



TICKET
to **Work**

Quarterly All Employment Network (EN) Call

**There will be audio silence until the call
starts at 1 p.m. ET**

Tuesday, January 24, 2023



Logistics

- Please remain muted at all times during the call, unless called upon by the moderator.
- Please feel free to ask a question in the MS Teams chat section. If you wish to ask your question aloud, raise your hand and your mic will be unmuted.
- If joining via phone and you wish to ask a question
 - Raise your hand using *5 and you will be unmuted.
 - Then press *6 to speak.
- If joining via MS Teams and you wish to ask a question aloud:
 - Raise your hand. Please limit questions to one per participant. Additional questions or comments can be sent to: ENOperations@yourtickettowork.ssa.gov.
 - Those questions not answered during the live event will be forwarded to the appropriate panelists for response.
- Closed Captioning is available for participants who join using the MS Teams Application or by using the separate Closed Captions link provided in the GovDelivery email announcement for today's call.
 - To turn on Closed Captions in MS Teams, go to the three ellipses at the top of the MS Teams window and click on “More Actions” and go down the list to “Turn on live captions.”
 - When using the link option, paste the link in the browser and it will open up a separate window to view Closed Captions.

Thank you in advance for your participation!

Call Agenda

1. Welcome & Logistics – **Derek Shields**
2. Welcome to New ENs – **Robert Pfaff**
3. Recent SSA Emergency Message – **Renee Moore**
4. Question and Answer Session for **Renee Moore**
5. ACT-V Academy/TAP Updates – **Mike Corso**
6. Question and Answer Session for **Mike Corso**
7. EN Updates and Reminders – **Natalie Sendidorfer**
8. Communications and Outreach Updates –
Jayme Pendergraft
9. Question and Answer Session

Welcome to New ENs

- The Springfield Group LLC – AZ
- Joseph Young Consulting – MA
- JVS SoCal – CA
- The Arc Ocean County Chapter – NJ
- Ability Works LLC – ID
- Inspire Career Services LLC – NV
- 5678 Dance Now Inc. – GA

Recent SSA Emergency Message – Benefits Planning Queries

Renee Moore

Policy Analyst, Office of Employment Support

Social Security Administration

Asking Questions

Over the Phone:

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MS Teams:

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Please state your name, EN name and ask your question.

ACT-V Academy and the Talent Acquisition Portal (TAP) Updates

Mike Corso

President, disABLEDperson, Inc.

Abilities to Career Technical Virtual (ACT-V) Learning Platform, Part 1

- On-demand, video-based, instructor-led learning
- Pilot program ran from January 1, 2022, through August 31, 2022
 - 365 students enrolled, including many beneficiaries currently working with ENs
 - 53% of enrollees completed and passed their assigned courses.
 - 42% were in progress at the end of the pilot program
 - 5% never started their assigned learning
- Courses offered:
 - Digital Literacy, CompTIA A+, Network+, and Security+ in addition to Microsoft Office, Microsoft 365 Fundamentals, and Microsoft Teams Administrator, and Microsoft Azure Fundamentals

Abilities to Career Technical Virtual (ACT-V) Learning Platform, Part 2

- Student can take any and all of the course offerings
 - \$500 per year per student
- Official program launched September 1, 2022
- 68 students currently enrolled from Vocational Rehabilitation
- Courses prepare students for industry-specific certifications from:
 - Microsoft, CompTIA, Apple, AWS, Linux, Exin, EC Council, Cisco, Red Hat, NIST, and Six Sigma
- Full Python course; multiple programming language courses

Talent Acquisition Portal (TAP)

disABLEDperson, Inc. and CSAVR/The NET

Offering all ENs FREE access to TAP

- Manage your beneficiaries
- Utilize TAP's Resume Builder
- Search for and recommend jobs
- Know when your beneficiary applied for a position
- Connect with Vocational Rehabilitation
- Beneficiaries access our Virtual Job Fair
- And more...

For more information contact
Mike Corso:

- **Email:**
Mike@disABLEDperson.com
- **Phone:** 760-420-1269

Talent Acquisition Portal®

Monthly Average of 807,381 jobs posted

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EN Updates and Reminders

Natalie Senddorfer

Lead EN Analyst, Office of Employment Support
Social Security Administration

EN Updates and Reminders

- Home Office Approval
- EN Training Reminders
- Reporting Requirements
 - TPA Changes
 - Annual Services and Supports Review Expansion
 - Annual Security Awareness Certification
 - Annual Performance Outcome Report

Ticket to Work Program Outreach

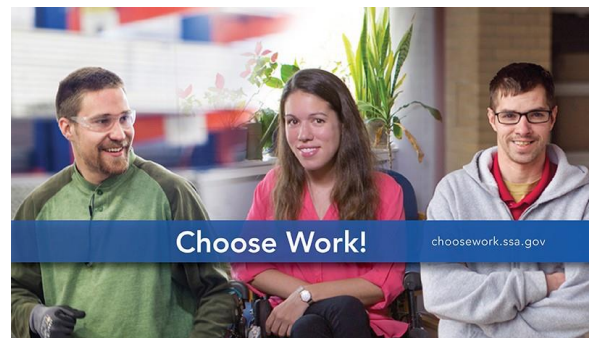
Jayne Pendergraft

Director, Communications and Outreach

Social Security Administration's Ticket to Work Program

Ticket to Work Program Outreach

- The Ticket Program Outreach Team promotes the Ticket to Work Program to eligible beneficiaries.



Ticket to Work Success Stories



WISE Webinars

- WISE webinars are online events designed to explain the Ticket Program and Work Incentives through accessible learning opportunities.
 - Held on the fourth Wednesday of each month.
 - Average monthly attendance ranges from 400-600, depending on topic.
 - Next WISE topic is “[Think Outside the Office – Exploring Non-Office Jobs](#)” on January 25 from 3-4:30 p.m. ET.
 - TPM sends sample social media posts for ENs to share every month via GovDelivery.



Upcoming Webinars

- **February 22: Expanding Your Job Search with Ticket to Work:** This webinar will discuss different types of available jobs, including Section 503, apprenticeships, federal employment, etc., and how to find leads in the community.
- **March 22: How Will Work Affect My Social Security Disability Benefits?** This presentation covers how participating in the Ticket Program can provide some safety nets while people try work as a path to financial independence.
- **April 26: How Will Work Affect My Medicaid or Medicare?** This presentation focuses on the myths and facts surrounding work and Medicare and Medicaid. It will also introduce the Ticket Program and other Work Incentives.

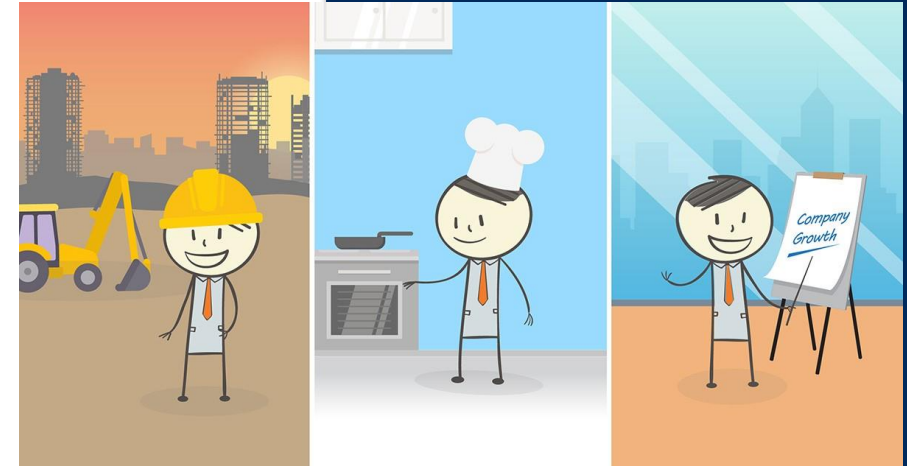


Choose Work Social Media

- TPM schedules daily social media posts (Facebook and Twitter) to promote and highlight:
 - Blog posts
 - Ticket Program resources and fact sheets
 - Work Incentive Seminar Event (WISE) webinars
 - Success stories
 - Important Social Security updates
 - Relevant information from other federal agencies

Fact Sheets

- Ticket to Work fact sheets provide information about the program and other Work Incentives.
- This month, we encourage you to share **What is Social Security's Ticket to Work Program?** with Ticketholders interested in learning more about the program.



Success Stories

- **Success stories** feature individuals who have achieved financial independence with the help of the Ticket Program.
- **Stepping stone stories** feature individuals who have made a major step on the path to financial independence but have not yet eliminated their reliance on benefits.



Rebecca's Story

- Formerly a teacher, Rebecca decided it was time to find a new career after going into remission from cancer.
- At the same time, Rebecca was uncertain about whether she could sustain work and where to begin. Not knowing if or when the cancer would come back contributed to feelings of insecurity and a reluctance to jeopardize her SSDI and Medicare benefits.
- With the help of Ticket to Work, she achieved financial independence and found a fulfilling new job.

Renewal: Rebecca's Story



Andy's Story

- Andy had the support of his employment team, including Maryland's State VR agency, Full Circle Employment Solutions and Project SEARCH, on his path to financial independence.
- This story demonstrates the importance of community partnership.
- Andy has been at his job for nearly 10 years and feels more self-reliant and has a sense of belonging. He says he also likes getting a paycheck!



Andy's Circle of Support

How Can You Share Success Stories?

- Promote success stories on social media.
- Become familiar with the stories and if you have a Ticketholder with a similar background, share with them.
- [Success Stories](#) are available online.
- For sample social media posts, contact socialmedia@choosework.ssa.gov.
- To submit success story candidates, send an email to successstories@choosework.ssa.gov.



Stay in Touch

- Like us on [Facebook](#)
- Follow us on [Twitter](#)
- Watch Ticket to Work Videos on [YouTube](#)
- Subscribe to [GovDelivery](#) updates
- Subscribe to [Choose Work! Blog](#) updates
- Email socialmedia@choosework.ssa.gov



Questions



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Next Quarterly All EN Call

- Next call will be on **Tuesday, April 18, 2023**, at 1 p.m. ET
- Send topic suggestions for All EN Calls to:
ENOperations@yourtickettowork.ssa.gov