

2026 ANNUAL PERFORMANCE OUTCOME REPORT (APOR) SURVEY QUESTIONS

Please review the questions that will be included in the Annual Performance Outcome Report (APOR) for the January 1, 2025 – December 31, 2025, reporting period. You must complete the APOR in one sitting. Reviewing the questions prior to beginning the questionnaire will allow you to research and prepare your answers as needed. If you have questions about the APOR, email ENAPOR@ssa.gov.

This document IS NOT the APOR questionnaire that you must return to the Social Security Administration's Ticket Program Manager for the Ticket to Work Program. Your Employment Network's (EN) Signatory Authority will receive the link to complete the APOR via email on January 26, 2026.

Note: The 2026 APOR only collects data for ENs active as of January 1, 2025. You must complete an APOR for each PID number your EN had as an approved business model as of January 1, 2025. Your EN is not required to complete a separate APOR for any business model(s) acquired in 2025 or 2026.

General Questions

1. Please provide your Employment Network (EN) Provider Identification (PID) number. The PID is a 9-digit number assigned to your EN at the time of Ticket Program Agreement (TPA) award.

PID- _____

2. Please provide the following information concerning the individual completing the APOR for your EN:

Name: _____

Email Address: _____

Direct Contact Number: ____ - ____ - ____

3. What is your Social Security approved Ticket to Work Business Model?

Note: For those ENs with multiple business models, make sure you select the business model associated with the PID in Question 1 above.

- Traditional EN (EN that provides employment services and other support services directly to the Ticketholder)
- Employer EN (EN that serves as a Ticketholder's employer or an employer agent for which it has assigned Tickets)
- Administrative EN (EN that serves as the EN of record for a network of service providers who combine their resources to provide services to Ticketholders)

Please specify how many provider affiliates you have: _____

4. Is your EN an approved State Vocational Rehabilitation Agency (SVRA) vendor?

- Yes
- No

5. Do the formal written or informal Partnership Plus agreement(s) your EN currently have in place actively generate referrals?

- Yes, the agreement(s) generate referrals and most result in Ticket assignment
- Yes, the agreement(s) generate referrals, but few result in Ticket assignment
- No, the agreement(s) generate very few or no referrals
- N/A, no established formal or informal Partnership Plus agreement

6. Which of the following activities has your EN engaged in with employers or employment-support organizations that have led to employment for your Ticketholders? (Select all that apply)
 - Organized or participated in job fairs
 - Hosted or attended training workshops
 - Established partnerships with employers or employment-support organizations
 - Participated in collaborative outreach or networking events
 - No collaboration or engagement with employers or employment-support organizations
 - Other (please specify): _____
7. How do you prefer to list the way your EN provides services to Ticketholders in the “Find Help” tool at <https://choosework.ssa.gov/findhelp>?
 - Virtual
 - In-person
 - Both

Staffing Questions

8. Have all employees (including volunteers and interns) working under the TPA who access or handle Personally Identifiable Information (PII) obtained a favorable suitability determination?
 - Yes
 - No
9. Within the past year, have you notified SSA of any employees (including volunteers and interns) who received a favorable suitability determination and are no longer working under the TPA?
 - Yes
 - No
 - N/A, no staff changes

EN Service-Related Questions

10. What is the average length of time between initial one-on-one discussion with a beneficiary to discuss the program and Ticket assignment?
 - N/A, no Ticket assignments during the reporting period
 - Enter the number of days: _____
11. How many Ticketholders assigned to your EN obtained employment during the reporting period?
 - N/A, no Ticketholders obtained employment
 - Enter the number of Ticketholders: _____
12. How many Ticketholders assigned to your EN retained employment for at least 6 months during the reporting period?
 - N/A, no Ticketholders retained employment for at least 6 months
 - Enter the number of Ticketholders: _____
13. How many Ticketholders received benefits counseling from your EN during the reporting period?
 - N/A, no certified benefits counselor on staff
 - Enter the number of Ticketholders: _____

14. Which of the following populations does your EN or provider affiliates have experience serving? (Select all that apply)

- Youth in Transition (individuals ages 14 through 25)
- Veterans
- Clients with physical impairments
- Clients with hearing impairments
- Clients with visual impairments
- Clients with cognitive impairments (e.g., traumatic brain injury (TBI), autism, intellectual disabilities, learning disabilities such as dyslexia and attention deficit disorder (ADD))
- Clients with psychiatric disorders or mental behavioral impairments (e.g., anxiety, bipolar disorder, depression, schizophrenia)
- None of the above

15. Does your EN or provider affiliates have experience serving clients pursuing self-employment?

- Yes
- No

16. Does your EN or provider affiliates employ any individuals whose Ticket is assigned to your EN?

- Yes
- No

17. Does your EN explain SSA's Timely Progress Review (TPR) expectations to Ticketholders?

- Yes
- No

18. Is your EN familiar with the TPR re-entry process to reinstate medical Continuing Disability Review (CDR) protection for Ticketholders who have had a past TPR failure?

- Yes
- No

19. Does your EN offer alternative formats or special language services? (Select all that apply)

- Braille or large print materials
- Staff fluent in sign language (please specify below)
- Sign language interpreter services available upon request
- Staff fluent in languages other than English (please specify below)
- Interpreter services available for languages other than English upon request
- Materials in formats or languages other than English (please specify below)
- None of the above

Please specify language(s): _____

20. What services does your EN or provider affiliates offer Ticketholders? (Select all that apply)

- Career planning/ counseling
- Job accommodations
- Job coaching/ training/ development
- Job placement assistance (e.g., interview preparation and filling out applications)
- Direct job placement
- Ongoing employment support/ job retention
- Resume writing

- Transportation
- Guidance on how to report wages
- Other (please specify) _____