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| **Title:** VR Call   **Start:** 11/15/2016 3:00 PM EST |
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| * TODAY IS TUESDAY, 15 NOVEMBER, * 2016. * PLEASE STAND BY, YOUR WEBINAR * WILL BEGIN SHORTLY. PLEASE * REMAIN CONNECTED. WE * APPRECIATE YOUR PATIENCE. * PATIENCE. * LADIES AND GENTLEMEN, THIS IS * THE OPERATOR. TODAY'S * CONFERENCE IS SCHEDULED TO * BEGIN MOMENTARILY. UNTIL THAT * TIME YOUR LINES WILL AGAIN BE * PLACED ON MUSIC HOED. THANK * YOU FOR YOUR PATIENCE. * . * >> THE NATIONAL VR * TELECONFERENCE CALL. IN * LOOKING AT THE AGENDA WE HAVE A * FULL AGENDA TODAY, BUT BEFORE * WE DISCUSS THE AGENDA I'D LIKE * TO DISCUSS SEVERAL GUESTS WE * HAVE WITH US TODAY. WE HAVE * SUSAN WOOLSKY, WITH THE OFFICE * OF RESEARCH DMRUPB * ADMINISTRATION AND OFFICE * SUPPORT AND ROB HAS JOINED US * ON THE CALLS BEFORE. ROB * FOCUSES ON THE TICKET SIDE OF * THE OFFICE OF RESEARCH * DEMONSTRATION AND EMPLOYMENT * SUPPORT. THEN WE HAVE JEFF * HEMMETER AND JEFF IS OUR NEW * ACTING ASSOCIATE COMMISSIONER * ON THE RESEARCH SIDE. * AS USUAL WE HAVE A FULL AGENDA * TODAY. HOWEVER, NOT AS USUAL * WE HAVE SOME OTHER GUESTS HERE * TODAY. SEVERAL OF YOU HAVE * WRITTEN IN TO US ASKING ABOUT * OUR DEMONSTRATION PROJECTS AND * YOU ALSO REQUESTED FOR SOMEONE * TO COME TALK TO YOU ABOUT * THOSE, SO TODAY WE HAVE SEVERAL * OF OUR STAFF FROM OUR RESEARCH * SIDE ARE HERE TO GIVE YOU AN * OVERVIEW OF THE DEMONSTRATION * WORK FOR ORDES WITHOUT FURTHER * DELAY I'M GOING TO TURN IT OVER * TO THEM BUT AFTER THEY HAVE * GIVEN YOU THE OVERVIEW OF THE * RESEARCH PROJECT WE WILL OPEN * THE LINE FOR QUESTIONS THEN * AFTER THEY HAVE COMPLETED THEIR * PRESENTATIONS AND THE * QUESTIONS, WE WILL MOVE TO THE * VR SIDE WHERE WE'LL GET INTO * THE VR BUSINESS AND WE'LL * ANSWER YOUR QUESTIONS AND AS * USUAL IF THE QUESTIONS ARE NOT, * IF THEY DON'T COME UP TODAY WE * HAVE THE VR HELP DESK THAT YOU * CAN SEND YOUR QUESTIONS TO. * AGAIN, WITHOUT FURTHER DELAY * I'M GOING TO TURN IT OVER TO * OUR FIRST DEMONSTRATION ON THE * DEMONSTRATION. * >> HI, GOOD AFTERNOON. MY * NAME IS DEBBIE ENGLER AND I'M * GOING TO BE TALKING ABOUT THE * PROMOTING OPPORTUNITY DPUPB * ADMINISTRATION TO * DEMONSTRATION, WHICH WE CALL * POD. IT IS A CONGRESSIONAL * (INAUDIBLE) THE LEGISLATION * STIPULATES THAT THIS PROJECT, * THE PURPOSE IS TO TEST A * BENEFIT OFFSET FOR OUR * DISABILITY BENEFICIARIES. THE * LEGISLATION STIPULATES A FEW * OTHER THINGS: THE PROJECT MUST * BE COMPLETED WITHIN A 5 YEAR * PERIOD, THAT ALL PARTICIPANTS * MUST VOLUNTEER AND PROVIDE * WRITTEN INFORMED CONSENT AND * THE LOWER THAN THE GAINFUL * ACTIVITY AMOUNT OR SGA * FOR BENEFIT OFFSET, WHAT * HAPPENS IS FOR EVERY $2 THAT IS * EARNED ABOVE A CERTAIN * THRESHOLD, BENEFITS WILL BE * REDUCED BY $1. AND HERE FOR * POD THE THRESHOLD WILL BE THE * TRIAL WORK MONTH AMOUNT, WHICH * FOR 2017 WILL BE $840, OR AN * ITEMIZED IMPAIRMENT WORK * EXPENSES. ALSO IN THE * LEGISLATION IS THE TRIAL WORK * PERIOD, AND EXTENDED PERIOD OF * ELIGIBILITY WILL NOT APPLY FOR * ANYONE PARTICIPATING IN POD. * WE WILL ALSO BE PROVIDING * POD-SPECIFIC BENEFITS * COUNSELING FOR ANY OF OUR * PARTICIPANTS SO THAT THEY * UNDERSTAND THESE ALTERNATIVE, * ALTERNATE ROLES. * WE ARE CURRENTLY IN THE * SOLICITATION PROCESS FOR * FINDING CONTRACTORS TO BOTH * IMPLEMENT AND EVALUATE THE * PROJECT. THERE ARE ACTUALLY * STILL A LOT OF UNKNOWNS ABOUT * PODS AND WHAT WE TALK ABOUT * TODAY, WHAT WE SHARE, IS ALL * PUBLICLY AVAILABLE INFORMATION. * SO OUR PLAN IS TO HAVE OUR * CONTRACTOR IMPLEMENT THE * PROJECT IN MULTIPLE STATES AND * ULTIMATELY PARTNER WITH THE * STATE VR'S TO WORK DIRECTLY * WITH OUR BENEFICIARIES. * WORKING DIRECTLY WITH OUR * BENEFICIARIES FOR POD MEANS * COLLECTING AND FACILITATING A * MONTHLY REPORT OF EARNINGS AND * IRWE'S AND BENEFITS COUNSELING * AS WELL. * WE PLAN TO ENROLL ABOUT 15,000 * OF OUR BENEFICIARIES IN THE * PROJECT AND FROM THAT NUMBER WE * WILL RANDOMLY ASSIGN THOSE INTO * 3 DIFFERENT GROUPS, TWO * TREATMENT GROUPS AND ONE * CONTROL GROUP. OF COURSE THE * TREATMENT WILL BE ABLE TO * ACCESS THE BENEFIT OFFSET AND * THE BENEFITS COUNSELING AND THE * BENEFIT GROUP OR COMPARISON * GROUP WILL CONTINUE UNDER * CURRENT RULES. * OUR GOAL IS TO START ENROLLING * BENEFICIARIES IN THE PROJECT IN * OCTOBER OF 2017 AND THE PROJECT * WILL RUN, IT CAN GO NO LONGER * THAN 5 YEARS, SO THE SERVICES * WILL RUN THROUGH JUNE OF 2021. * WE WILL HAVE AN EVALUATION * REPORT, AN INTERIM EVALUATION * REPORT, THAT SHOULD COME OUT IN * 2020 AND THEN WHEN THE PROJECT * IS OVER WE WILL HAVE OUR * EVALUATORS COMPLETE THEIR FINAL * EVALUATION REPORT AND WE SHOULD * HAVE THAT COMPLETED BY 2022. * AND I THINK WE'RE READY FOR * THE NEXT DEMO. * >> THANK YOU, DEBORAH, THIS IS * TOM HAIL, I'M THE CO-TAR FOR * THE EARLY HEALTH MENTAL * INTERVENTION PROJECT. SOME OF * YOU MAY BE FAMILIAR WITH THE * MENTAL HEALTH PROGRAM WE DID * BETWEEN 2005 AND 2010. WE HAD * SEVERAL INTERVENTIONS WHERE WE * TRIED TO GET PEOPLE WHO WERE * TITLE II BENEFICIARIES WITH * SEVERE MENTAL ILLNESS BACK TO * WORK. THIS IS SORT OF AN * ADD-ON TO THAT. WE ARE DEALING * WITH MANY OF THE SAME * INTERVENTIONS WHICH I'LL TALK * ABOUT IN A MOMENT, BUT A * DIFFERENT POPULATION. THIS * DEMONSTRATION WHAT WE'RE GOING * TO DO IS WITH PEOPLE WHO * APPLIED FOR BENEFITS BUT WERE * DENIED, THEY WERE DENIED * APPLICANTS. WE ARE CONSIDERING * TECHNICAL DENIALS AS WELL AS * MEDICAL DENIALS AFTER THEY ARE * DENIED. A GOOD PORTION OF THEM * COME BACK AFTER A LATER DATE * AND REAPPLY SO THE OBJECT HERE * IS A DIVERSION PROGRAM WHERE WE * GET PEOPLE BACK TO WORK AND SEE * IF WE CAN GET THEM BACK INTO * THAT SORT OF A LIFESTYLE AND * AVERT THEIR REAPPLICATION FOR * BENEFITS. * SO LET ME RUN TRUE THIS NOW. * THE PURPOSE OF THIS, I ASSUME * Y'ALL HAVE THE SLIDE SO THAT'S * WHAT I'M LOOKING AT NOW, IS TO * EVALUATE WHETHER OR NOT THIS * PACKAGE WILL IMPROVE THEIR * QUALITY OF LIFE, * SELF-SUFFICIENCY AND EMPLOYMENT * OUTCOMES. THE POPULATION, AS I * SAID, ARE GOING TO BE PEOPLE * UNDER THE AGE OF 50 WHO APPLY * FOR SSI, SSDI AND ARE DENIED. * IN THE MENTAL HEALTH TREATMENT * STUDY IT WAS JUST TITLE II * PEOPLE. HERE WE'RE EXPANDING * TO SSDI GROUPS. WE'RE LOOKING * AT HAVING TWO TREATMENT GROUPS * AND ONE CONTROL GROUP. THE * FULL SERVICES TREATMENT GROUP * WILL GET THE FULL BATTERY OF * INTERVENTIONS AND I MENTIONED * IN ANOTHER PLACE WHAT THEY ARE * BUT I WILL MENTION IT HERE. * THEY GET INDIVIDUAL PLACEMENT * AND SUPPORT, SYSTEMATIC * MEDICATION MANAGEMENT, OTHER * BEHAVIORAL HEALTH SERVICES, AS * WE'RE CALLING THEM, WHICH CAN * BE A BROAD ARRAY OF THINGS, AND * WE'RE LOOKING AT PROVIDING * INSURANCE IN THE PERIOD WHERE * PEOPLE ARE NOT IN AN OPEN * WINDOW AND WE TRY TO RECRUIT * THEM INTO OUR STUDY WHEN THEY * DON'T HAVE INSURANCE. SO FOR * THAT HOPEFULLY BRIEF PERIOD OF * TIME WE WILL PROVIDE THEM WITH * INSURANCE COPAYS, PREMIUMS AND * DEDUCTABLES. * SO THE CONTRACT WAS AWARDED IN * AUGUST 2016 AND IT RUNS FOR 6 * YEARS UNTIL AUGUST 2022. THE * FIRST YEAR IS GOING TO BE SORT * OF A START-UP YEAR WHERE WE * ESTABLISH PROGRAMS, POLICIES * AND SO ON. RECRUITMENT STARTS * THE SECOND YEAR, * RECRUITMENT-ENROLLMENT, AND * THAT WILL RUN FROM BEGINNING * HOPEFULLY FISCAL YEAR 2017 OR * EARLY 2018, THEN WE WILL ENROLL * PEOPLE INTO ONE OF 30 COMMUNITY * MENTAL HEALTH SITES, FRP LIKE * WE DID MENTAL HEALTH TREATMENT * STUDY WHERE WE DID 23. THESE * SITES WILL BE LOCATED ACROSS * THE COUNTRY. FOR THIS STUDY * PEOPLE WILL BE IN FOR 36 * MONTHS. IN THE MENTAL HEALTH * TREATMENT STUDY THEY WERE IN * FOR TWO YEARS. * THE SECOND PAGE HAS SOME OF * THE INTERVENTIONS. THE BIG ONE * IS INDIVIDUAL PLACEMENT AND * SUPPORT. THERE HAVE BEEN * NUMEROUS STUDIES MAKING THIS * ONE OF THE ONLY EVIDENCE-BASED * SUPPORTIVE EMPLOYMENT PRACTICES * CERTAINLY THAT I'M AWARE OF. * WHAT IT INCLUDES IS THINGS LIKE * JOB PLACEMENT, PRE AND POST * PLACEMENT SUPPORT SERVICES. * FOR THOSE WHO DON'T KNOW THE * IPS, I TRY TO CAPTURE IS THIS * WAY. THESE PEOPLE ARE ALLEGING * THEY HAVE A MENTAL IMPAIRMENT * AND THE IDEA IS TO FIND THEM A * JOB WHERE THAT IMPAIRMENT IS * NOT DISABLING AND THERE'S A FEW * EXAMPLES FROM MENTAL HEALTH * TREATMENT STUDY THAT I'M FOND * OF GIVING AND I'LL GIVE A QUICK * ONE. * WE HAD A GUY COME IN TO BE * RECRUITED WHO NEEDED TO GO * DOWNSTAIRS AND LOOK AT HIS CAR * EVERY 20 MINUTES OR SO. WE * TOLD HIM IT WAS NOT CONDUCIVE * BUT WHAT THEY DID WAS FIND HIM * A JOB IN A USED CAR LOT AND HE * COULD STARE AT HIS CAR ALL DAY * LONG. THE BIG THING IS TO FIND * A PERSON A JOB WHERE THEIR * IMPAIRMENT IS NOT DISABLING AND * THAT'S A HUGE INSIGHT WHICH * COMES TO US BY WAY OF BOB DRAKE * AND DEREK BECKER WHO WERE AT * DARTMOUTH AT THE TIME. * WESTAT WAS AWARDED THE * CONTRACT, ALL THE FOLKS THAT * WERE AT DARTMOUTH LIKE BOB * DRAKE, DERRICK BECAMER, THEY * ALL QUIT DARTMOUTH AND WENT TO * WORK DIRECTLY AT WESTAT. * SO THE OTHER HEALTH-RELATED * TREATMENTS INCLUDE, AND I WANT * TO MENTION THE FIRST ONE IN A * LITTLE DETAIL, BEHAVIORAL * HEALTH AND RELATED SERVICES. * WE FIND THAT IF YOU LOOK AT * THESE PEOPLE, THESE FOLKS, THAT * ARE TRYING TO GET A JOB THEY * HAVE SOME PRETTY OBVIOUS * PROBLEMS. THEY OBVIOUSLY HAVE * THEIR MENTAL ISSUES BUT SOME OF * THEM MIGHT HAVE TEETH MISSING * SO WE'LL FIX THOSE. IF YOU ARE * MISSING YOUR FRONT TEETH YOU * ARE NOT GOING TO DO SO WELL IN * A JOB INTERVIEW. REAL ESTATE * LICENSES, SHORT TERM GOING BACK * TO SCHOOL, BASICALLY IT WILL BE * ANYTHING THAT THESE * PARTICIPANTS NEED IN THE * TREATMENT GROUPS TO GET BACK TO * WORK. * SYSTEMATIC MED MANAGEMENT * MEANS THERE IS A PROTOCOL FOR * DECIDING WHAT YOUR IMPAIRMENT * IS AND THE SEQUENCE EVER DRUGS * AND THE DOSAGES THAT WE'LL GIVE * YOU. IT'S EVIDENCE BASED, IT'S * BASED ON THE TEXAS MEDICAL * ALGORITHM PROJECT, WE USED IT * SUCCESSFULLY IN THE MENTAL * HEALTH TREATMENT STUDY. WE * WILL PROVIDE A CARE PROVIDER, * SOMEONE WHO CAN WRITE * PRESCRIPTIONS, IF THEY DON'T * ALREADY HAVE ONE, IF THEY WANT * TO SWITCH, AND WE'LL PROVIDE * GUIDANCE ON HOW TO DO THE * SYSTEMATIC MED MANAGEMENT. * THERE ARE PROTOCOLS WE CAN SEND * OUT TO THE PSYCHIATRIST. * LASTLY WE'RE GOING TO USE THE * SERVICES OF A NURSE CARE * COORDINATOR FOR THE FULL * SERVICES GROUP. THE NURSE CARE * COORDINATOR BASICALLY * COORDINATES THE MENTAL AND * PHYSICAL THERAPIES OF PEOPLE IN * THE STUDY, EXPLAINS TO * EVERYBODY IN THE COMMUNITY * MENTAL HEALTH SITES WHAT * EXACTLY IS GOING ON, TRANSLATES * WHAT THE DOCS SAY TO EVERYBODY * ELSE. * OTHER THINGS WE ARE PLANNING * ON DOING I THINK INCLUDE * BENEFITS PLANNING, WHICH WOULD * BE A VERY NICE ADDITION TO THIS * PROJECT. BUT WE'RE STILL * THINKING ABOUT THAT NOW. * THAT'S THE END OF THE SLIDES * AND I'LL WAIT AROUND FOR, I * GUESS WE'RE GOING TO GO THROUGH * THE OTHER DEMOS AND THEN TAKE * QUESTIONS. SO NEXT UP IS THE * BOND, I BELIEVE. * >> HI, THIS IS JEFF HEMMETER * AND WITH US ALSO IS JASON * COSTA, WE'RE THE PROJECT * OFFICERS FOR PROMISE WHICH IS * PROMOTING READINESS OF MINORS * IN SSI, WHICH IS A 9 YEAR STUDY * JOINT WITH THE U.S. DEPARTMENT * OF EDUCATION HEALTH AND * DEPARTMENT OF LABOR AND WE ARE * STUDYING WHETHER OR NOT * ADDITIONAL SERVICES P HELP * IMPROVE THE OUTCOMES OF YOUTH * AND THEIR FAMILIES WHERE THE * YOUTH RECEIVES SSI WE'RE * TARGETING YOUTH AGES 14 TO 16 * FOR RECRUITMENT AND THE * DEPARTMENT OF EDUCATION * ACTUALLY AWARDED THE GRANTS FOR * THIS IN 2013 TO 11 STATES AND 6 * PROJECTS -- OR 6 PROJECTS IN 11 * STATES. SSI IS RESPONSIBLE -- * SSA IS RESPONSIBLE FOR THE * EVALUATION OF THIS. IT'S KIND * OF WIOA BEFORE WIOA WE'RE * TARGETING EMPLOYMENT SERVICES * BUT AN ADDITIONAL WHOLE HOST OF * SERVICES AT THE STATE LEVEL FOR * THE MAIN PART. SO AT THE STATE * LEVEL THERE ARE PARTNERSHIPS * WITH THE STATE DEPARTMENT OF * EDUCATION, VOCATIONAL * REHABILITATION, MEDICAID * DEPARTMENT, JOB CORE TANF, WIA, * AND ALL A HOST OF SERVICES, IT * DEPENDS ON WHICH PROJECT BUT * THEY ARE ALL DESIGNED TO HELP * THE YOUTH RECEIVE SERVICES AND * RECEIVE THEM EARLIER THAN THEY * WOULD HAVE BUT ALSO TO HELP THE * FAMILY NOT ONLY TO UNDERSTAND * AND SUPPORT THE YOUTH BUT TO * DREKTDLY SUPPORT THE FAMILY AS * WELL. PARENTS ARE ALSO * ELIGIBLE FOR VR REFERRALS AND * OTHER EDUCATIONAL SUPPORTS. * RECRUITMENT HAS ENDED AT THIS * POINT BUT THE SERVICES FROM THE * DEPARTMENT OF EDUCATION GRANTS * WILL GO THROUGH SEPTEMBER, * 2018. WE HOPE TO HAVE OUR * FIRST INTERIM REPORT IN LATE * 2018 BUT OUR EVALUATION WILL GO * THROUGH 2022. WE DO THINK THAT * WE ARE TRYING TO GET TO YOUTH * AND THEIR FAMILIES EARLY AND * HOPEFULLY SEE LONG-TERM * RESULTS, LONG-TERM IMPACTS, ON * EMPLOYMENT, REDUCTIONS IN SSI, * IMPROVED EDUCATIONAL OUTCOMES * AND I DO KNOW THAT A NUMBER OF * PROJECTS IN PROMISE ARE WORKING * VERY CLOSELY WITH THEIR * VOCATIONAL REHABILITATION * DEPARTMENTS. MANY OF THEM ARE * DIRECT PARTNERS OR RECEIVED A * GRANT FROM THE DEPARTMENT OF * EDUCATION AND ANOTHER PROJECT, * THERE IS , THE PROMISE PROJECTS * ARE LEADING THE DEVELOPMENT OF * WHAT'S GOING TO HAPPEN FOR WIOA * AND THAT IS ALL I HAVE ON * PROMISE. * >> OKAY, I WILL GO AHEAD AND * START BOND. MY NAME IS JOE AN * AND I'M THE LEAD FOR NATIONAL * DEMONSTRATION. THIS WAS A * NATIONALLY MANDATED * DEMONSTRATION PROJECT FOR THE * TICKET IMPROVEMENT ACT OF 1999. * BASICALLY WE WERE DIRECTED TO * CONDUCT A BENEFIT OFFSET * DEMONSTRATION FOR OUR DI * POPULATION. WE ARE LOOKING AT, * WE'RE TESTING THE EFFECT OF * CHANGING THE PROGRAM RULES FOR * THE DI BENEFICIARIES IN * PARTICULAR DEALING WITH THE * CASH PLUS ISSUE AND SO WE ARE * OFFERING A, AS YOU CAN SEE ON * THE SLIDE THERE, A 1 FOR 2 * OFFSET. BASICALLY THE MOTTO IS * THAT WITH THE BOND * BENEFICIARIES YOU ARE ALLOWED * TO EARN MORE AND KEEP MORE WITH * THIS OFFSET SET UP. WE BEGAN * THIS PROJECT IN DECEMBER OF * 2009. ENROLLMENT ENDED IN MAY * OF 2011. AND WE SET THE * PROJECT UP IN A COUPLE OF * DIFFERENT STAGES. STAGE 1 * BEING THE NON-VOLUNTEERS. * THESE WERE A GROUP THAT WERE * TOLD THAT THE OUTFIT WAS * AVAILABLE TO THEM FOR A 5 YEAR * PERIOD. THERE IS A CONTROL * GROUP WITH THAT SET AND THEN NO * OFFSETS AVAILABLE. WITH STAGE * 2 THESE WERE VOLUNTEERS THAT * ACTUALLY SIGNED UP AND CAME TO * OUR SITES AND WERE SENT A * LETTER AND WERE ENROLLED INTO * THE BOND PROJECT. SO WE HAVE A * GROUP IN THAT SUBSET WHERE THEY * GET THE OFFSET ONLY AND WHAT * THEY HAVE AVAIABLE TO THEM IS * WHAT WE CALL WORK INCENTIVES * COUNSELING, WHICH IS VERY MUCH * A MIRRORED BEHAVIOR OF THE WIPA * SERVICES, THE WORK INCENTIVE * PROGRAM. THEN ALSO IN STAGE 2 * WE HAVE THE GROUP THAT GETS THE * OFFSET AS WELL AS ENHANCED WORK * INCENTIVE COUNSELING, WHICH WE * CALL THE EWIC SERVICES. THOSE * INDIVIDUALS ARE GETTING A MUCH * MORE AGGRESSIVE APPROACH WITH * REGARDS TO FOLLOW-UP AND FOLLOW * ALONG. FOR INSTANCE, IF THEY * WERE PROVIDED A REFERRAL TO VR * THERE WOULD BE A FOLLOW-UP * CALL, DID YOU MAKE THAT * APPOINTMENT, WHAT CAN WE DO TO * HELP YOU WITH ANY LOCAL * SERVICES THAT MIGHT GET YOU TO * THAT APPOINTMENT IF THAT IS AN * ISSUE AND THEN WE ALSO IN STAGE * 2 HAVE THE CONTROL GROUP THAT * BASE DLI JUST GETS WHAT'S * AVAILABLE TO THEM AND NO * OFFSET. SO THAT WOULD BE A * GROUP THAT WOULD PROBABLY BE * ACCESSING THE WIPA SERVICES IF * THEY DESIRED TO DO SO. * NOT ON THE SLIDE BUT I WILL GO * AHEAD AND TELL YOU THE AREA * THAT THE 10 BOND SITES WERE SET * UP IN. WE HAD THEM BROKEN UP * INTO 10 DIFFERENT AREAS OR * REGIONS, THE ATLANTA REGION * WHICH COVERED MOST OF THE STATE * OF ALABAMA AND SOUTHERN FLORIDA * AND THE BOSTON REGION, WHICH * WAS NORTHERN MASSACHUSETTS, * VERMONT, MAINE AND NEW * HAMPSHIRE. WE HAD THE CHICAGO * REGION WHICH COVERED WISCONSIN * AND SOUTHWEST MICHIGAN, IN NEW * YORK WE COVERED JUST THE * UPSTATE PART OF NEW YORK AND * PHILADELPHIA WE COVERED * WASHINGTON DC, NORTHERN * VIRGINIA, SUBURBAN MARYLAND AND * WEST VIRGINIA AND THEN THE * FINAL REGION WAS THE SAN * FRANCISCO REGION WHERE WE * COVERED PART OF SOUTHERN * CALIFORNIA AND ARIZONA. * IF YOU GO TO I BELIEVE IT'S * SLIDE 7, THE NEXT SLIDE, KIND * OF LAYOUT THE EVALUATION * TIMELINE THERE. AS YOU CAN SEE * WHEN WE STARTED THE RANDOM * ASSIGNMENT FOR STAGE 1 IT ENDED * IN MAY OF 2011 AND FOR STAGE 2 * STARTED IN MARCH OF 2011 AND * ENDED IN SEPTEMBER OF 2012. WE * HAVE A FINAL EVALUATION REPORT * WILL BE DUE IN OCTOBER OF 2017. * AT THIS POINT IN THE DATA WE * HAVE ANALYZED AND LOOKED AT WE * DON'T SEE ANY DETECTABLE * CHANGES IN EARNINGS. WE DO SEE * AN INCREASE IN BENEFIT PAYMENTS * AND AT THIS POINT WE HAVE NOT * QUITE 4,000 PEOPLE THAT ARE * UTILIZING THE OFFSET. YOU GO * TO THE NEXT SLIDE YOU CAN SEE * THERE'S A LINK THERE AND IT * DOES PROVIDE YOU LINKS TO ALL * OF THE CURRENT REPORTS THAT WE * HAVE THAT ARE OUT FOR THE * PUBLIC TO VIEW AND WE ARE * EXPECTING, WE HAVE SOME MORE * REPORTS THAT WILL BE COMING IN * VERY SOON. THIS PROJECT * OFFICIALLY THE SERVICES FOR THE * INDIVIDUALS IN THIS PROJECT * WILL END IN DECEMBER OF 2017 * AND THEN WE'LL HAVE ABOUT A * YEAR OF ANALYSIS AND CLOSING * OUT AND HOPEFULLY HAVE MORE * DATA WITH MORE DATA COMING IN * WE'LL BE ABLE TO PROVIDE A * BETTER ANALYSIS AND SEE IF THIS * HAS MADE AN IMPACT. AND THAT * IS ALL I HAVE FOR THE BOND SO I * GUESS AT THIS POINT WE'RE * OPENING UP FOR QUESTIONS, IS * THAT RIGHT? * >> THAT'S CORRECT. OPERATOR, * CAN YOU OPEN UP QUESTIONS? * >> CERTAINLY. LADIES AND * GENTLEMEN, IF YOU WOULD LIKE TO * ASK AN AUDIO QUESTION, SIMPLY * PRESS STAR FOLLOWED BY THE * NUMBER 1 ON YOUR TELEPHONE KEY * PAD. AGAIN, THAT IS STAR 1 TO * ASK A QUESTION. * YOUR FIRST QUESTION COMES FROM * THE LINE OF EUGENIA COX * >> HELLO. THANK YOU FOR * EXPLAINING ALL THE DIFFERENT * DEMONSTRATION PROJECTS. I * THINK THE ONE THAT THE MAJORITY * OF US ASKED ABOUT WAS THE NEW * POD DEMONSTRATION AND THE * REASON WE WERE ASKING IS THAT * WE'RE BEING CONTACTED BY THE * CONTRACTORS WANTING TO KNOW IF * WE WOULD BE WILLING TO * PARTICIPATE. AND WITH NOT A * WHOLE LOT OF INFORMATION AND WE * WERE KIND OF BLINDSIDED BECAUSE * WE HADN'T HEARD ABOUT IT. AND * SO IT WAS, WE ACTUALLY HAD * SOMEBODY GET ON A CONFERENCE * CALL, THEY WANTED US TO SIGN A * LETTER OF INTENT BUT THEY * WEREN'T QUITE CLEAR WHAT OUR * DUTIES WERE BUT IT WAS KIND OF * SOUNDING LIKE THE STATE VR * AGENCIES ARE GOING TO HAVE A * GOOD PORTION OF THE BURDEN WITH * THIS POD DEMONSTRATION. AND SO * WE WERE ALSO OFFERING THINGS * LIKE TO PAY FOR BENEFITS * PLANNERS BECAUSE, YOU KNOW, * RIGHT NOW ALL OUR BENEFITS * PLANNERS ARE PRETTY STRAPPED. * SO IT WAS SOMETHING THAT WAS, * WE HAD MADE THE DECISION NOT TO * PARTICIPATE AND SO WE WANTED TO * KNOW KIND OF WHAT OUR * RESPONSIBILITIES WERE IN THIS, * OUR REQUIREMENTS TO PARTICIPATE * IN THIS. AND I THOUGHT IT WAS * KIND OF FUNNY THAT THIS PERSON * THAT TALKED TO US SAID, YOU * KNOW, BECAUSE I MADE THE * COMMENT THAT IT'S GOING TO BE * DIFFICULT TO GET PEOPLE TO * ACTUALLY PARTICIPATE IN THIS. * AND HER COMMENT WAS, YEAH, WE * WERE THINKING THE SAME THING. * SO THAT'S WHERE WE WERE COMING * FROM. WE WERE ASKING ABOUT * THIS POD DEMONSTRATION AND IT'S * REALLY STILL KIND OF UNCLEAR, * YOU HAD MENTIONED THAT OUR * RESPONSIBILITIES ARE TO DO * BENEFITS PLANNING AND TO * PROVIDE ALL THE WAGE * INFORMATION AND THAT'S QUITE A * BIG BURDEN FOR PEOPLE THAT MAY * OR MAY NOT EVEN BE VR CLIENTS. * SO THERE WAS A LOT OF QUESTIONS * THAT THESE PEOPLE COULD NOT * ANSWER AND WE HAD A LOT OF * QUESTIONS. CAN ANYBODY OFFER * SOME INSIGHT ON THAT? * >> WELL, I CAN START IT OFF, * THIS IS DEBBIE, AND I DON'T * KNOW IF ANYONE ELSE WANTS TO * ADD ON TO IT. YES, THERE ARE * STILL A LOT OF UNKNOWNS ABOUT * PODS. FIRST AND FOREMOST IS * THE CONGRESSIONALLY MANDATED * PROJECT AND WE HAVE A VERY * CONSTRICTED TIMELINE TO PUT IT * ALL TOGETHER. SO, YES, * EVERYTHING IS HAPPENING IN A * HURRY AND CERTAIN CONTRACTORS * MAY HAVE REACHED OUT TO VARIOUS * VR AGENCIES TO SEE IF YOU ARE * INTERESTED IN BEING A PART OF * IT. WE ARE CURRENTLY IN THE * MIDST OF THE SOLICITATION * PROCESS SO HOW IT PLAYS OUT IN * THE END WE'RE NOT QUITE SURE * EXACTLY WHAT RESPONSIBILITIES * THE PARTICIPATING VR'S WILL * HAVE. AND I SAY THAT BECAUSE * IT WOULD HAVE, WE DID HAVE A * REQUEST FOR PROPOSAL OUT FOR * CONTRACTORS TO RESPOND AND IN * THAT WE INCLUDE A STATEMENT OF * WORK AND KIND WHAT OUR VISION * OF HOW WE CAN ACCOMPLISH THIS * PROJECT. AND WHAT WE HAD * ORIGINALLY ENVISIONED IS THAT * THE VR'S WOULD BE, YOU KNOW, * QUITE A NATURAL FIT AS A * TRUSTED ENTITY IN THE * COMMUNITIES, AS YOU SAID SOME * OF THE BENEFICIARIES ARE * FAMILIAR WITH VR'S AND IT * GIVES, YOU KNOW, IT WOULD BE A * PLACE THAT POTENTIALLY COULD * PROVIDE SOME OF THE SERVICES * THAT WE WOULD LIKE TO OFFER * THROUGH THIS DEMONSTRATION. AS * YOU MENTIONED, THE BENEFITS * PLANNING AND THE FACILITATION * OF EARNINGS. * NOW, HOW THAT REALLY PLAYS OUT * ONCE WE AWARD THE CONTRACT, IT * COULD CHANGE AND THAT'S WHY I * CONTINUE TO SAY THERE ARE * REALLY SOME UNKNOWNS. WE DO * HOPE TO AWARD THE CONTRACT FOR * IMPLEMENTING THE PROJECT AND * EVALUATING THE PROJECT BY * JANUARY OF 2017 AND SO WE WILL * HAVE MORE INFORMATION AT THAT * POINT. ONE RESOURCE YOU WILL * NOTICE IN THESE BONDS * PRESENTATION THERE'S A WEB SITE * SSI.GOV AND IT HAS SLASH * RESEARCH OOPBD ON THAT WEB SITE * THERE ARE WEB PAGES FOR ALL OF * OUR DEMONSTRATIONS AND WE'LL * CONTINUE TO UPDATE ANY * (INAUDIBLE) LEARN MORE ABOUT * POD, LEARN WHAT STATES MIGHT * PARTICIPATE IN THIS PROJECT AND * WHEN WE AWARD THE CONTRACTS WE * WILL CONTINUE TO UPDATE THAT * WEB SITE. IF ANYONE ELSE FROM * SS OO. WANTS TO ADD ON TO THAT * OR NOT. * >> THIS IS JEFF. I WOULD LIKE * TO ADD ON THAT TO THE POINT * THERE IS NO REQUIREMENT TO * PARTICIPATE IN POD FOR THE VR * WHAT THE CONTRACTOR SHOULD HAVE * BEEN DOING IS ASKING YOU TO * PARTICIPATE IN WHAT THEY * PROPOSED FOR THE PROJECT TO * LOOK LIKE BUT IT WAS * OPEN-ENDED. AS YOU SAID, THERE * WAS SOME THOUGHT IN OUR * STATEMENT OF WORK BUT IT WAS * VERY VAGUE AND IT WAS UP TO THE * CONTRACTOR WHO CONTACTED Y'ALL * TO PUT, TO REALLY DEVELOP WHAT * THEY WERE PROPOSING AND SO IT * WOULD HAVE LOOKED DIFFERENT * FROM CONTRACTOR TO CONTRACTOR, * WHOEVER CONTACTED YOU. * >> YEAH, I MEAN IT WAS ALL, IT * WAS SO, EVERYTHING WAS SUCH AN * UNKNOWN AND EVERYTHING WAS VERY * VAGUE. AND WE CAN'T COMMIT TO * THINGS LIKE THAT. THEY WERE * WILLING TO PUT A STIPULATION * THAT IF WE WANTED TO BACK OUT * WE COULD, YOU KNOW, BECAUSE * THEY REALLY WANTED A LETTER OF * INTENT WITHIN A FEW DAYS AND * THAT'S DIFFICULT FOR US TO DO. * RIGHT NOW WE'RE TRYING TO * IMPLEMENT WIOA AND THERE'S SO * MANY THINGS INVOLVED AND SO I * MEAN I CAN SEE THINGS LIKE THE * PROMISE PROGRAM AS FAR AS THE * DMRUPB ADMINISTRATION BECAUSE * THEY ARE PROBABLY, I DON'T KNOW * WHICH STATE YOU ARE WORKING * WITH ON THAT BUT A LOT OF * STATES HAVE LIKE A YOUTH * TRANSITION PROGRAM SO THAT * WOULD BE A NATURAL FIT IN WITH * THE WIOA REQUIREMENTS. BUT * THESE NEW PROJECTS, WHEN IT'S * IMPLEMENTED SO QUICKLY AND SO * UNCLEAR AND WE HAVEN'T INVOLVED * IN IT, AS FAR AS I KNOW, IN THE * IMPLEMENTATION OF IT ALL. MY * ADMINISTRATOR DIDN'T KNOW * ANYTHING ABOUT IT, OUR POLICY * PEOPLE DON'T KNOW ANYTHING * ABOUT IT BECAUSE THEY DIDN'T * TRACK THE DEMONSTRATIONS. THEY * TRACK LEGISLATION BUT NOT THE * DEMONSTRATIONS, THESE PROJECTS. * IT WOULD HAVE BEEN I THINK A * LITTLE MORE HELPFUL IF VR COULD * HAVE BEEN INVOLVED IN THE * BEGINNING, BUT AGAIN I THINK WE * ALL FELT A LITTLE BLINDSIDED AT * THIS. * >> THIS IS ROB. DOES ANYBODY * ON OUR SIDE HAVE ANYTHING ELSE * FURTHER? * >> I'D JUST LIKE TO ADD, SSA * WAS KIND OF BLINDSIDED BY THIS * DPUPB ADMINISTRATION AS WELL. * AS DEBBIE HAD MENTIONED, THERE * WAS CONGRESSLY MANDATED AND WE * HAVE BEEN TRYING IN THE LAST * YEAR TO EVEN FIGURE OUT WHAT IT * MEANT. IT DIDN'T GIVE A LOT OF * TIME FOR THE PLANNING AND THE * COORDINATION BUT WE FULLY * UNDERSTAND THAT COULD HAVE BEEN * HELPFUL. * >> OKAY, THANK YOU. * >> THANK YOU. NEXT QUESTION? * >> WE HAVE NO FURTHER AUDIO * QUESTIONS AT THIS TIME. * >> I JUST WANT TO EXPRESS MY * THANKS TO JEFF AND HIS TEAM FOR * THE PRESENTATIONS. THEY WERE * VERY HELPFUL AND WE HAVE * RECEIVED NUMEROUS QUESTIONS IN * REFERENCE TO THE DEMONSTRATION * WORK UNDERWAY. THEY ARE * OBVIOUSLY VERY BUSY AND * INVOLVED IN THESE ACTIVITIES * AND I WANT TO THANK EVERYBODY * FOR THEIR TIME. AND I'LL TURN * IT OVER TO ADELLE. * >> THANK YOU, ROB. * THIS IS ADELLE BARR WITH THE * TICKET PROGRAM AND THE TRAINING * DEPARTMENT. AND I'M HERE TO * PROVIDE YOU AN LMS UPDATE. * AGAIN, THANK YOU, EVERYONE, FOR * THE OPPORTUNITY TO SPEAK WITH * YOU TODAY AND FOR JOINING US * TODAY. TO LET YOU KNOW, THE * TICKET PROGRAM MANAGER WILL BE * LAUNCHING. IN THE FIRST PHASE * WE HAVE LODGED BLACKBOARD * COLLABORATE WHICH IS THE * PLATFORM WE HAVE BEEN HOLDING * OUR ALL CALLS AND THEY HAVE * BEEN PRETTY SUCCESSFUL AND * WE'RE EXCITED IN THAT. IN THE * SECOND PHASE WE WILL LAUNCH * BLACKBOARD LEARN AND WE PLAN * FOR THIS TO HAPPEN THE END OF * FEBRUARY THE BEGINNING OF * MARCH, THAT'S THE SAME WEEK, * AND FOR JUST A LITTLE BIT OF * INFORMATION ABOUT WHAT YOU CAN * EXPECT FROM LEARN, WHAT WILL * HAPPEN IS EXISTING SERVICE * PROVIDERS WILL BE ABLE TO TAKE * ADVANTAGE OF SELF-PACED E * LEARNING MODULES ON BLACKBOARD, * THERE WILL BE VALUABLE * RESOURCES AND REFRESHER COURSES * WHICH WILL ALLOW EMPLOYEES OF * EXISTING SERVICE PROVIDERS TO * RETRAIN AND REFRESH THEMSELVES * ON ANY OF THE SUBJECTS THAT ARE * COVERED DURING ORIENTATION * TRAINING. * NOW, IN PREPARATION FOR THE * LAUNCH WE WILL HAVE A TRAINING * SESSION SO PLEASE LOOK FOR A * GOV DELIVERY MESSAGE IN THE * BEGINNING OF THE NEW YEAR IN * JANUARY. * NOW I ALSO WOULD LIKE TO ASK * FOR, THANK EVERYONE WHO HAS * SUBMITTED -- PARDON ME, IF ALL * LINES COULD BE PLACED ON MUTE, * PLEASE? THANK YOU. NOW, AS I * MENTIONED IN PREPARATION FOR * THE LAUNCH WE WILL BE * CONDUCTING A TRAINING SESSION * SO GO AHEAD AND LOOK FOR A GOV * DELIVERY MESSAGE IN THE * BEGINNING OF THE NEW YEAR. WE * HAVE ASKED SERVICE PROVIDERS * AND OF COURSE THE STATE VR * AGENCIES TO PROVIDE A CONTACT * FOR THE LEARNING MANAGEMENT * SYSTEM, THE LMS POC THANK YOU * FOR ALL THAT HAVE SUBMITTED A * LEARNING MANAGEMENT POC WE * STILL HAVE A FEW THAT HAVEN'T * SUBMITTED AN LMS POC SO WE'RE * ASKING THAT YOU SUBMIT WITHIN * THE NEXT WEEK AND IF WE HAVE * NOT RECEIVED AN LMS POC BY THE * END OF NEXT WEEK, FRIDAY, * NOVEMBER 25TH, YOUR AGENCY'S * SIGNATORY AUTHORITY BY DEFAULT * WILL BE THE LMS POC AND WE NEED * TO DO THAT SO WE CAN GO AHEAD * AND DWO INTO OUR NEXT PHASE. * SO THANK YOU VERY MUCH, * EVERYONE, AND I WILL TURN IT * OVER TO RAQUEL. * >> THANKS, ADELLE. GOOD * AFTERNOON, EVERYONE, THIS IS * RAQUEL DONALDSON. JUST WANTED * TO GO OVER THE CURRENT EARNINGS * AS WE WILL DO ON EVERY CALL. * RIGHT NOW WE'RE LOOKING AT THE * SECOND QUARTER 2016 WAGES. * WHEN YOU ARE LOOKING FOR WAGES * THAT ARE VERIFIED IN SSA'S * SYSTEM THERE IS A 6-MONTH LAG * FROM THE BEGINNING OF EACH * QUARTER. SO, FOR EXAMPLE, WE * JUST RECEIVED SECOND QUARTER * 2016, THAT BEGAN APRIL OF 2016, * WE GOT THE WAGES IN OUR SYSTEM * 6 MONTHS LATER IN OCTOBER, I * BELIEVE, OCTOBER 17TH, TO BE * EXACT. SO FOR THE NEXT THIRD * QUARTER WE SHOULD HAVE THOSE * VERIFIED IN OUR SYSTEM JANUARY, * THE MIDDLE OF JANUARY, 2017, * AND WE WILL BE SENDING OUT OR I * WILL BE SENDING OUT AN EMAIL TO * ALL THE VR'S TO LET YOU KNOW * WHEN WE ACTUALLY RECEIVE THAT * INFORMATION IN THE SYSTEM, AS * WELL AS WE WILL ALWAYS UPDATE * YOU ON ALL VR CALLS IN REGARDS * TO EARNINGS. * SO YOU MIGHT CONSIDER IT A * WASTE OF TIME, YOU KNOW, TO * TURN IN YOUR CLAIMS BEFORE THE * FACT. IF YOU WANT TO HOLD ON * TO YOUR CLAIMS BECAUSE IT'S * MUCH EASIER FOR EACH VR TO HOLD * ON TO THEIR CLAIMS AS OPPOSED * TO YOU SENDING THEM IN AND * EXPECTING US TO HOLD ON TO THEM * UNTIL WE GET THE VERIFIED * EARNINGS. THAT'S FINE TO DO * SO. IF YOU WANT TO REACH OUT * TO THE VR HELP DESK, ME, AND * ASK QUESTIONS WITH REGARD TO * EARNINGS YOU ARE WELCOME TO DO * THAT AS WELL. SEVERAL OF Y'ALL * ALREADY DO THAT IF YOU HAVE A * QUESTION THAT YOU HAVE ISSUES * ON. IF YOU HAVE 220, 225 * DENIALS OR YOU ARE WONDERING * WHERE WE ARE SHOWING 8 MONTHS * OR LESS OF EARNINGS AND YOU ARE * SHOWING 9 MONTHS OF EARNINGS * IT'S BECAUSE WE HAVE THE * MONTHLY INFORMATION THAT YOU DO * NOT GET. AGAIN, IF YOU HAVE * ANY QUESTIONS, EVERYONE KNOWS * HOW TO REACH ME OR YOU CAN * REACH OUT TO THE VR HELP DESK * AND I WILL FOLLOW-UP WITH YOU. * NEXT I WANT TO OPEN UP THE * CALL TO DAVID LEON. HE IS * GOING TO REACH OUT TO YOU ALL * AND REQUEST FEEDBACK FOR THE * CFAVR RELATIONS COMMITTEE. SO * OPERATOR WE'RE GOING TO ALLOW * CHRISTIE -- WE'RE GOING TO * ALLOW DAVID LEON TO CALL IN * ONLY TO ASK HIS QUESTION THEN * WE'LL ALLOW FOR EVERYONE TO * ANSWER ?OO ?UE WANT TO LOOK AT * FOR CSAVR AND THAT'S THE KIND * OF GROUP THAT WORKS WITH ALL * THE VR'S WITH OUR SSA RELATIONS * COMMITTEE. WE ARE LOOKING AT * WHAT WE HOPE TO PLAN FOR THE * SPRING CONFERENCE IN BETHESDA. * AND IN YEARS PAST WE HAVE HAD A * ONE DAY TRAINING THAT IS * FOCUSED MORE ON THE VR * PERSPECTIVE OF COST * REIMBURSEMENT AND THINGS THAT * ARE COVERED IN THE TRAINING * OFFERED BY SSA BUT MAYBE FROM A * DIFFERENT PERSPECTIVE. AND * WHAT WE'RE LOOKING AT DOING * THIS YEAR DIFFERENTLY IS * POTENTIALLY RETOOLING THAT * TRAINING TO HELP STATES GROW * THEIR PARTNERSHIP PLUS AND * TICKET TO WORK EFFORTS WHICH IN * TURN WILL GROW AND INCREASE * COST REIMBURSEMENT. AND I WAS * HOPING TO GET SOME FEEDBACK IF * ANYBODY HAS BEEN TO THAT * TRAINING IN THE PAST ABOUT WHAT * YOU LIKED, DIDN'T LIKE, OR IF * THERE ARE SPECIFIC TOPICS * AROUND GROWING PARTNERSHIP PLUS * AND YOUR TICKET TO WORK PROGRAM * THAT YOU WOULD LIKE TO SEE AS * PART OF THE TOPICS COVERED FOR * THE SPRING CSAVR CONFERENCE FOR * THAT ALL DAY TRAINING. THANK * YOU. * >> THANKS, DAVID. NOW, * OPERATOR, WE WANT TO GO AHEAD * AND OPEN UP ALL THE LINES FOR * QUESTIONS JUST IN REGARDS TO * DAVID LEON'S -- FEEDBACK AND * ANSWERS FOR DAVID LEON ONLY. * THAT'S THE ONLY THING THAT * WE'RE TAKING AT THIS TIME. SO * IF ANYONE WANTS TO CALL IN WITH * FEEDBACK FOR DAVID, WE'D * APPRECIATE IT. * >> WE DO HAVE ONE FROM THE * LINE OF EUGENIA COX * >> I'M HOPEFULLY NOT THE ONLY * ONE THAT'S GOING TO TALK. * DAVID, I THINK AS WE DO AT THE * NATIONAL EMPLOYMENT NETWORK * ASSOCIATION TRAININGS IS WE * HAVE TO FIRST GET OVER THE * STIGMA OF WORKING TOGETHER WITH * AN EMPLOYMENT NETWORK. BUT * SOME OF THE STATES HAVE, * BECAUSE OF PAST TICKET THINGS * THAT HAVE HAPPENED, SO I THINK * THERE NEEDS TO BE DISCUSSIONS * BETWEEN THE STATE VR AGENCIES * AND WITH EMPLOYMENT NETWORKS TO * SAY HOW DO WE BUILD OUR * RELATIONSHIP? BECAUSE BEFORE * YOU CAN PARTNER WITH ANYBODY * THE RELATIONSHIPS HAVE TO BE * BUILT. SO I THINK THAT HAS TO * BE A FOCUS. * SO, SO THOSE ARE MOST * QUESTIONS THAT I GET FROM * FOLKS. ONE, DO WE HAVE TO * PARTNER, I GET THAT QUESTION A * LOT. TWO, DO, HOW DO WE KNOW * WHAT SERVICES THESE EMPLOYMENT * NET WORBLGS OFFER, ARE THEY * GOING TO FIT INTO THE SERVICES * THAT WE OFFER, ARE THEY GOING * TO TAKE THE PEOPLE THAT WE WANT * TO PARTNER WITH TO HAND OFF, * ALL THOSE KIND OF QUESTIONS * NEED TO BE ANSWERED AND I THINK * THE VR HAS THOSE QUESTIONS WITH * REGARD TO PARTNERING. * THAT'S ALL I HAVE. * >> CHRISTIE, DO WE HAVE ANY * OTHER CALLERS? * >> YES, MA'AM, FROM THE LINE * OF DONNA OSBORN. * >> HI, I JUST WANT TO MAKE A * COMMENT. INTERESTED IN THE * CONFERENCE BUT I HAVE NEVER IN * ALL MY YEARS WORKING AS A * COORDINATOR BEEN ABLE TO COME * TO THAT CONFERENCE BECAUSE OF * USUALLY SOMEONE ELSE IN THE * AGENCY IS GOING TO THAT AND WE * HAVE LIMITED TRAVEL OUT OF * STATE. SO ANYTHING YOU CAN DO * TO MAKE US BE ABLE TO CONNECT * FROM OTHER STATES INTO THAT * CONFERENCE WOULD REALLY BE * BENEFICIAL TO PEOPLE LIKE ME. * >> THANKS SO MUCH, DONNA, * THAT'S A GREAT IDEA. * >> THANKS. * >> CHRISTIE, DO WE HAVE ANY * OTHER CALLERS? * >> NO, MA'AM, NOT AT THIS TIME. * >> OKAY, AT THIS TIME WE WANT * TO GO AHEAD AND OPEN UP FOR ANY * QUESTIONS AND ANSWERS THAT * ANYONE MAY HAVE. * >> WE HAVE A QUESTION FROM THE * LINE OF GINA HAUTE * >> IT'S NOT REALLY A QUERX I * JUST WANT TO SAY AND I KNOW * OFTEN TIMES THE TRAVEL EXPENSE, * BUT JUST SO YOU KNOW THE TICKET * TRAINING AT THAT IS ACTUALLY * FREE TO THE TICKET * COORDINATORS. SO THAT MIGHT BE * ONE THING THAT YOU WANT TO SELL * TO THE PEOPLE THAT, IT'S JUST * THE COST OF YOU GETTING THERE * AND STAYING, THAT THE TRAINING * IS FREE. THAT'S ALL. * >> THANKS, GINA * >> YOUR NEXT QUESTION COMES * FROM THE LINE OF MEGAN HELEN. * >> HI, EVERYONE, THIS IS MEGAN * HELEN FROM THE CALIFORNIA * DEPARTMENT OF REHAB. I HAVE * TWO QUICK QUESTIONS. ONE IS * ABOUT THE REPORTS THAT WE SEND * EVERY MONTH. WE HAVE HAD A * COUPLE CASES THAT WERE STATUS * QUOED 4 MEANING THEY WERE * TERMINATED, WE CANNOT RESEND * THOSE EVERY MONTH BUT WE HAVE * HAD SOME CASES WHERE SOMEONE * HAD A SUBSEQUENT TICKET AND * THEY WERE NOT CAPTURED AS IN * USE. I WONDER IF THERE ARE ANY * CHANGES WITH WHAT WE SEND EFRB * MONTH. * >> HI, MEGAN, THIS IS DANIELLE * IF YOU CAN SEND THAT SPECIFIC * QUESTION WITH THE EXAMPLE THAT * YOU MENTIONED TO THE VR HELP * DESK, WHAT WE WANT TO DO IS GET * THAT OVER TO KATY SO SHE CAN * RESEARCH IT BECAUSE SHE WILL BE * ABLE TO RESEARCH IT AND GIVE * YOU THE PROPER RESPONSE AS FAR * AS WHAT THEY CAN AND CANNOT DO. * >> THANK YOU. MY OTHER * QUESTION IS PERTAINING TO THE * EARNINGS INFORMATION THAT'S * AVAILABLE IN THE PORTAL WHEN * WE'RE CHECKING FOR TICKET * ASSIGNABILITY WE CAN SEE THAT * NUMBER OF MONTHS WORKED ABOVE * SGA IN THE PAST 24 MONTHS. AND * I'M WONDERING IF THERE IS SOME * WAY THAT WE CAN OBTAIN A REPORT * WITH THAT NUMBER BECAUSE IN * CALIFORNIA IN SUCH A LARGE * STATE WE'RE HAVING EVERY * QUARTER TO QUERY INDIVIDUALLY * A FEW THOUSAND CASES FOR COST * REIMBURSEMENT CASES SO WE CAN * THOROUGHLY EVALUATE THINGS AND * MAKE SURE WE ARE SUBMITTING * THINGS THAT ARE LIKELY TO BE * APPROVED AS FAR AS WE CAN TELL. * IF WE DIDN'T HAVE TO * INDIVIDUALLY QUERY ALL OF THOSE * CASES IN THAT PROCESS, IF WE * COULD JUST HAVE THE REPORT * AVAILABLE TO GENERATE AND KIND * OF RUN THROUGH SOME OF OUR * TRACKING SOFTWARE IT WOULD BE A * TREMENDOUS HELP, NOT ONLY FOR * US BUT I THINK ALSO FOR THE * CLAIMS STAFF AT SSA BECAUSE IT * WILL REALLY HELP US TO BE ABLE * TO SUBMIT SOME MORE QUALITY * KLAIPLS, I THINK. * >> IF YOU COULD ALSO WRITE * THAT UP AND SEND THAT IN YOUR * EMAIL, THAT'S A GREAT * SUGGESTION. WE ARE LOOKING AT * WAYS TO GIVE YOU GUYS BETTER * OPTIONS TO GIVE THE EARNINGS * BETTER OPTIONS TO GIVE YOU A * GUIDE AS TO WHEN YOU SHOULD * SEND IN YOUR CLAIMS BASED ON * WHAT WE HAVE IN OUR SYSTEM. WE * HAVE SOME LIMITATIONS WITH IT * JUST BECAUSE SSA DOESN'T OWN * ALL OF THE DATA SO WE AREN'T * ALLOWED TO SHARE CERTAIN * ASPECTS OF IT. BUT IF YOU CAN * SEND THAT IN YOUR EMAIL WE ARE * WORKING WITH OUR SYSTEMS * DEPARTMENT, AS YOU ALL KNOW, * SINCE WE'RE DOING UPDATES TO * INCORPORATE THE VR INFORMATION * INTO IFRPLT TOPS SO THAT WILL * JUST HELP US LOOK AT SOME MORE * WAYS TO TRY TO DO THAT. * >> OKAY, I WILL DO THAT. * THANK YOU GUYS FOR YOUR TIME. * >> YOU HAVE A FOLLOW-UP FROM * THE LINE OF EUGENIA COX * >> I WANTED TO THANK DANIELLE * AND KATY FOR BEING WILLING TO * HELP US WITH LETTING US KNOW * ABOUT THE WAGES AND STUFF. IT * GOT, I HAD A LONG DISCUSSION * WITH JAY MORROW ABOUT HOW A LOT * OF PEOPLE WHO USE THE TICKET * TRACKER, JAY'S TICKET TRACKER, * AND HE'S GOING TO TRY TO FIGURE * OUT A WAY THAT THESE, WHEN * FUTURE QUARTERLY WAGES POP UP * ON THE SCREEN THAT MAYBE IT * WON'T SHOW THOSE CLAIMS FOR US * YET SO HE'S WORKING ON IT * BECAUSE THERE ARE OVER 35 STATE * AGENCIES THAT ARE USING HIS * SYSTEM. SO HE IS AWARE OF THE * PROBLEM AS FAR AS WHEN SSA SEES * THE DATA AND WHEN WE SEE THE * DATA. SO I JUST WANTED TO LET * YOU KNOW HE'S WORKING ON THAT. * TWO, I DID NOT REALIZE WHEN * YOU'RE IN THE PORTAL THAT IF * YOU SEE A U AS FAR AS THE * CLOSURE STATUS THAT WE SHOULD * LET YOU KNOW WHAT THE OUTCOME * -- I DID SEND IN ONE THAT I * DIDN'T KNOW WHAT THE U STOOD * FOR AND THEY ASKED, AND I GAVE * THEM THE CLOSURE INFORMATION SO * THEY COULD FIX THAT. SO I * DIDN'T KNOW IF YOU WANTED US * FOR EVERY U THAT WE SEE TO LET * YOU KNOW WHAT THE CLOSURE * STATUS SHOULD BE. * I THINK THAT WAS THE OUTCOME * OF OUR CONVERSATION. * >> HI, EUGENIA, THIS IS * DANIELLE, THANK YOU. WE HAD * SOME MEETINGS WITH JAY MORROW * LAST WEEK AND HOPEFULLY BETWEEN * THE COLLABORATION OF US WORKING * WITH HIM AND THE OTHER SYSTEMS * THAT SOME OF THE OTHER VR * SYSTEMS USE, WE'LL BE ABLE TO * GIVE YOU BETTER OPTIONS WITH * THE UPCOMING AUTOMATION. * YOUR SECOND QUESTION, YES, WE * DO WANT TO YOU SEND IN WHAT * THEY SHOULD BE. YOU CAN JUST * SEND THAT IN TO THE VR HELP * DESK. * >> WE ONLY SEE THEM WHEN THEY * POP UP. YOU KNOW WHAT I MEAN, * IT WOULD BE COMING PERIODICALLY * SO WE WOULDN'T KNOW UNTIL WE * ACTUALLY SAW -- AND I DIDN'T * KNOW THAT AND I DIDN'T NOI IF * IT EVEN MATTERED AFTER * TERMINATION BUT APPARENTLY IT * DOES. * >> WE WILL UPDATE THE SYSTEM * BASED ON ANYTHING THAT COMES IN * AFTER IT. * >> IS THERE ANY UPDATE ON THE * TICKETS BEING PUT IN USE THAT * ARE NOT IN PAY STATUS, HAVE WE * HEARD ANYTHING? * >> NO, KATY HAS NOT GOTTEN A * UPDATE ON IT. WE'RE STILL * WORKING WITH SYSTEMS ON IT AND * IT'S STILL AN ON-GOING PROCESS * BUT WE DON'T HAVE ANYTHING * DIFFERENT RIGHT NOW. * >> MY LAST QUESTION IS ABOUT * TIMELY PROGRESS REVIEWS, DO YOU * KNOW WHEN THOSE ARE GOING TO BE * COMING UP? * >> HI, EUGENIA, THIS IS ROB. * ALL THOSE LAST TWO ITEMS YOU * MENTIONED ARE PACKAGED ALONG * WITH OUR AUTOMATION EFFORTS TO * BRING THE COST REIMBURSEMENT * PROCESS INTO AUTOMATION. AND * THEY'RE SEPARATE ENTITIES AND * ALL OF OUR, WHAT WE HAVE HAD * DISCUSSIONS WITH SYSTEMS * COMPONENT TO COMPONENT TO * ADDRESS ALL OF THESE AND THE * FEEDBACK WE HAVE RECEIVED IS * THAT THE FIRST PRIORITY RIGHT * NOW IS FOR THE AUTOMATED * CONVERSION OF THE COST * REIMBURSEMENT PROCESS TO BE * COMPLETED BEFORE THEY WILL * ADDRESS THE OTHER ISSUES. * THAT'S UNFORTUNATELY, IT'S A * RESOURCE ISSUE AND RESOURCE NOT * JUST AMONG THOSE 3 ITEMS BUT * RESOURCES WITH EVERY IT PROJECT * IN THE SOCIAL SECURITY * ADMINISTRATION, IF YOU CAN * IMAGINE THAT, BUT THAT'S WHAT * WE'RE COMPETING AGAINST. SO * IT'S EXTREMELY DIFFICULT TO GET * THE RESOURCES RIGHT NOW BUT WE * WILL KEEP YOU POSTED AS WE GET * ADDITIONAL INFORMATION MOVING * FORWARD. * >> I'M DOING FEED TRAINING * RIGHT NOW AND TELLING THEM THAT * THESE WILL BE COMING AND * SHOWING THEM WHAT A REVIEW * LOOKS LIKE SO WHEN A CLIENT * BRINGS ONE IN, WHAT THEY WOULD * BE LOOKING AT. BUT I TOLD THEM * THAT THEY AREN'T DOING THEM * RIGHT NOW AND I JUST WANT TO * MAKE SURE THAT IS CORRECT * INFORMATION THAT I'M GIVING * THEM. * >> YES, THAT'S CORRECT. * >> OKAY. * >> THANKS. * >> THANK YOU. * >> YOUR NEXT QUESTION COMES * FROM THE LINE OF DAVID LEON. * >> I JUST WANTED TO ASK IS IT * POSSIBLE TO SEE A COPY OF THE * GAO REPORT THAT WAS RELATED TO * THE COST REIMBURSEMENT AUDIT? * >> THERE'S NOT A GAO REPORT. * WE ARE UNDER AN OIG AUDIT. * >> THAT'S WHAT I MEANT. * >> YES, DAVID. ONCE THAT IS * AVAILABLE WE WILL SHARE THAT. * THAT WILL BE MADE AVAILABLE TO * THE PUBLIC, BUT THEY JUST WOUND * UP THE FACT FINDING PART OF * THAT AUDIT AND WE'LL GET THE * PRELIMINARY REPORT AND SO ON. * SO ONCE WE DO HAVE THAT FINAL * REPORT, YES, WE WILL SHARE THAT. * >> OKAY, THANK YOU. * >> UH-HUH. * >> WE HAVE NO FURTHER * QUESTIONS AT THIS TIME. * >> THANK YOU ALL VERY MUCH. * THIS WAS A REALLY GOOD CALL, * VERY PRODUCTIVE AND VERY * INFORMATIVE AND TO CLOSE OUT * OUR CALL WE HAVE A SPECIAL * GUEST OF OUR ACTING AC HERE, * I'M GOING IT TO TURN IT OVER TO * SUSAN. * >> THANKS, REGINA, MY NAME IS * SUSAN OOPBD I'M THE ACTING * ASSOCIATE COMMISSIONER HERE IN * THE RESEARCH DEMONSTRATION AND * EMPLOYMENT SUPPORT. WHILE I'M * STILL RELATIVELY NEW TO THE * TICKET AND VR WORLD I AM NOT * NEW TO ORDES AND HAVE BEEN * WORKING ON THE RESEARCH SIDE * FOR A NUMBER OF YEARS. SO I'M * TRYING TO GET UP TO SPEED ON * THIS ISSUES AND I APPRECIATE * THE OPPORTUNITY TO LISTEN TO * THIS CALL, A GOOD INTRODUCTION * SINCE WE DID TOUCH ON BOTH * SIDES OF OUR WORK. THANK YOU * FOR WELCOMING ME AND I LOOK * FORWARD TO INTERACTING WITH * MORE OF YOU IN THE FUTURE. * >> THANKS, SUSAN. THANKS, * EVERYONE, WE'LL TALK TO YOU IN * JANUARY. * >> ACTUALLY, THE LAST CALL OF * THE YEAR WILL BE TUESDAY, * DECEMBER 13 AT 3:00 PM * >> OH, THANK YOU, EVERYONE * (LAUGHTER). * >> THANK YOU. * >> THAT CONCLUDES TODAY'S * CONFERENCE. YOU MAY NOW * DISCONNECT YOUR LINES. |