



TICKET
to **Work**

Quarterly All VR Call

There will be audio silence until the call starts at 1 p.m. ET

Date: January 9, 2024



Agenda

- Welcome and Logistics
- Community Partner Work Incentives Counselor (CPWIC) Training
- Overlapping Claims and Reconsiderations (60-day policy)
- FY24 Cost Formula, Denial Inquiries, Diary Due Dates, State VR Directory, and VR Helpdesk Phone Line
- VRCER and Portal Updates
- Question and Answer Session
- Closing – Next Meeting Date

TPM Welcome and Logistics

Logistics

- **During the Q & A Session:**
 - If joining via phone and you wish to ask a question, raise your hand utilizing *5 and you will be unmuted by the Facilitator; then press *6 to unmute yourself.
 - If joining on the MS Teams app, click the raise hand icon, and you will be unmuted by the Facilitator to allow you to unmute your microphone.
- **Please ask one question each time you are called upon by the Facilitator.**
 - Additional questions or comments can be sent to: VR.Helpdesk@ssa.gov
 - Those questions not answered during the live event will be forwarded to the appropriate panelists for comment.
- **Closed Captioning is available for participants who join using the MS Teams Application or utilizing the separate Closed Captions link provided.**
 - To turn on Closed Captions in Teams, go to “More” at the top of the MS Teams window and click “Language and Speech”. Next, select “Turn on live captions.”
 - When using the link option, paste the link in the browser and it will open in a separate window to view Closed Captions.

Thank you in advance for your participation!

SSA Welcome

Community Partner Work Incentives Counselor (CPWIC) Training

Community Partner Work Incentives Counselor (CPWIC) Training (1 of 3)

Work Incentives Planning and Assistance (WIPA) Updates

- Ticket to Work Help Line WIPA referral criteria changed effective December 13, 2023
- Ticket to Work Help Line will only refer:
 - Beneficiaries who are working or have a job offer
 - Youth between the ages of 14 and 18

This will not affect any relationships you have established for direct referrals to WIPA awardees

Community Partner Work Incentives Counselor (CPWIC) Training (2 of 3)

VR Vendor Training

Virginia Commonwealth University (VCU) Community Work Incentive Coordinator (CWIC) and Community Partner Initial Training and Certification

- Limited training resources - designed specifically for WIPA awardees
- VCU training available to Community Partners from VR agencies and Employment Networks
- Includes vendors who support State VR agencies with benefit counseling programs
- SSA must ensure VR agencies will sponsor potential vendors
- Must anticipate successful trainee will provide Work Incentives counseling no fewer than 16 hours per week

Community Partner Work Incentives Counselor (CPWIC) Training (3 of 3)

VR Sponsorship Process

- VR Agencies must:
 - Sponsor vendors through suitability process
 - Send the favorable suitability letter to WIPA@SSA.GOV
 - Send letter of support to WIPA@SSA.GOV
 - Will not accept requests to attend training without sponsorship
 - Questions: Contact WIPA@SSA.GOV

Questions

FY24 Cost Formula, Denial Inquiries, Diary Due Dates, State VR Directory, and VR Helpdesk Phone Line

Overlapping Claims and Reconsiderations (60-day policy)

VRCER and Portal Updates

Q & A Session

Asking Questions

Over the Phone:

- Raise your hand by dialing *5 and you will be unmuted by the Facilitator
 - Then press *6 to unmute yourself

MS Teams:

- Enter your question into the chat, or
- Raise your hand and your mic will be unmuted by the Facilitator, then you will unmute yourself.

Please state your first name only, VR name and ask your question.

Next All VR Call Date

- The next All VR Call date will be **Tuesday, April 16, 2024**, from 1-2 p.m. ET via Teams.
- All documentation from the All VR Call: Transcript, PowerPoint Presentation, Recap and Audio will be posted to the [Your Ticket to Work](#) website in the next few weeks and can be found on the [Events Archives](#) section of the website.

Thank you for your participation!