

2023 Employment Network Request for Application (RFA) Revisions

RFA April 2022: SSA-EN RFA-22-0001				RFA November 2023: SSA-EN-RFA-23-0006			
PG #	Section	Title / Description	RFA Verbiage	PG #	Section	Title / Description	RFA Verbiage
6	Part 1: Ticket Program Agreement	Termination of TPA	An EN whose TPA is terminated for cause will not be permitted to submit a new EN application, although the Government may grant an exception to this prohibition in extraordinary cases.	6	Part 1: Ticket Program Agreement	Termination of TPA	Those persons responsible for the TPA (i.e. Signatory Authority and Program Contact) where the TPA is terminated for cause are permanently ineligible to Participate in the Ticket to Work Program immediately after termination. As well, SSA reserves the right to consider other persons associated with an EN whose TPA is terminated for cause permanently ineligible to participate in the Ticket to Work Program immediately after termination.
13	Part III - Statement of Work Section 1: EN Qualifications	B. Specific Qualification Requirements	Note: One individual may not be listed as a key contact on the TPA for more than one EN unless those ENs are affiliated under a common ownership, signatory authority, or government agency.	13	Part III - Statement of Work Section 1: EN Qualifications	B. Specific Qualification Requirements	Note: One individual may not be employed by more than one EN unless those ENs are affiliated under a common ownership, signatory authority, or government agency.
16	Part III - Statement of Work Section 1: B.2.c.(3): Recognized Business Models	ii Employer Model	NOTE: - Paid vocational training with no record of continuous self-supporting employment does not meet the definition of a job for purposes of this RFA. - SSA will approve applications for employer EN business models from established business enterprises only. SSA will not approve applications to create new business enterprises ostensibly to employ Ticketholders.	16	Part III - Statement of Work Section 1: B.2.c.(3): Recognized Business Models	ii. Employer	NOTE: - If an EN employs one or more Ticketholders, that EN is required to have an approved Employer EN business model. - Paid vocational training with no record of continuous self-supporting employment does not meet the definition of a job for purposes of this RFA.SSA will approve applications for employer EN business models from established business enterprises only. - SSA will not approve applications to create new business enterprises ostensibly to employ Ticketholders.
16	Part III - Statement of Work Section 1: B.2.c.(3): Recognized Business Models	iii Administrative ENs	The administrative EN defines the terms and conditions of the relationship with its provider affiliates through individual agreements with those affiliates. The administrative EN must provide SSA with a list of their provider affiliates on a monthly basis by the 5th of each month. EN TPAs do not prohibit ENs from becoming provider affiliates for an administrative EN or from assigning Tickets on their own while working for an administrative EN. However, the administrative EN agreement may place restrictions on Ticket assignments by affiliated provider ENs. The administrative EN shall be responsible and accountable for the actions of its provider affiliates in satisfying all of the requirements, terms, and conditions of the TPA. Affiliate providers shall be subject to the service delivery requirements of the business model applicable to the services provided. (See Part III – Section 1.B.2.c.(3).)	16	Part III - Statement of Work Section 1: B.2.c.(3): Recognized Business Models	iii. Administrative EN	The administrative EN defines the terms and conditions of the relationship with its provider affiliates through individual agreements with those affiliates. The administrative EN must provide SSA with a list of their provider affiliates on a monthly basis by the 5th of each month. ENs or any employees of an EN are prohibited from becoming provider affiliates for an administrative EN. The administrative EN shall be responsible and accountable for the actions of its provider affiliates in satisfying all of the requirements, terms, and conditions of the TPA. Affiliate providers shall be subject to the service delivery requirements of the business model applicable to the services provided. (See Part III – Section 1.B.2.c.(3).) Affiliate providers are prohibited from providing a disbursement or reimbursement of funds for expenses incurred by the beneficiary for the purposes of attaining employment.
19	Part III - Statement of Work Section 2: Ticket Assignment	D. Effective Date	NOTE: SSA encourages ENs to make their Ticket assignment requests immediately following completion of a fully executed IWP. The elapsed time between the date of the fully-executed IWP and the receipt date of the Ticket assignment request via IWP submitted either directly to the TPM or via entry into the Ticket Portal (see Part III—Section 4.D below) shall not exceed 14 calendar days. In the event a Ticket assignment request exceeds the 14-day window, SSA will use the date SSA received the fully executed IWP as the Ticket assignment date for Ticketholder Continuing Disability Review protection and the receipt date for qualifying the EN for future payment.	19	Part III - Statement of Work Section 2: Ticket Assignment	D. Effective Date	NOTE: ENs are prohibited from submitting and assigning a Ticket that has a Ticket assignment date which precedes the fully executed IWP date (see Part III Section.D above). SSA encourages ENs to make their Ticket assignment requests immediately following completion of a fully executed IWP. The elapsed time between the date of the fully executed IWP and the receipt date of the Ticket assignment request via IWP submitted either directly to the TPM or via entry into the Ticket Portal (see Part III—Section 4.D below) shall not exceed 14 calendar days. In the event a Ticket assignment request exceeds the 14-day window, SSA will use the date SSA received the fully executed IWP as the Ticket assignment date for Ticketholder Continuing Disability Review protection and the receipt date for qualifying the EN for future payment.
22	Part III - Statement of Work Section 4: Individual Work Plans	Ticket Assignability Conditions	Added a new bullet as part of the conditions.	22	Part III - Statement of Work Section 4: Individual Work Plans	Bullet 7	The IWP is a living document. The IWP may require amendments when the Ticketholder's circumstances changes, resulting in the need for different services and supports. The Ticketholder must agree to all amendments and both the EN and Ticketholder must sign the amendment.
23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	Statement of Understanding	Documentation that the Ticketholder and the EN have engaged in a one-on-one individualized discussion involving career planning and development of employment goals and EN supports and services, including at a minimum: • Discussion date and modality (e.g., face-to-face, telephone); • Discussion summary; • EN's assessment that the Ticketholder's short and long-term goals are reasonable and attainable; and • How the EN's services and supports will assist the Ticketholder to achieve his/her goals.	23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	Statement of Understanding	Documentation that the Ticketholder and the EN have engaged in a one-on-one individualized discussion involving career planning and development of employment goals and EN supports and services, including at a minimum: • Discussion date and modality (e.g., face-to-face, telephone); • Discussion summary; • EN's assessment that the Ticketholder's short and long-term goals are reasonable and attainable; • How the EN's services and supports will assist the Ticketholder to achieve their goals; and • A Statement of Understanding.
23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	2. Description of Employment Goal	Description of the employment goal developed with the Ticketholder. The employment goal shall be clear and measurable, and consistent with the Ticket Program goal of helping the Ticketholder advance to and retain employment, and reduce dependence on cash benefits. (See Part III—introductory paragraph above)	23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	2. Description of Employment Goal	Description of the employment goal developed with the Ticketholder. Each Ticketholder's employment needs are different; therefore, the employment goals on the IWP shall be individualized, specific, measurable, achievable, realistic, and timely for that Ticketholder. This shall be consistent with the Ticket Program goal of helping each Ticketholder, based on their unique situation, advance to and retain employment as well as reduce dependence on cash benefits. (See Part III—introductory paragraph above).
23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase Minimum Ticketholder Follow-up Requirements (3rd bullet)	At a minimum, the EN shall follow up with the Ticketholder monthly to verify Ticketholder progress. (Acceptable forms of contact for the purpose of follow up include the following: mediums: phone calls, personalized email messages, personalized text messages, and personalized letters to individuals.)	23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3. Description of Services and Supports a. Initial Job Acquisition Phase Minimum Ticketholder Follow-up Requirements (3rd bullet)	At a minimum, the EN shall follow up with the Ticketholder monthly to verify Ticketholder progress and maintain records of these contacts. This is defined as two-way communication and shall be any of the following acceptable mediums in which the Ticketholder provides a response: in-person meeting, a telephone conversation, personalized email messages, voicemail message received by the Ticketholder, personalized text messages, any form of computerized or telephone app communication (e.g., Zoom, Microsoft Teams, Google Meet, Skype, etc.), and personalized letters to and from individuals. The EN shall document the method of communication and, where possible, save any evidence available of the communication and provide this evidence during program integrity reviews if requested. The EN shall make a minimum of three attempts in a one-month period to make two-way contact with the Ticketholder.
23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase (4th bullet)	In the event the Ticketholder cannot be located or requests no contact, the EN shall unassign the Ticket. In the event contact between an EN and a Ticketholder ceases, SSA may take action to unassign the Ticket as a program integrity measure (See Part III – Section 9.B and 9.D).	24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase (4th bullet)	In the event the EN does not have a two-way conversation with the Ticketholder, or the Ticketholder requests no contact, the EN shall unassign the Ticket within 60 days from the date of initial contact attempt. In the event contact between an EN and a Ticketholder ceases, SSA may take action to unassign the Ticket as a program integrity measure (See Part III – Section 9.B and 9.D).
23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase (5th bullet)	The EN must document the conversation with the Ticketholder. The documentation should identify key issues that were discussed, and include enough information so that third party reviewers (such as the TPM and SSA) know what transpired, what was discussed and what steps the Ticketholder and EN are taking to reach the Ticketholder's goals. The documentation should exist on a medium that will allow TPM or SSA to review the records at a TPM or SSA office. (The following communication mediums are not acceptable forms of individualized attempts to contact Ticketholders for the purpose of this subsection: robo-calls, blast email messages, newsletters, and mass mailings.)	24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase (5th bullet)	The EN must document the two-way conversation with the Ticketholder. The documentation should identify key issues that were discussed and include enough information so that third party reviewers (such as the TPM and SSA) know what was discussed, what transpired and what steps the Ticketholder and EN are taking to reach the Ticketholder's goals. The EN shall have this documented and kept on file. This documentation should exist on a medium that will allow TPM or SSA to review the records at a TPM or SSA office. SSA reserves the right to request physical evidence of any and/or all conversations (i.e., voicemails, emails, letters, or texts) between the EN and Ticketholder. The following communication mediums are not acceptable forms of individualized attempts to contact Ticketholders for the purpose of this subsection: robo-calls, blast email messages, newsletters, and mass mailings.
23	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase Ticketholder Not Meeting Their Goals (6th bullet)	Added a new bullet.	24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports a. Initial Job Acquisition Phase Ticketholder Not Meeting Their Goals (6th bullet)	If a Ticketholder is not meeting their goals outlined in the IWP, the EN shall discuss and document the following: (1) If the Ticketholder goals are still appropriate, then determine if additional services and/or supports are needed to achieve their goals and revise the IWP. (2) If the Ticketholder needs new goals, determine if these goals are appropriate based on the guidance in Part III Section 4.A.2 above and revise the IWP. (3) If the Ticketholder no longer wants to work towards their established goals or revise their goals and is not working towards self-sufficiency, then the Ticket shall be unassigned.
24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase Minimum Ticketholder Follow Up (2nd bullet)	At a minimum, the EN shall follow up with the Ticketholder quarterly to determine if the Ticketholder requires any ongoing employment supports and maintain records of these contacts. (Acceptable forms of contact for the purpose of follow up include the following mediums: phone calls, personalized email messages, personalized text messages, and letters to individuals.)	24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase Minimum Ticketholder Follow Up (2nd bullet)	At a minimum, the EN shall contact the Ticketholder quarterly to determine if the Ticketholder requires any ongoing employment supports and maintain records of these contacts. This is defined as two-way communication and shall be any of the following acceptable mediums in which the Ticketholder provides a response: in person meeting, a telephone conversation, personalized email messages, voicemail message received by the Ticketholder, personalized text messages, any form of computerized or telephone app communication (e.g., Zoom, Microsoft Teams, Google Meet, Skype, etc.), and personalized letters to and from individuals. The EN shall document the method of communication and, where possible, save any evidence available of the communication and provide this evidence during program integrity reviews if requested. The EN shall make a minimum of three attempts in a one-month period to make two-way contact with the Ticketholder.

24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase No Ticketholder Communication (3rd bullet)	The documentation should identify key issues that were discussed, and include enough information so that third party reviewers (such as the TPM and SSA) know what was discussed what transpired and what steps the Ticketholder and EN are taking to reach the Ticketholder's goals. This documentation should exist on a medium that will allow TPM or SSA to review the records at a TPM or SSA office. In the event the Ticketholder cannot be located or requests no contact, the EN shall document the file accordingly, which shall meet the contact requirement subject to SSA review and approval. (The following communication mediums are not acceptable forms of individualized attempts to contact Ticketholders for the purpose of this subsection: robo-calls, blast email messages, newsletters, and mass mailings.)	25	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3. Description of Services and Supports b. Ongoing Employment Support Phase No Ticketholder Communication (3rd bullet)	In the event the EN does not have a two-way communication with the Ticketholder, or the Ticketholder requests no contact, the EN shall unassign the Ticket within 180 days from the date of initial contact attempt. In the event contact between an EN and a Ticketholder ceases, SSA may take action to unassign the Ticket as a program integrity measure (See Part III – Section 9.B and 9.D).
24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase Documentation of Ticketholder Engagement (3rd bullet)	The documentation should identify key issues that were discussed, and include enough information so that third party reviewers (such as the TPM and SSA) know what was discussed what transpired and what steps the Ticketholder and EN are taking to reach the Ticketholder's goals. This documentation should exist on a medium that will allow TPM or SSA to review the records at a TPM or SSA office. In the event the Ticketholder cannot be located or requests no contact, the EN shall document the file accordingly, which shall meet the contact requirement subject to SSA review and approval. (The following communication mediums are not acceptable forms of individualized attempts to contact Ticketholders for the purpose of this subsection: robo-calls, blast email messages, newsletters, and mass mailings.)	25	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase Documentation of Ticketholder Engagement (4th bullet)	The EN must document the two-way conversation with the Ticketholder. The documentation should identify key issues that were discussed and include enough information so that third party reviewers (such as the TPM and SSA) know what was discussed, what transpired and what steps the Ticketholder and EN are taking to reach the Ticketholder's goals. The EN shall have this documented and kept on file. This documentation should exist on a medium that will allow TPM or SSA to review the records at a TPM or SSA office. SSA reserves the right to request physical evidence of any and/or all conversations (i.e., voicemails, emails, letters, or texts) between the EN and Ticketholder. The following communication mediums are not acceptable forms of individualized attempts to contact Ticketholders for the purpose of this subsection: robo-calls, blast email messages, newsletters, and mass mailings.
24	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase Ticketholder Not Meeting Goals	Added a new bullet.	25	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	3 Description of Services and Supports b. Ongoing Employment Support Phase Ticketholder Not Meeting Goals (5th bullet)	If a Ticketholder is not meeting their goals outlined in the IWP, the EN shall discuss and document the following: (1) If the Ticketholder goals are still appropriate, then determine if additional services and/or supports are needed to achieve their goals and revise the IWP. (2) If the Ticketholder needs new goals, determine if these goals are appropriate based on the guidance in Part III Section 4.A.2 above and revise the IWP. (3) If the Ticketholder no longer wants to work towards their established goals or revise their goals and is not working towards self-sufficiency, then the Ticket shall be unassigned.
27	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	D.1 Submitting an IWP	1. ENs assigning Tickets for the first time	28	Part III - Statement of Work Section 4: Individual Work Plans A. IWP Requirements	D.1 Submitting an IWP	ENs assigning Tickets for the first time or ENs with substantial staff turnover
37	Part III - Statement of Work Section 6: Referral Agreements Between ENs and SVRAs	B. Partnership Plus	Partnership Plus is an arrangement whereby the SVRA refers closed cases to an EN for ongoing Ticketholder support services, or SSA or the TPM facilitates ongoing support with an EN within 90 days of the SVRA closing the case. Such arrangements do require a written agreement.	38	Part III - Statement of Work Section 6: Referral Agreements Between ENs and SVRAs	B. Partnership Plus	Partnership Plus is an arrangement whereby the SVRA refers closed cases to an EN for ongoing Ticketholder support services, or SSA or the TPM facilitates ongoing support with an EN within 90 days of the SVRA closing the case. Such arrangements do require a written agreement. ENs are required to send their Partnership Plus agreement to ENService@ssa.gov when the agreement is finalized and on a yearly basis with their Service and Supports review (see Part III Section 9.C).
39	Part III - Statement of Work Section 7: EN Training	A. Training Requirement (2nd bullet)	The EN shall complete the training within 60 days following award of the EN agreement.	40	Part III - Statement of Work Section 7: EN Training	A. Training Requirement (2nd bullet)	The EN main points of contact and any additional portal users must complete the training within 60 days following award of the EN agreement.
39	Part III - Statement of Work Section 7: EN Training	A. Training Requirement (4th bullet)	An EN shall not initiate services to Ticketholders prior to successful completion of start-up training and satisfying suitability requirements	40	Part III - Statement of Work Section 7: EN Training	A. Training Requirement (4th bullet)	An EN or EN main points of contact shall not initiate services to Ticketholders prior to successful completion of start-up training and satisfying suitability requirements.
39	Part III - Statement of Work Section 7: EN Training	A. Training Requirement	NOTE added.	40	Part III - Statement of Work Section 7: EN Training	A. Training Requirement (NOTE added to end of bullets)	NOTE: When main points of contact change employment from one EN to another or are reemployed with the same EN and there has been one year or more of absence from the TTW program, the staff shall take all mandatory training for their new role.
39	Part III - Statement of Work Section 7: EN Training	B. Minimum Training Description	At a minimum, EN training shall cover the following: • Overview of the Ticket Program, including roles of the WIPA and PABSS projects • EN's program responsibilities and performance expectations under the TPA • Ticket Program operations and processes, including Ticket Portal training.	40	Part III - Statement of Work Section 7: EN Training	B. Minimum Training Description	At a minimum, EN training shall cover the following: • Overview of the Ticket Program, including roles of the WIPA and PABSS projects • EN's program responsibilities and performance expectations under the TPA • Ticket Program operations and processes, including Ticket Portal training for those requiring access to the Ticket Portal based on their job function with the EN.
40	Part III - Statement of Work Section 7: EN Training	E. Mandatory Training Description	EN start-up training is mandatory for the EN contact(s) that are responsible on the TPA for Ticketholders, Payments, TPA inquiries, Suitability, and EN staff accessing the Ticket Portal. If new employees with these responsibilities start after TPA award, those employees must also have mandatory training.	41	Part III - Statement of Work Section 7: EN Training	E. Mandatory Training Description	EN start-up training is mandatory for the EN contact(s) that are responsible on the TPA. This includes the Signatory Authority (if they are hands on or involved with PII), Program Contact, Ticketholder Contact, Web Contact, Payments Contact, Suitability Contact and Ticket Portal Users. Any new EN employees with these roles, throughout the life of the award, must also have mandatory training.
40	Part III - Statement of Work Section 8: EN Data Collection and Reporting Requirements A. General Reporting Requirements	3. Requesting TPA Changes	• Only the EN signatory authority or program contact shall request changes to the TPA.	41	Part III - Statement of Work Section 8: EN Data Collection and Reporting Requirements A. General Reporting Requirements	3. Requesting TPA Changes	• Only the EN signatory authority or program contact shall request changes to the TPA with the exception of a change in signatory authority. • Only the signatory authority or the governing body of the company shall request a change in signatory authority.
42	Part III - Statement of Work	Section 9: Evaluating Performance	ENs that fail to comply with these minimum standards are subject to sanctions and/or TPA termination.	43	Part III - Statement of Work Section 9: Evaluating Performance	A.1. Minimum Performance Requirements	SSA will monitor EN performance as part of an ongoing quality assurance program to determine and ensure active program participation, adequacy and effectiveness of the services provided to Ticketholders, and compliance with the requirements of the TPA. ENs that fail to comply with the standards outlined in 9.A and 9.B below shall be subject to sanctions (i.e., suspension of: Ticket Assignments, Ticket Payments, Portal Access, and EN Profile from the Choosework website), and/or TPA termination. In addition, SSA may perform an additional quality assurance review on your EN and require the EN take certain corrective actions to remedy the non compliance within a prescribed time period that SSA deems appropriate (e.g., contact all assigned Ticketholders or updated IWPs).
48	Part III - Statement of Work Section 11: Privacy, Security, and Suitability	G. On-site Inspections	Allow SSA and other Federal oversight agencies, and/or contractor representatives of these agencies, to make on-site inspections and other arrangements for reviewing/auditing the EN's compliance with the terms of this RFA as found in this section and Part IV—Section 7.K of this RFA, to ensure the maintenance of adequate safeguards.	49	Part III - Statement of Work Section 11: Privacy, Security, and Suitability	G. On-site Inspections	Allow SSA and other Federal oversight agencies, and/or contractor representatives of these agencies, to make on-site inspections without notice and other arrangements for reviewing/auditing the EN's compliance with the terms of this RFA as found in this section and Part IV—Section 7.K of this RFA, to ensure the maintenance of adequate safeguards.
73	Part IV - Terms and Conditions Section 7: K: Protection of Confidential Information (DEC 2008)	K. On-site Inspections	The Government reserves the right to conduct on-site visits to review the EN's documentation and in-house procedures for protection of and security arrangements for confidential information and adherence to the terms of this clause.	74	Part IV - Terms and Conditions Section 7: Protection of Confidential Information (DEC 2008)	K. On-site Inspections	The Government reserves the right to conduct on-site visits, without prior notice, to review the EN's documentation and in-house procedures for protection of and security arrangements for confidential information and adherence to the terms of this clause.
85	Part V - EN Application Documentation Requirements—Section 1. EN Information Sheet	G. Location of Services	1. Will services to Ticketholders be provided at the location shown in E. above? Yes No 2. Will services to Ticketholders be provided at other locations? Yes No If you checked "yes" and you want these additional locations to appear in the EN Directory, please submit a separate attachment for EACH additional location, listing the EN Directory contact information requested in Part V—Section 2.H, below.	86	Part V - EN Application Documentation Requirements Section 1. EN Information Sheet	G. Location of Services	1. Will services to Ticketholders be provided at the location shown in E. above? Yes No 2. Will services to Ticketholders be provided at other locations? Yes No 3. If you checked Yes in G.2 above, and you want these additional locations to appear in the EN Directory, please provide the following information for these additional service site locations. Service Site Location (1) Physical Address: Mailing Address: Main Phone Number: Toll Free Number: TTY Number: Fax Number: Location Contact Name: Phone Number: Email Address: If your service area is limited to specific counties or ZIP codes, please list them by state and separate counties and ZIP codes within each state with commas: If you have additional service site locations, please submit a separate attachment for EACH additional location. 4. Will services to Ticketholders be strictly virtual? Yes No

89	Part V - EN Application Documentation Requirements– Section 1. EN Information Sheet	L. Type of Organization	(check all that apply) Faith-based Healthcare/Mental health Higher education Native American Special education State/local government Vocational training State Workforce Agency/ American Job Center/Workforce Development Board Other:	92	Part V - EN Application Documentation Requirements– Section 1. EN Information Sheet	L. Type of Organization	(Select the organization type that best describes your EN) - AbilityOne Program - American Indian Vocational Rehabilitation Agency (AIVR) or Another Organization Serving Indigenous Peoples - Center for Independent Living (CIL) - Disability Services Representative Organization - Easterseals Industries - Organization Educational Institution - Goodwill Industries Organization - Mental Health Care Provider or Other Healthcare Provider - Project SEARCH Program - State or Local Government Agency (non-SVRA) - State Workforce Agency (SWA)/ American Job Center (AJC)/ Local Workforce Development Board (LWDB) (Note: You must submit with RFA proof of workforce status, e.g., local plan, state plan, or MOU/contract with the Workforce Development Board) - The Arc Chapter - United Cerebral Palsy (UCP) Affiliate - Veterans Services - Other For-Profit Organization: (Please specify) - Other Non-Profit Organization: (Please specify)
	Part V - EN Application Documentation Requirements– Section 1. EN Information Sheet		Did not exist	93	Part V - EN Application Documentation Requirements– Section 1. EN Information Sheet	M: Underserved Populations (added)	If your organization's mission is to specifically target one of the underserved populations defined below, then you should select all that apply. - Members of religious minorities (Individuals who belong to communities that face discrimination based on their religion.) - Members of the LGBTQIA+ community (Individuals who belong to communities that face discrimination based on sex, sexual orientation, and gender identity; including lesbian, gay, bisexual, transgender, queer, gender non-conforming, non-binary, LGBTQ+ persons) - Persons of color (Individuals who belong to communities of color, such as Black and African American, Hispanic and Latino, Native American, Alaska Native and Indigenous, Asian American, Native Hawaiian and Pacific Islander, Middle Eastern, and North African persons) - Persons otherwise adversely affected by persistent poverty (Individuals who have income under the poverty line established by the Director of the Office of Management and Budget and revised by the Secretary. See U.S. Federal Poverty Guidelines.) - Persons who live in rural areas (Individuals who live in an area other than an area within a metropolitan statistical area or within the outer boundary of any city or town having a population of 20,000 or more) - Transition aged youth (Individuals between the ages of 14 and 25) - U.S. Military Veterans (Individuals who have served in the military forces and who was discharged or released under conditions other than dishonorable)
89-97	Part V - EN Application Documentation Requirements– Section 1. EN Information Sheet	Section 1. M-W	M. Preferred Impairment Groups Served N. Business Models/Services O. EN Payment System Election P. EN Qualifications Q. Business Plan R. Indemnification and Liability Insurance S. EN Employee Suitability T. Reserved U. Past Experience and Past Performance References V. Signatory Authority	93 - 101	Part V - EN Application Documentation Requirements– Section 1. EN Information Sheet	Section 1. M-W	M. Underserved Populations N. Preferred Impairment Groups Served O. Business Models/Services P. EN Payment System Election Q. EN Qualifications R. Business Plan S. Indemnification and Liability Insurance T. EN Employee Suitability U. Reserved V. Past Experience and Past Performance References W. Signatory Authority
99	Part VI - EN Application Evaluation and TPA Awards Section 1: Application Evaluation Process	PHASE I: Compliance with the RFA & Submission Requirements	Applicants that do not receive a "PASS" rating in Phase I are not eligible for award. Only applicants receiving a "PASS" rating in Phase I will be evaluated further under Phase II.	103	Part VI - EN Application Evaluation and TPA Awards Section 1: Application Evaluation Process	PHASE I: Compliance with the RFA & Submission Requirements	Applicants that do not receive a "PASS" rating in Phase I are rejected and therefore , are not eligible for award. Only applicants receiving a "PASS" rating in Phase I will be evaluated further under Phase II.
100	Part VI - EN Application Evaluation and TPA Awards Section 1: Application Evaluation Process	PHASE III: Past Performance	PASS/MODERATE RISK – Based on the applicant's performance record, some doubt exists that the applicant will successfully perform the required effort but routine SSA oversight of the EN's performance should preclude any problems.	104	Part VI - EN Application Evaluation and TPA Awards Section 1: Application Evaluation Process	PHASE III: Past Performance	FAIL/MODERATE RISK – Based on the applicant's performance record, doubt exists that the applicant will successfully perform the required effort. <i>*See language added under Section 2: TPA Award Process regarding FAIL/MODERATE RISK below</i>
100	Part VI - EN Application Evaluation and TPA Awards Section 2: TPA Award Process	2nd Paragraph	SSA will email a denial notice to applicants whose applications do not receive a "PASS" evaluation rating for all evaluation factors. Applicants whose applications are denied will not be permitted to submit another application for a period of 180 days following the date of SSA's denial notice.	104	Part VI - EN Application Evaluation and TPA Awards Section 2: TPA Award Process	3rd Paragraph	SSA will email a denial notice to applicants whose applications do not receive a "PASS" evaluation rating for all evaluation factors. If an application is denied due to "FAIL/MODERATE RISK", the applicant is not permitted to submit another application for a period of 180 days following the date of SSA's denial notice. If an application is denied due to "FAIL/HIGH RISK", the applicant is NOT permitted to submit another application.
100	Part VI - EN Application Evaluation and TPA Awards Section 2: TPA Award Process	Final paragraph	SSA will not make a final evaluation on any application that is incomplete or nonresponsive to the requirements of the RFA. All applications will have a 60-day life from the date received by SSA, unless extended by SSA. SSA may close out or expire without a determination and any application that is deemed incomplete or nonresponsive at the conclusion of the 60-day period. Applicants whose RFA is deemed incomplete or nonresponsive will not be permitted to submit another application for a period of 180 days following the expiration of the application period.	104	Part VI - EN Application Evaluation and TPA Awards Section 2: TPA Award Process	Final paragraph	SSA will not make a final evaluation on any application that is incomplete or nonresponsive to the requirements of the RFA. All applications will have a 60-day life from the date received by SSA, unless extended by SSA. SSA may close out or expire without a determination and without notice any application that is deemed incomplete or nonresponsive at the conclusion of the 60-day period. Applicants whose RFA is deemed incomplete or nonresponsive will not be permitted to submit another application for a period of 180 days following the expiration of the application period.