



# TICKET *to* Work

## Quarterly All VR Call

**There will be audio silence until the call starts at 1 p.m. ET**

Date: April 11, 2023



## Housekeeping Reminders

- Please remain muted during the call, unless called upon by the Facilitator.
- Please feel free to ask a question in the MS Teams chat section.
- If joining via phone and you wish to ask a question, raise your hand utilizing \*5 , you will be unmuted by the Facilitator; then press \*6 to unmute yourself.
- Please ask one question each time you are called upon by the Facilitator. Additional questions or comments can be sent to: [VR.Helpdesk@ssa.gov](mailto:VR.Helpdesk@ssa.gov)
  - Those questions not answered during the live event will be forwarded to the appropriate panelists for comment.
- Closed Captioning is available for participants who join using the MS Teams Application or utilizing the separate Closed Captions link provided.
  - To turn on Closed Captions in Teams, go to the three ellipses at the top of the MS Teams window and click on “More Actions”. Next, scroll down the list to “Turn on live captions.”
  - When using the link option, paste the link in the browser and it will open in a separate window to view Closed Captions.

**Thank you in advance for your participation!**

# Agenda

- **Jocelyn Greenidge-Welcome**
- **Keitra Hill** *Ticket Program Manager VR Payments Manager*
  - Housekeeping Items and Agenda
- **Katie Striebinger**, *Social Security Administration Vocational Rehabilitation Branch Chief*
  - Inactive Portal users
- **Raquel Donaldson**, *Social Security Administration Vocational Rehabilitation Team Senior Program Analyst*
  - FY23 Cost Formula update
  - PID reminder
- Q & A Session

# Inactive Portal Users

**Katie Striebinger**

Vocational Rehabilitation Branch Chief

Social Security Administration

# FY23 Cost Formula update and PID reminder

**Raquel Donaldson**

Vocational Rehabilitation Team Senior Program Analyst

Social Security Administration

## Q & A Session

## Q&A Session – Part 2

- Raise your hand to ask a question if joining via the Teams application, by clicking on the reactions icon at the top and choosing the raise hand option.
- If joining via the phone, press \*5 to raise your hand and once the Facilitator unmutes you, then press \*6 to unmute yourself.
- You may also ask questions in the MS Teams Chat.

## Next All VR Call Date

- The next All VR Call date will be **Tuesday, July 11, 2023**, from 1-2p.m. ET via Teams.
- All documentation from the All VR Call; Transcript, PowerPoint Presentation, Recap and Audio will be posted to the YourTickettoWork website in the next few weeks.

**Thank you for your participation!**