

AGENDA

- **INTRODUCTION**
- **SOCIAL SECURITY INITIATED PAYMENTS (SSIP) FILE**
- **SYSTEM FOR AWARD MANAGEMENT (SAM) PROFILE**
- **UNIVERSAL AUTO PAY (UAP) DENIALS**
- **SELF EMPLOYED INCOME (SEI) REMINDERS**
- **QUESTIONS AND ANSWERS**

Aaron Aybar hosted the September 2013 call and introduced the following presenters for the call:

- Debra Tennessee, Ticket Operations Manager, Operations Support Manager (OSM)
- Dr. Cara Caplan, Deputy Director, Social Security Office of Ticket Operations and Provider Support Services
- Sandra Parker, EN Payments Supervisor, OSM
- Charles Powell, EN Payments Help Desk Technical Assistant, OSM

SOCIAL SECURITY INITIATED PAYMENTS (SSIP) FILE (Aaron Aybar, Debra Tennessee)

OSM received the Social Security Initiated Payments (SSIP) file.

- File produced once a year to pay potential Outcome claims.
- Social Security reviews any earnings posted to their database which are Substantial Gainful Activity (SGA) level or above.
- OSM does an assessment of potential claims.
- Not all ENs will receive payments.
- Payments should have been received by the end of September.
- EN Payment Status Report (ENPSR) will show a comment: "Social Security Initiated Payment File"

SYSTEM FOR AWARD MANAGEMENT (SAM) PROFILE (Aaron Aybar)

Many ENs are experiencing issues with Social Security's inability to process payments due to the expiration of the EN's SAM profile.

- SAM registrations are active for one year. ENs must renew the registrations annually. Website: www.sam.gov
- ENs are encouraged to periodically review their account information, especially banking information.
- Social Security / US Treasury is unable to make payments to an EN if the SAM profile is not active or does not have current banking information.
- SSA will notify an EN if payments are held because its SAM registration has expired. However, it is the EN's responsibility to maintain their SAM registration current.

UNIVERSAL AUTO PAY (UAP) DENIALS (Aaron Aybar, Debra Tennessee)

The Payments Department is once again processing denials for Universal Auto Pay (UAP). In the past, an EN that was enrolled in UAP was able to see when a UAP payment was made or denied. For the last few months ENs have only been able to see when UAP payments were made, but not when they were denied. However, the original process was recently reinstated and ENs are once again able to see when a UAP payment was denied.

- February 2013: Payment denial policy was changed that OSM would not create payment denials for UAP claims. UAP is an auto pay file.
- Several ENs expressed a need for the reporting of denials in order to track their accounts receivables.
- After discussion, OSM made a decision to process the UAP denials going forward.

SELF EMPLOYED INCOME (SEI) REMINDERS (Aaron Aybar)

ENs can receive payments for beneficiaries receiving self-employed earnings. Here are a few reminders.

- Payments take longer to process because payments cannot be made to an EN until after the beneficiary has filed his/her income tax return for the previous year.
- Earnings are posted in the SSA database approximately 6 to 8 months after a beneficiary files their annual tax return for the previous year (April 15th).

QUESTIONS & ANSWERS

- EN Payments Status Report (ENPSR)

Why are beneficiaries I unassigned still showing on my EN Payment Status Report?

As long as the beneficiary has not reassigned their ticket with a state VR, an EN can receive payment on the ticket if there are TWL or SGA earnings in SSA's database.