under the **Payments Resources** heading

Phase 1 & Phase 2 Milestones

➤ Benefits Status

Benefits must be in current pay status. If the beneficiary is receiving both Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) benefits, at least one of the benefits must be in current pay status without entering the Outcome period. The Outcome period is entered when benefits for any given month are suspended due to work earnings.

Phase 1 Milestone 1	Phase 1 Milestone 2	Phase 1 Milestone 3	Phase 1 Milestone 4	Phase 2 Milestones																																				
Current pay status without entering the Outcome period	Current pay status without entering the Outcome period	Current Pay Status without entering the Outcome period	Current Pay Status without entering the Outcome period	Current Pay Status without entering the Outcome period																																				
The 1 st month after the Ticket assignment month or any other month thereafter.	3 months within a 6 month period	6 months within a 12 months period	9 months within a 18 months period	Any month after all available Phase 1 Milestones have been processed through to completion (paid or denied)																																				
At or above TWL. Also, Phase 1 Milestones can be paid with earnings at or above 50% but less than TWL and earned during the last period of the claim month requested.	Each month must have gross earnings at or above TWL (if Phase 1 Milestone was paid with earnings at 50% but less than TWL, that month cannot be used).	Each month must have gross earnings at or above TWL	Each month must have gross earnings at or above TWL	Each month must have gross earnings at or above SGA Non-Blind/ SGA Blind																																				
<table border="1"> <thead> <tr> <th colspan="12">Trial Work Level</th> </tr> <tr> <th>2010</th><th>2011</th><th>2012</th><th>2013</th><th>2014</th><th>2015</th><th>2016</th><th>2017</th><th>2018</th><th>2019</th><th>2020</th><th></th> </tr> </thead> <tbody> <tr> <td>\$720</td><td>\$720</td><td>\$720</td><td>\$750</td><td>\$770</td><td>\$780</td><td>\$810</td><td>\$840</td><td>\$850</td><td>\$880</td><td>\$910</td><td></td> </tr> </tbody> </table> <p>For P3Ms, TWL is the same for Non-Blind/Blind Beneficiaries</p>					Trial Work Level												2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020		\$720	\$720	\$720	\$750	\$770	\$780	\$810	\$840	\$850	\$880	\$910	
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\$720	\$720	\$720	\$750	\$770	\$780	\$810	\$840	\$850	\$880	\$910																														
If the month prior to the Ticket assignment month has earnings at or above TWL, Phase 1 Milestone cannot be paid.	If there are 3 months with earnings at or above TWL within 6 months prior to the Ticket assignment month, Phase 1 Milestone 2 cannot be paid.	If there are 6 months with earnings at or above TWL within 12 months prior to the Ticket assignment month, Phase 1 Milestone 3 cannot be paid.	If there are 6 months with earnings at or above TWL within 12 months prior to the Ticket assignment month, Phase 1 Milestone 4 cannot be paid.																																					
Proof of Relationship P3M3 requires proof of Relationship. If "Earnings Already proven", EN must submit the P3M form. If no earnings in SGA database, EN must provide proforma on the P3M + evidence of earnings (Employee Prepared Earnings Statement or The Work Number).																																								

➤ Attainment/Claim Month

The claim months to meet Phase 1 Milestone 2 - 4, do not necessarily have to be consecutive months. However, 3, 6 or 9 months within the timeframe specified for each of these Phase 1 Milestones is necessary.

➤ Earnings

For beneficiaries receiving SSDI benefits, the amount of earnings **must be earned within the month**. The **pay period ending date** is used to determine Trial Work Level (TWL) amount for Phase 1 Milestones or Substantial Gainful Activity amount (Non-Blind/SGA Blind) for Phase 2 Milestones.

For beneficiaries receiving SSI benefits, the amount of earnings **must be paid in the month**. The **pay date** is used to determine TWL for Phase 1 Milestones or SGA (Non-Blind/SGA Blind) for Phase 2 Milestones. For beneficiaries receiving both SSDI and SSI, the earnings need to coincide with the record being used. If the SSDI record meets the criteria for payment, earnings will be based on the amount earned in the month. If the SSI record meets the criteria for the payment, earnings will be based on the amount paid in the month. If both SSDI and SSI records meet the criteria for payment, the decision of which earnings to use will be based on whichever earnings meet the criteria of being at or above TWL or SGA (Non-Blind/Blind). If the beneficiary is receiving some type of monthly pension or benefits from other entities, those monies will not be considered as earnings (ex: military pension, state benefits, unemployment, etc.).

➤ 18 Month Look Back Rule: Prior Earnings Rule

Applies to all Phase 1 Milestones with a Ticket assignment date of 7/21/08 or later. Due to

Conclusion

Resources (1 of 2)

- Form 1391: EN Payment Request Form
 - yourtickettowork.ssa.gov/resources/forms.html
- EN Payments Checklist
 - yourtickettowork.ssa.gov/resources/resource-documents.html

Resources (2 of 2)

- Phone
 - Monday thru Friday 9 a.m. – 5 p.m. ET
 - Toll Free: 1-866-949-3687/TTY: 1-866-833-2967
 - Option 1: Payments Help Desk; Option 2: Systems Help Desk
- Email
 - For payment issues:
enpaymentshelpdesk@yourtickettowork.ssa.gov
 - For questions and issues related to Ticket assignment, the service provider website and the Ticket Portal:
ensystemshelp@yourtickettowork.ssa.gov

A group of five diverse people (three men and two women) are smiling and holding up large, colorful question marks. The question marks are in shades of blue, purple, and orange. The background is a plain, light-colored wall.

Questions?

Dial ***1** to add yourself to the queue for questions

Dial ***2** to remove yourself from the queue if your question has already been answered