

## **Updates**

**ePay Summary:** Twelve VRENS received payments for the last quarter. There were 3,440 claims processed for a total of \$1,994,322 payments. April 2015 was the last round of quarterly payments for VRENS, with the implementation of ePay for all the Employment Networks there will not be special electronic payments performed on a quarterly basis. VRENS will fall under the monthly ePay process.

**Ticket Portal:** For the VRENS that have a Ticket Portal account, they should start submitting their electronic files through it. For instructions on how to submit the data, VRENS can participate in one of the Ticket Portal orientation calls and use the Ticket Portal User Guide. For additional information please contact [ensystemshelp@yourtickettowork.com](mailto:ensystemshelp@yourtickettowork.com). The Ticket Portal User Guide is posted in a secure training link, which is available in the SSA welcome letter that you received when your account was created. Additional information will be available soon on how to interpret the new Analysis Report. Timely Progress Review functionality is not available in the Ticket Portal yet.

**Retention Policy.** SVRAs should use their internal SVRA's retention policy for retaining hard copy documents.

**The 90 Rule:** The iTOPSS process currently is programed to allow VRENS to move a Cost Reimbursement Ticket to a ticket assignment within 90 days of IPE development and a ticket assignment can be move to Cost Reimbursement at any time as long as there has not been a ticket payment made on it.

**Next Quarterly Call:** October 2015

The next VREN Call will be held **Wednesday, October 28, at 3 pm ET**. Join us to get the latest updates on everything related to VRENS in the Ticket to Work Program.