

Ticket to Work Program

Timely Progress Review Basics

Objectives

- Discuss Timely Progress Review (TPR) fundamentals
- Discuss how the Ticket to Work Program impacts Continuing Disability Reviews (CDR)
- Discuss TPR requirements
- Describe the TPR process, including TPR appeals and re-entries
- Describe the responsibilities of service providers as related to the TPR process
- Discuss the TPR implementation schedule
- Identify resources available to service providers

Timely Progress Review
Fundamentals and Continuing
Disability Review Protection

Timely Progress Review Fundamentals

- The Social Security Administration's way to track the progress of a Ticketholder
- Review conducted about every 12 months
- Impact upon CDR protection very complex
- Assignment, progress made by the beneficiary, or payment of services by or to the service provider does not guarantee protection from CDR. Must consider all aspects of in-use/not in-use status (past TPR failures, successful TPR re-entries, etc.).
- Service providers assist beneficiaries through the TPR process

Protection from Continuing Disability Review

- CDR – medical review that determines disability benefits eligibility
- Ticket to Work – initially, no CDR for usually about 12 months
- CDR exemption renewed for usually about another 12 months if pass TPR

Timely Progress Review Requirements Not Met and CDRs

- Ticket remains assigned to service provider
- CDR protection lost
- CDR not conducted immediately upon loss
- Rather, CDR conducted when regularly scheduled



Timely Progress Review Requirements

Timely Progress Review Chart

Review Period: You must achieve at least one of the requirements listed for your particular review period before we find that you have made timely progress for that review period. The review period is at least twelve months long, and there is usually one review a year. In the list below, the "Trial Work Level Amount" for 2015 is \$780. The "Substantial Gainful Activity Amount" for 2015 is \$1,090. These amounts can increase slightly each year.

First Review

- 3 months of work at or above the trial work level amount; OR
 - Complete at least 60% of a full-time course load for an academic year in a 2-year or 4-year college or a technical, trade, or vocational training program; OR
 - Complete a combination* of the above work and education requirements; OR
 - Obtain a GED or high school diploma.
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Second Review

- 6 months of work at or above the trial work level amount; OR
 - Complete at least 75% of a full-time course load for an academic year in a 2-year or 4-year college or a technical, trade, or vocational training program; OR
 - Complete a combination* of the above work and education requirements.
-

Third Review

- 9 months of work at or above the substantial gainful activity amount; OR
- Complete a full-time academic year of study at a 4-year college; OR
- Complete a combination* of the above work and education requirements; OR
- Complete a 2-year college program and earn a degree or certificate; OR
- Complete a technical, trade, or vocational training program.

Timely Progress Review Chart

Fourth Review

- 9 months of work at or above the substantial gainful activity amount; OR
 - Complete a full-time academic year of study at a 4-year college; OR
 - Complete a combination* of the above work and education requirements.
-

Fifth Review

- 6 months of work and have earnings in each of those 6 months that prevent payment of Social Security Disability Insurance (SSDI) and Federal Supplemental Security Income (SSI) cash benefits; OR
 - Complete a full-time academic year of study at a 4-year college; OR
 - Complete a combination* of the above work and education requirements; OR
 - Complete a 4-year college program and earn a degree or certificate.
-

Sixth Review

- 6 months of work and have earnings in each of those 6 months that prevent payment of SSDI and Federal SSI cash benefits; OR
 - Complete a 4-year college program and earn a degree or certificate.
-

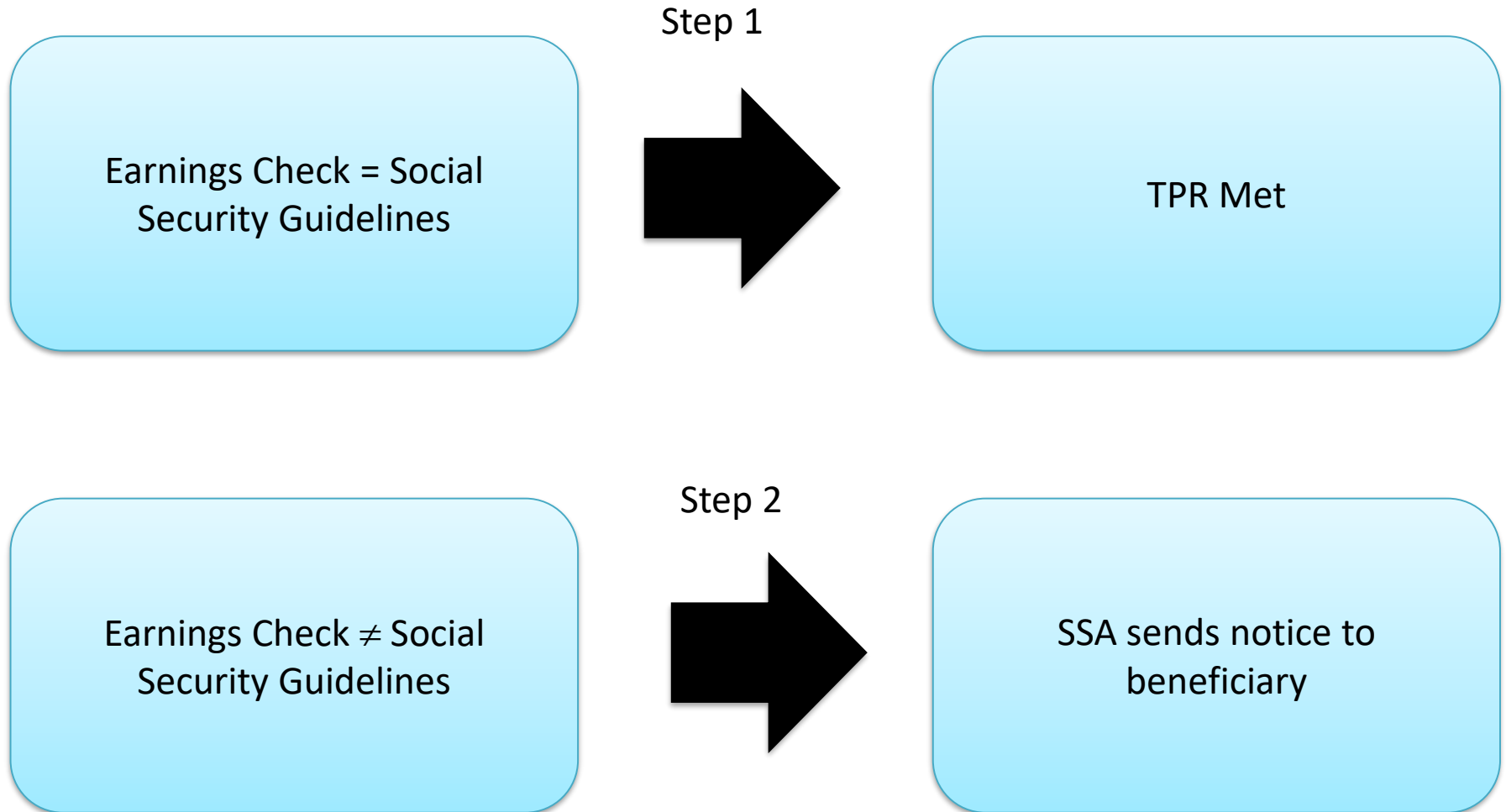
Seventh Review and Any Additional Reviews

- 6 months of work and have earnings in each of those 6 months that prevent payment of SSDI and Federal SSI cash benefits.

* A "combination" means you can complete part of the work and part of the education requirements. We will count the parts you complete as percentages. Adding the two percentages together must equal 100% or more.

Timely Progress Review Process

TPR Process



TPR Process – Step 2

- Selection criteria are very complex and includes such factors as current pay, CDR classification, assignment, and previous TPR history
- If selected for a TPR, SSA sends the Selection Notice to the beneficiary at the conclusion of about every 12-month period of Ticket in-use status. This is to determine if the beneficiary is making the expected progress with work and/or education.
- If the TPM receives the SSA-1375 (part of the Selection Notice) from the beneficiary and the time frames are acceptable (within about 55 days), the TPM opens a case and begins a review

TPR Selection Notice cont'd

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TPR Selection Notice cont'd

Social Security Administration

Form SSA-1375, OMB approved No. 0960-0644

Progress Review Form, 1st Review

RETURN THIS PAGE to Social Security, Ticket to Work

Beneficiary: JANE DOE
Social Security Number: 123-45-6789 TW01
Provider: MARYLAND EMPLOYMENT NETWORK
Date: July 31, 2015

Your Review Period: From December 10, 2014 through December 10, 2014

INSTRUCTIONS: Please inform us of your progress for your review period shown above by completing the items below on all remaining pages of this form SSA-1375. Check "Yes" or "No" for each item and where you check "Yes" provide any requested information on progress with work and earnings, education, or technical training. Then sign, date, and return all pages of this form SSA-1375 to Ticket to Work using the enclosed postage-paid envelope or by fax at 1-703-893-4020. **It is important that you respond within 30 days of the date on this form.** You may keep a copy of this form for your records.

1. I worked at least three months of the review period with gross earnings at or above \$693.00 * in each of these months.
____ Yes ____ No

2. I completed a two or four year college program during the review period and earned a degree or certificate.
____ Yes ____ No

School Name: _____

Month and Year of Completion: _____

3. I did not complete a two or four year college program, but I completed some credits in a two or four year college program during the review period.
____ Yes ____ No

Number of credits completed _____
and number of credits needed to complete program _____

School Name: _____

4. I completed a technical, trade, or vocational program during the review period.

____ Yes ____ No

School Name: _____

Type of Program Completed: _____

Month and Year of Completion: _____

5. I did not complete a technical, trade or vocational program, but I completed some credits/ hours/ courses in a technical, trade, or vocational program during the review period.

____ Yes ____ No

Number of credits/ hours/ courses completed _____
and number of credits/ hours/ courses needed to complete program _____

School Name: _____

Type of Program: _____

6. I completed a combination of earnings PLUS two or four year college credits or in a technical, trade or vocational program during the review period.

____ Yes ____ No

I worked _____ months with gross earnings at or above \$693.00 * in each of these months.

I completed _____ credits/ hours/ courses in a two or four year college program or in a technical, trade or vocational program and the number of credits/ hours/ courses needed to complete program _____.

School Name: _____

7. I obtained a GED or high school diploma during the review period.
____ Yes ____ No

Name of School or Agency Providing GED: _____

Month and Year of Completion: _____

TPR Decisions - Pass

- CDR protection is extended for usually about 12 months
- No follow-up letter is sent regarding pass
- Beneficiary will receive the next review after about another 12 in-use months

TPR Decisions - Fail

- The Proposed Failure Notice is sent explaining the option to appeal (SSA Review)
- If the failure is upheld, CDR protection ends following the appeal period and beneficiary is subject to regularly scheduled medical reviews
- No future TPR selections are made without a favorable subsequent action
- Assignment/re-assignment usually not affected by a proposed failure or a final failure, but must be in current pay

TPR Appeals and Re-Entries

SSA Review – Appeal

- Beneficiary has about 55 days to submit a request to appeal the decision
- Unlike the initial review, the request must contain evidence of progress made
- Acceptable forms of evidence include copies of paystubs, copies of transcripts, copies of certificates, etc.
- Request may be faxed or mailed to the TPM
- SSA makes the final decision
- The decision is mailed to the beneficiary

TPR Re-Entry - Successful

- Beneficiary usually earns about 12 additional months of CDR protection
- Beneficiary notified of decision by mail
- Re-entry to in-use status is effective the month/year of the decision

TPR Re-Entry - Failure

- Will show no change to existing status of not in-use
- Beneficiary is notified by mail of the unsuccessful attempt to re-enter TPR
- Beneficiary has 30+ days to appeal the failure decision by fax or mail to the TPM

Schedule and Status

Schedule/Status

- Implementation began March 19, 2018, with 100 cases selected
- Additional training dates undecided at this time
- At this time, no TPR portal. So TPRs cannot be passed by service provider. Portal training will be provided before we expect you to use it for TPR activities.
- No opting out of TPR by service providers.
- Additional selections will be made soon

Service Provider Responsibilities

Timely Progress Review Responsibilities

- Understand the process
- Answer questions about TPR
- Ensure understanding by beneficiary
- Encourage a timely response to any requests for additional information
- Provide counseling and advice
- TPRhelpdesk@yourtickettowork.ssa.gov for questions

Questions

Additional Information

- Contact the TPM at TPRhelpdesk@yourtickettowork.ssa.gov