



TICKET *to* **Work**

Quarterly All Employment Network (EN) Call

**There will be audio silence until the call
starts at 1 p.m. ET**

September 17, 2024





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Quarterly All EN Call Logistics

- Per the Ticket Program Agreement (Part III, Section 11 subsection I), EN staff are not permitted to record this meeting nor capture the transcript.
- Please feel free to ask a question in the [MS Teams chat section](#). If you wish to ask your question aloud, raise your hand and your mic will be unmuted.
- If joining via phone and you wish to ask a question:
 - Raise your hand using *5 and you will be unmuted.
 - Then press *6 to speak.
- If joining via MS Teams and you wish to ask a question aloud:
 - Raise your hand. Please limit questions to one per participant. Additional questions or comments can be sent to: ENOperations@yourtickettowork.ssa.gov
 - Those questions not answered during the live event will be forwarded to the appropriate panelists for response.
- [Closed Captioning is available for participants who join using the MS Teams Application or by using the separate Closed Captions link provided in the GovDelivery email announcement for today's call.](#)
 - To turn on Closed Captions in MS Teams, go to the three ellipses at the top of the MS Teams window, click on “More ,” and go down the list to “Language and Speech” and select “Turn on live captions”.
 - When using the link option, paste the link in the browser and it will open a separate window to view Closed Captions.

Thank you in advance for your participation!

Agenda

1. Logistics & Agenda Review – **Ana Morales**
2. Social Security Welcome Remarks – **Rob Pfaff**
3. Reporting Non-Work-Related Changes to Prevent SSI Overpayments – **Marc Denos**
4. Question and Answer Session #1
5. Section 301 Policy – **Renee Moore**
6. Question and Answer Session #2
7. EN Updates and Reminders – **Erinn Weidman**
8. EN Operations Reminder – **Ana Morales**
9. Question and Answer Session #3

Welcome to New ENs

- Hampden County Career Center Inc. DBA MassHire Holyoke – MA
- Access Benefits Community Services LLC – MD
- Goodwill Industries of South Florida-Employer Model – FL
- Goodwill Industries of South Florida-Traditional Model – FL
- The Arc San Francisco – CA
- ServiceSource Inc. DBA ServiceSource Virginia - VA
- The Arc of Camden County – NJ
- AGAP Consumer Directed Services LLC - VA

Welcome Remarks

Robert Pfaff

Director, Office of Employment Support (OES)

Social Security Administration

Reporting Non-Work-Related Changes to Prevent SSI Overpayments

Marc Denos

Director

Office of SSI and Payment Integrity Policy

Leading Causes of SSI Overpayments

- Financial Accounts
- Wages*
- Living Arrangement Changes*

*Also a leading causes of underpayments

Types of Income for SSI Purposes

- Earned Income is wages, net earnings from self-employment, certain royalties, honoraria, and sheltered workshop payments.
- Unearned Income is all income that is not earned, such as Social Security benefits, pensions, state disability payments, unemployment benefits, interest income, dividends, and cash from friends and relatives.
- Deemed Income is the part of the income of a spouse or parents that live in the same household, or a sponsor (for a noncitizen), which we use to compute the SSI payment amount.
- In-Kind Income is food, shelter, or both that a recipient gets for free or for less than its fair market value.

Resources and Limits

- Resource Limits
- \$2,000 for an Individual/\$3,000 for a couple
- We look at the value of resources at the first moment of the month.
- Resources are:
 - Cash, bank accounts, stocks, bonds, land (you do not live on), life insurance, vehicles, and anything else that can be changed to cash for food and shelter, and deemed resources.
- Excluded Resources are:
 - The home where you live with land, one vehicle, household goods and personal effects, life insurance with combined face values of \$1,500 or less, burial spaces, burial funds \$1,500 or less, ABLE accounts up to \$100,000.

Living Arrangements

- Living arrangement is another factor used to determine the amount of the SSI payment.
- SSI payment may vary depending on where the recipient lives, such as their own place, someone else's household, group home, or an institution.

Reporting Responsibilities

- Change of address
- Change in living arrangements
- Changes in earned and unearned income
- Change in resources
- Death of spouse or any one in the household
- Change in marital status
- Change in help with living expenses
- Eligibility for other benefits
- Enter jail or an institution
- And many, many, more

Resources

- Understanding Supplemental Security Income Homepage:
<https://www.ssa.gov/ssi/text-understanding-ssi.htm>
- Understanding SSI publication. <https://www.ssa.gov/pubs/EN-17-008.pdf>
- Reporting Responsibilities:
<https://www.ssa.gov/ssi/text-report-ussi.htm>

Question and Answer Session #1

Asking Questions - Session #1

Over the Phone:

- Raise your hand by dialing *5 and you will be unmuted by the Facilitator
 - Then press *6 to unmute yourself

MS Teams:

- Enter your question into the chat, or
- Raise your hand and your mic will be unmuted by the Facilitator

Please state your first name, EN name and ask your question.

Section 301 Policy

Renee Moore

Policy Analyst

Social Security Administration

Background

Eligibility

An individual receiving Title II or Title XVI Benefits based on disability or blindness must be medically ceased or determined to be ineligible due to an age-18 redetermination and meet all of the following requirements

- The individual participates in an appropriate program of VR services, employment services, or other support services;
- The individual began participating in the program before the month their disability or blindness ceased. (This means that an SSI child must be in the program prior to or in the month of the age 18 SSI med cessation). If the beneficiary stopped participating prior to the month of cessation, in the month of cessation, or during the month after the medical cessation, there is no potential 301 eligibility. ([GN 14510.003E](#))
- The individual's participation in the program continues through the 2-month grace period after cessation; and
- We determine that the individual's completion of the program, or continuation in the program, will increase the likelihood that the individual will not return to the disability rolls.

What is an Appropriate Program?

Examples of an appropriate plans and programs include but are not limited to:

- Individualized Education Plan (IEP)
- State Vocational Rehabilitation Program using an individualized plan for employment (IPE)
- Employment Networks
- Participation in a Plan to Achieve Self-Support (PASS)

When Does Section 301 Entitlement End?

- An individual completes the program
- The individual stops participating in the program
- We determine that continued participation in the program will no longer increase the likelihood that the individual will not return to the disability rolls.

Benefits terminate effective the month after the month of program completion or participation stopped ([DI 14510.007](#)).

When to Flag Section 301 Cases

During a Medical Continuing Disability Review (CDR) or an Age-18 Redetermination, we ask whether the beneficiary is participating in VR, employment or other support services. If the beneficiary indicates that they are, we mark the case with a “*Potential Section 301 Case flag*” to develop for participation if there is a medical cessation.

Note: Section 301 does not apply if the case is a continuance.

Section 301 Development After The Medical Cessation

- If an individual appeals the decision and requests statutory benefit continuation (SBC), SSA does not pursue verification of vocational rehabilitation participation.
- If they do not request SBC, SSA will contact the vocational rehabilitation service provider listed on the medical review forms and collect information about the program participation on form SSA-4290.
- We will then send the case to another office to determine if the program meets the requirements and if participation will increase the likelihood of permanent removal from the rolls.
- SSA will inform the individual of the decision. If it's an approval, the individual will continue to receive benefits if they meet the non-medical requirements for payment.

- **Any questions?**
- **For more information on our Section 301 policies, refer to [DI 14500.ff](#)**

Question and Answer Session #2

Asking Questions - Session #2

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EN Updates and Reminders

Erinn Weidman

Social Insurance Specialist, Office of Employment Support (OES)

Social Security Administration

EN Updates and Reminders

- **Tri-annual employment verification process reminder**
 - SSA will verify the employment of EN employees during the following times each calendar year:
 - February (the annual security awareness certification)
 - June
 - October

Question and Answer Session #3

Asking Questions - Session #3

Over the Phone:

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Quarterly All EN Call

Next Quarterly All EN Call

- Next call: **Tuesday, November 19, 2024**, at 1:00 p.m. ET
- Send topic suggestions for All EN Calls to:
ENOperations@yourtackettowork.ssa.gov

Upcoming events:

- **September 25: WISE Webinar** – Working for Yourself with Ticket to Work
- **October 9: EN Essentials** - Connecting the Dots When Servicing Youth and Young Adults

[2024 Calendar of Events](#)

The Ticket Program communicates important information with service providers through Gov Delivery messages, including Ticket Portal issues and outages. Please save this email address so that these messages do not go into your spam or junk email boxes:

tickettowork@subscriptions.ssa.gov