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| **Title:** VR Call   **Start:** 11/15/2016 3:00 PM EST    |
| Expand the status displayReporter Connection Status R Data Status D Idle Status I Connected   Find in Transcript DOWN  Find in Transcript UP   Case   Resume Scrolling of Live Transcript Resume |
| * TODAY IS TUESDAY, 15 NOVEMBER,
* 2016.
* PLEASE STAND BY, YOUR WEBINAR
* WILL BEGIN SHORTLY. PLEASE
* REMAIN CONNECTED. WE
* APPRECIATE YOUR PATIENCE.
* PATIENCE.
* LADIES AND GENTLEMEN, THIS IS
* THE OPERATOR. TODAY'S
* CONFERENCE IS SCHEDULED TO
* BEGIN MOMENTARILY. UNTIL THAT
* TIME YOUR LINES WILL AGAIN BE
* PLACED ON MUSIC HOED. THANK
* YOU FOR YOUR PATIENCE.
* .
* >> THE NATIONAL VR
* TELECONFERENCE CALL. IN
* LOOKING AT THE AGENDA WE HAVE A
* FULL AGENDA TODAY, BUT BEFORE
* WE DISCUSS THE AGENDA I'D LIKE
* TO DISCUSS SEVERAL GUESTS WE
* HAVE WITH US TODAY. WE HAVE
* SUSAN WOOLSKY, WITH THE OFFICE
* OF RESEARCH DMRUPB
* ADMINISTRATION AND OFFICE
* SUPPORT AND ROB HAS JOINED US
* ON THE CALLS BEFORE. ROB
* FOCUSES ON THE TICKET SIDE OF
* THE OFFICE OF RESEARCH
* DEMONSTRATION AND EMPLOYMENT
* SUPPORT. THEN WE HAVE JEFF
* HEMMETER AND JEFF IS OUR NEW
* ACTING ASSOCIATE COMMISSIONER
* ON THE RESEARCH SIDE.
* AS USUAL WE HAVE A FULL AGENDA
* TODAY. HOWEVER, NOT AS USUAL
* WE HAVE SOME OTHER GUESTS HERE
* TODAY. SEVERAL OF YOU HAVE
* WRITTEN IN TO US ASKING ABOUT
* OUR DEMONSTRATION PROJECTS AND
* YOU ALSO REQUESTED FOR SOMEONE
* TO COME TALK TO YOU ABOUT
* THOSE, SO TODAY WE HAVE SEVERAL
* OF OUR STAFF FROM OUR RESEARCH
* SIDE ARE HERE TO GIVE YOU AN
* OVERVIEW OF THE DEMONSTRATION
* WORK FOR ORDES WITHOUT FURTHER
* DELAY I'M GOING TO TURN IT OVER
* TO THEM BUT AFTER THEY HAVE
* GIVEN YOU THE OVERVIEW OF THE
* RESEARCH PROJECT WE WILL OPEN
* THE LINE FOR QUESTIONS THEN
* AFTER THEY HAVE COMPLETED THEIR
* PRESENTATIONS AND THE
* QUESTIONS, WE WILL MOVE TO THE
* VR SIDE WHERE WE'LL GET INTO
* THE VR BUSINESS AND WE'LL
* ANSWER YOUR QUESTIONS AND AS
* USUAL IF THE QUESTIONS ARE NOT,
* IF THEY DON'T COME UP TODAY WE
* HAVE THE VR HELP DESK THAT YOU
* CAN SEND YOUR QUESTIONS TO.
* AGAIN, WITHOUT FURTHER DELAY
* I'M GOING TO TURN IT OVER TO
* OUR FIRST DEMONSTRATION ON THE
* DEMONSTRATION.
* >> HI, GOOD AFTERNOON. MY
* NAME IS DEBBIE ENGLER AND I'M
* GOING TO BE TALKING ABOUT THE
* PROMOTING OPPORTUNITY DPUPB
* ADMINISTRATION TO
* DEMONSTRATION, WHICH WE CALL
* POD. IT IS A CONGRESSIONAL
* (INAUDIBLE) THE LEGISLATION
* STIPULATES THAT THIS PROJECT,
* THE PURPOSE IS TO TEST A
* BENEFIT OFFSET FOR OUR
* DISABILITY BENEFICIARIES. THE
* LEGISLATION STIPULATES A FEW
* OTHER THINGS: THE PROJECT MUST
* BE COMPLETED WITHIN A 5 YEAR
* PERIOD, THAT ALL PARTICIPANTS
* MUST VOLUNTEER AND PROVIDE
* WRITTEN INFORMED CONSENT AND
* THE LOWER THAN THE GAINFUL
* ACTIVITY AMOUNT OR SGA
* FOR BENEFIT OFFSET, WHAT
* HAPPENS IS FOR EVERY $2 THAT IS
* EARNED ABOVE A CERTAIN
* THRESHOLD, BENEFITS WILL BE
* REDUCED BY $1. AND HERE FOR
* POD THE THRESHOLD WILL BE THE
* TRIAL WORK MONTH AMOUNT, WHICH
* FOR 2017 WILL BE $840, OR AN
* ITEMIZED IMPAIRMENT WORK
* EXPENSES. ALSO IN THE
* LEGISLATION IS THE TRIAL WORK
* PERIOD, AND EXTENDED PERIOD OF
* ELIGIBILITY WILL NOT APPLY FOR
* ANYONE PARTICIPATING IN POD.
* WE WILL ALSO BE PROVIDING
* POD-SPECIFIC BENEFITS
* COUNSELING FOR ANY OF OUR
* PARTICIPANTS SO THAT THEY
* UNDERSTAND THESE ALTERNATIVE,
* ALTERNATE ROLES.
* WE ARE CURRENTLY IN THE
* SOLICITATION PROCESS FOR
* FINDING CONTRACTORS TO BOTH
* IMPLEMENT AND EVALUATE THE
* PROJECT. THERE ARE ACTUALLY
* STILL A LOT OF UNKNOWNS ABOUT
* PODS AND WHAT WE TALK ABOUT
* TODAY, WHAT WE SHARE, IS ALL
* PUBLICLY AVAILABLE INFORMATION.
* SO OUR PLAN IS TO HAVE OUR
* CONTRACTOR IMPLEMENT THE
* PROJECT IN MULTIPLE STATES AND
* ULTIMATELY PARTNER WITH THE
* STATE VR'S TO WORK DIRECTLY
* WITH OUR BENEFICIARIES.
* WORKING DIRECTLY WITH OUR
* BENEFICIARIES FOR POD MEANS
* COLLECTING AND FACILITATING A
* MONTHLY REPORT OF EARNINGS AND
* IRWE'S AND BENEFITS COUNSELING
* AS WELL.
* WE PLAN TO ENROLL ABOUT 15,000
* OF OUR BENEFICIARIES IN THE
* PROJECT AND FROM THAT NUMBER WE
* WILL RANDOMLY ASSIGN THOSE INTO
* 3 DIFFERENT GROUPS, TWO
* TREATMENT GROUPS AND ONE
* CONTROL GROUP. OF COURSE THE
* TREATMENT WILL BE ABLE TO
* ACCESS THE BENEFIT OFFSET AND
* THE BENEFITS COUNSELING AND THE
* BENEFIT GROUP OR COMPARISON
* GROUP WILL CONTINUE UNDER
* CURRENT RULES.
* OUR GOAL IS TO START ENROLLING
* BENEFICIARIES IN THE PROJECT IN
* OCTOBER OF 2017 AND THE PROJECT
* WILL RUN, IT CAN GO NO LONGER
* THAN 5 YEARS, SO THE SERVICES
* WILL RUN THROUGH JUNE OF 2021.
* WE WILL HAVE AN EVALUATION
* REPORT, AN INTERIM EVALUATION
* REPORT, THAT SHOULD COME OUT IN
* 2020 AND THEN WHEN THE PROJECT
* IS OVER WE WILL HAVE OUR
* EVALUATORS COMPLETE THEIR FINAL
* EVALUATION REPORT AND WE SHOULD
* HAVE THAT COMPLETED BY 2022.
* AND I THINK WE'RE READY FOR
* THE NEXT DEMO.
* >> THANK YOU, DEBORAH, THIS IS
* TOM HAIL, I'M THE CO-TAR FOR
* THE EARLY HEALTH MENTAL
* INTERVENTION PROJECT. SOME OF
* YOU MAY BE FAMILIAR WITH THE
* MENTAL HEALTH PROGRAM WE DID
* BETWEEN 2005 AND 2010. WE HAD
* SEVERAL INTERVENTIONS WHERE WE
* TRIED TO GET PEOPLE WHO WERE
* TITLE II BENEFICIARIES WITH
* SEVERE MENTAL ILLNESS BACK TO
* WORK. THIS IS SORT OF AN
* ADD-ON TO THAT. WE ARE DEALING
* WITH MANY OF THE SAME
* INTERVENTIONS WHICH I'LL TALK
* ABOUT IN A MOMENT, BUT A
* DIFFERENT POPULATION. THIS
* DEMONSTRATION WHAT WE'RE GOING
* TO DO IS WITH PEOPLE WHO
* APPLIED FOR BENEFITS BUT WERE
* DENIED, THEY WERE DENIED
* APPLICANTS. WE ARE CONSIDERING
* TECHNICAL DENIALS AS WELL AS
* MEDICAL DENIALS AFTER THEY ARE
* DENIED. A GOOD PORTION OF THEM
* COME BACK AFTER A LATER DATE
* AND REAPPLY SO THE OBJECT HERE
* IS A DIVERSION PROGRAM WHERE WE
* GET PEOPLE BACK TO WORK AND SEE
* IF WE CAN GET THEM BACK INTO
* THAT SORT OF A LIFESTYLE AND
* AVERT THEIR REAPPLICATION FOR
* BENEFITS.
* SO LET ME RUN TRUE THIS NOW.
* THE PURPOSE OF THIS, I ASSUME
* Y'ALL HAVE THE SLIDE SO THAT'S
* WHAT I'M LOOKING AT NOW, IS TO
* EVALUATE WHETHER OR NOT THIS
* PACKAGE WILL IMPROVE THEIR
* QUALITY OF LIFE,
* SELF-SUFFICIENCY AND EMPLOYMENT
* OUTCOMES. THE POPULATION, AS I
* SAID, ARE GOING TO BE PEOPLE
* UNDER THE AGE OF 50 WHO APPLY
* FOR SSI, SSDI AND ARE DENIED.
* IN THE MENTAL HEALTH TREATMENT
* STUDY IT WAS JUST TITLE II
* PEOPLE. HERE WE'RE EXPANDING
* TO SSDI GROUPS. WE'RE LOOKING
* AT HAVING TWO TREATMENT GROUPS
* AND ONE CONTROL GROUP. THE
* FULL SERVICES TREATMENT GROUP
* WILL GET THE FULL BATTERY OF
* INTERVENTIONS AND I MENTIONED
* IN ANOTHER PLACE WHAT THEY ARE
* BUT I WILL MENTION IT HERE.
* THEY GET INDIVIDUAL PLACEMENT
* AND SUPPORT, SYSTEMATIC
* MEDICATION MANAGEMENT, OTHER
* BEHAVIORAL HEALTH SERVICES, AS
* WE'RE CALLING THEM, WHICH CAN
* BE A BROAD ARRAY OF THINGS, AND
* WE'RE LOOKING AT PROVIDING
* INSURANCE IN THE PERIOD WHERE
* PEOPLE ARE NOT IN AN OPEN
* WINDOW AND WE TRY TO RECRUIT
* THEM INTO OUR STUDY WHEN THEY
* DON'T HAVE INSURANCE. SO FOR
* THAT HOPEFULLY BRIEF PERIOD OF
* TIME WE WILL PROVIDE THEM WITH
* INSURANCE COPAYS, PREMIUMS AND
* DEDUCTABLES.
* SO THE CONTRACT WAS AWARDED IN
* AUGUST 2016 AND IT RUNS FOR 6
* YEARS UNTIL AUGUST 2022. THE
* FIRST YEAR IS GOING TO BE SORT
* OF A START-UP YEAR WHERE WE
* ESTABLISH PROGRAMS, POLICIES
* AND SO ON. RECRUITMENT STARTS
* THE SECOND YEAR,
* RECRUITMENT-ENROLLMENT, AND
* THAT WILL RUN FROM BEGINNING
* HOPEFULLY FISCAL YEAR 2017 OR
* EARLY 2018, THEN WE WILL ENROLL
* PEOPLE INTO ONE OF 30 COMMUNITY
* MENTAL HEALTH SITES, FRP LIKE
* WE DID MENTAL HEALTH TREATMENT
* STUDY WHERE WE DID 23. THESE
* SITES WILL BE LOCATED ACROSS
* THE COUNTRY. FOR THIS STUDY
* PEOPLE WILL BE IN FOR 36
* MONTHS. IN THE MENTAL HEALTH
* TREATMENT STUDY THEY WERE IN
* FOR TWO YEARS.
* THE SECOND PAGE HAS SOME OF
* THE INTERVENTIONS. THE BIG ONE
* IS INDIVIDUAL PLACEMENT AND
* SUPPORT. THERE HAVE BEEN
* NUMEROUS STUDIES MAKING THIS
* ONE OF THE ONLY EVIDENCE-BASED
* SUPPORTIVE EMPLOYMENT PRACTICES
* CERTAINLY THAT I'M AWARE OF.
* WHAT IT INCLUDES IS THINGS LIKE
* JOB PLACEMENT, PRE AND POST
* PLACEMENT SUPPORT SERVICES.
* FOR THOSE WHO DON'T KNOW THE
* IPS, I TRY TO CAPTURE IS THIS
* WAY. THESE PEOPLE ARE ALLEGING
* THEY HAVE A MENTAL IMPAIRMENT
* AND THE IDEA IS TO FIND THEM A
* JOB WHERE THAT IMPAIRMENT IS
* NOT DISABLING AND THERE'S A FEW
* EXAMPLES FROM MENTAL HEALTH
* TREATMENT STUDY THAT I'M FOND
* OF GIVING AND I'LL GIVE A QUICK
* ONE.
* WE HAD A GUY COME IN TO BE
* RECRUITED WHO NEEDED TO GO
* DOWNSTAIRS AND LOOK AT HIS CAR
* EVERY 20 MINUTES OR SO. WE
* TOLD HIM IT WAS NOT CONDUCIVE
* BUT WHAT THEY DID WAS FIND HIM
* A JOB IN A USED CAR LOT AND HE
* COULD STARE AT HIS CAR ALL DAY
* LONG. THE BIG THING IS TO FIND
* A PERSON A JOB WHERE THEIR
* IMPAIRMENT IS NOT DISABLING AND
* THAT'S A HUGE INSIGHT WHICH
* COMES TO US BY WAY OF BOB DRAKE
* AND DEREK BECKER WHO WERE AT
* DARTMOUTH AT THE TIME.
* WESTAT WAS AWARDED THE
* CONTRACT, ALL THE FOLKS THAT
* WERE AT DARTMOUTH LIKE BOB
* DRAKE, DERRICK BECAMER, THEY
* ALL QUIT DARTMOUTH AND WENT TO
* WORK DIRECTLY AT WESTAT.
* SO THE OTHER HEALTH-RELATED
* TREATMENTS INCLUDE, AND I WANT
* TO MENTION THE FIRST ONE IN A
* LITTLE DETAIL, BEHAVIORAL
* HEALTH AND RELATED SERVICES.
* WE FIND THAT IF YOU LOOK AT
* THESE PEOPLE, THESE FOLKS, THAT
* ARE TRYING TO GET A JOB THEY
* HAVE SOME PRETTY OBVIOUS
* PROBLEMS. THEY OBVIOUSLY HAVE
* THEIR MENTAL ISSUES BUT SOME OF
* THEM MIGHT HAVE TEETH MISSING
* SO WE'LL FIX THOSE. IF YOU ARE
* MISSING YOUR FRONT TEETH YOU
* ARE NOT GOING TO DO SO WELL IN
* A JOB INTERVIEW. REAL ESTATE
* LICENSES, SHORT TERM GOING BACK
* TO SCHOOL, BASICALLY IT WILL BE
* ANYTHING THAT THESE
* PARTICIPANTS NEED IN THE
* TREATMENT GROUPS TO GET BACK TO
* WORK.
* SYSTEMATIC MED MANAGEMENT
* MEANS THERE IS A PROTOCOL FOR
* DECIDING WHAT YOUR IMPAIRMENT
* IS AND THE SEQUENCE EVER DRUGS
* AND THE DOSAGES THAT WE'LL GIVE
* YOU. IT'S EVIDENCE BASED, IT'S
* BASED ON THE TEXAS MEDICAL
* ALGORITHM PROJECT, WE USED IT
* SUCCESSFULLY IN THE MENTAL
* HEALTH TREATMENT STUDY. WE
* WILL PROVIDE A CARE PROVIDER,
* SOMEONE WHO CAN WRITE
* PRESCRIPTIONS, IF THEY DON'T
* ALREADY HAVE ONE, IF THEY WANT
* TO SWITCH, AND WE'LL PROVIDE
* GUIDANCE ON HOW TO DO THE
* SYSTEMATIC MED MANAGEMENT.
* THERE ARE PROTOCOLS WE CAN SEND
* OUT TO THE PSYCHIATRIST.
* LASTLY WE'RE GOING TO USE THE
* SERVICES OF A NURSE CARE
* COORDINATOR FOR THE FULL
* SERVICES GROUP. THE NURSE CARE
* COORDINATOR BASICALLY
* COORDINATES THE MENTAL AND
* PHYSICAL THERAPIES OF PEOPLE IN
* THE STUDY, EXPLAINS TO
* EVERYBODY IN THE COMMUNITY
* MENTAL HEALTH SITES WHAT
* EXACTLY IS GOING ON, TRANSLATES
* WHAT THE DOCS SAY TO EVERYBODY
* ELSE.
* OTHER THINGS WE ARE PLANNING
* ON DOING I THINK INCLUDE
* BENEFITS PLANNING, WHICH WOULD
* BE A VERY NICE ADDITION TO THIS
* PROJECT. BUT WE'RE STILL
* THINKING ABOUT THAT NOW.
* THAT'S THE END OF THE SLIDES
* AND I'LL WAIT AROUND FOR, I
* GUESS WE'RE GOING TO GO THROUGH
* THE OTHER DEMOS AND THEN TAKE
* QUESTIONS. SO NEXT UP IS THE
* BOND, I BELIEVE.
* >> HI, THIS IS JEFF HEMMETER
* AND WITH US ALSO IS JASON
* COSTA, WE'RE THE PROJECT
* OFFICERS FOR PROMISE WHICH IS
* PROMOTING READINESS OF MINORS
* IN SSI, WHICH IS A 9 YEAR STUDY
* JOINT WITH THE U.S. DEPARTMENT
* OF EDUCATION HEALTH AND
* DEPARTMENT OF LABOR AND WE ARE
* STUDYING WHETHER OR NOT
* ADDITIONAL SERVICES P HELP
* IMPROVE THE OUTCOMES OF YOUTH
* AND THEIR FAMILIES WHERE THE
* YOUTH RECEIVES SSI WE'RE
* TARGETING YOUTH AGES 14 TO 16
* FOR RECRUITMENT AND THE
* DEPARTMENT OF EDUCATION
* ACTUALLY AWARDED THE GRANTS FOR
* THIS IN 2013 TO 11 STATES AND 6
* PROJECTS -- OR 6 PROJECTS IN 11
* STATES. SSI IS RESPONSIBLE --
* SSA IS RESPONSIBLE FOR THE
* EVALUATION OF THIS. IT'S KIND
* OF WIOA BEFORE WIOA WE'RE
* TARGETING EMPLOYMENT SERVICES
* BUT AN ADDITIONAL WHOLE HOST OF
* SERVICES AT THE STATE LEVEL FOR
* THE MAIN PART. SO AT THE STATE
* LEVEL THERE ARE PARTNERSHIPS
* WITH THE STATE DEPARTMENT OF
* EDUCATION, VOCATIONAL
* REHABILITATION, MEDICAID
* DEPARTMENT, JOB CORE TANF, WIA,
* AND ALL A HOST OF SERVICES, IT
* DEPENDS ON WHICH PROJECT BUT
* THEY ARE ALL DESIGNED TO HELP
* THE YOUTH RECEIVE SERVICES AND
* RECEIVE THEM EARLIER THAN THEY
* WOULD HAVE BUT ALSO TO HELP THE
* FAMILY NOT ONLY TO UNDERSTAND
* AND SUPPORT THE YOUTH BUT TO
* DREKTDLY SUPPORT THE FAMILY AS
* WELL. PARENTS ARE ALSO
* ELIGIBLE FOR VR REFERRALS AND
* OTHER EDUCATIONAL SUPPORTS.
* RECRUITMENT HAS ENDED AT THIS
* POINT BUT THE SERVICES FROM THE
* DEPARTMENT OF EDUCATION GRANTS
* WILL GO THROUGH SEPTEMBER,
* 2018. WE HOPE TO HAVE OUR
* FIRST INTERIM REPORT IN LATE
* 2018 BUT OUR EVALUATION WILL GO
* THROUGH 2022. WE DO THINK THAT
* WE ARE TRYING TO GET TO YOUTH
* AND THEIR FAMILIES EARLY AND
* HOPEFULLY SEE LONG-TERM
* RESULTS, LONG-TERM IMPACTS, ON
* EMPLOYMENT, REDUCTIONS IN SSI,
* IMPROVED EDUCATIONAL OUTCOMES
* AND I DO KNOW THAT A NUMBER OF
* PROJECTS IN PROMISE ARE WORKING
* VERY CLOSELY WITH THEIR
* VOCATIONAL REHABILITATION
* DEPARTMENTS. MANY OF THEM ARE
* DIRECT PARTNERS OR RECEIVED A
* GRANT FROM THE DEPARTMENT OF
* EDUCATION AND ANOTHER PROJECT,
* THERE IS , THE PROMISE PROJECTS
* ARE LEADING THE DEVELOPMENT OF
* WHAT'S GOING TO HAPPEN FOR WIOA
* AND THAT IS ALL I HAVE ON
* PROMISE.
* >> OKAY, I WILL GO AHEAD AND
* START BOND. MY NAME IS JOE AN
* AND I'M THE LEAD FOR NATIONAL
* DEMONSTRATION. THIS WAS A
* NATIONALLY MANDATED
* DEMONSTRATION PROJECT FOR THE
* TICKET IMPROVEMENT ACT OF 1999.
* BASICALLY WE WERE DIRECTED TO
* CONDUCT A BENEFIT OFFSET
* DEMONSTRATION FOR OUR DI
* POPULATION. WE ARE LOOKING AT,
* WE'RE TESTING THE EFFECT OF
* CHANGING THE PROGRAM RULES FOR
* THE DI BENEFICIARIES IN
* PARTICULAR DEALING WITH THE
* CASH PLUS ISSUE AND SO WE ARE
* OFFERING A, AS YOU CAN SEE ON
* THE SLIDE THERE, A 1 FOR 2
* OFFSET. BASICALLY THE MOTTO IS
* THAT WITH THE BOND
* BENEFICIARIES YOU ARE ALLOWED
* TO EARN MORE AND KEEP MORE WITH
* THIS OFFSET SET UP. WE BEGAN
* THIS PROJECT IN DECEMBER OF
* 2009. ENROLLMENT ENDED IN MAY
* OF 2011. AND WE SET THE
* PROJECT UP IN A COUPLE OF
* DIFFERENT STAGES. STAGE 1
* BEING THE NON-VOLUNTEERS.
* THESE WERE A GROUP THAT WERE
* TOLD THAT THE OUTFIT WAS
* AVAILABLE TO THEM FOR A 5 YEAR
* PERIOD. THERE IS A CONTROL
* GROUP WITH THAT SET AND THEN NO
* OFFSETS AVAILABLE. WITH STAGE
* 2 THESE WERE VOLUNTEERS THAT
* ACTUALLY SIGNED UP AND CAME TO
* OUR SITES AND WERE SENT A
* LETTER AND WERE ENROLLED INTO
* THE BOND PROJECT. SO WE HAVE A
* GROUP IN THAT SUBSET WHERE THEY
* GET THE OFFSET ONLY AND WHAT
* THEY HAVE AVAIABLE TO THEM IS
* WHAT WE CALL WORK INCENTIVES
* COUNSELING, WHICH IS VERY MUCH
* A MIRRORED BEHAVIOR OF THE WIPA
* SERVICES, THE WORK INCENTIVE
* PROGRAM. THEN ALSO IN STAGE 2
* WE HAVE THE GROUP THAT GETS THE
* OFFSET AS WELL AS ENHANCED WORK
* INCENTIVE COUNSELING, WHICH WE
* CALL THE EWIC SERVICES. THOSE
* INDIVIDUALS ARE GETTING A MUCH
* MORE AGGRESSIVE APPROACH WITH
* REGARDS TO FOLLOW-UP AND FOLLOW
* ALONG. FOR INSTANCE, IF THEY
* WERE PROVIDED A REFERRAL TO VR
* THERE WOULD BE A FOLLOW-UP
* CALL, DID YOU MAKE THAT
* APPOINTMENT, WHAT CAN WE DO TO
* HELP YOU WITH ANY LOCAL
* SERVICES THAT MIGHT GET YOU TO
* THAT APPOINTMENT IF THAT IS AN
* ISSUE AND THEN WE ALSO IN STAGE
* 2 HAVE THE CONTROL GROUP THAT
* BASE DLI JUST GETS WHAT'S
* AVAILABLE TO THEM AND NO
* OFFSET. SO THAT WOULD BE A
* GROUP THAT WOULD PROBABLY BE
* ACCESSING THE WIPA SERVICES IF
* THEY DESIRED TO DO SO.
* NOT ON THE SLIDE BUT I WILL GO
* AHEAD AND TELL YOU THE AREA
* THAT THE 10 BOND SITES WERE SET
* UP IN. WE HAD THEM BROKEN UP
* INTO 10 DIFFERENT AREAS OR
* REGIONS, THE ATLANTA REGION
* WHICH COVERED MOST OF THE STATE
* OF ALABAMA AND SOUTHERN FLORIDA
* AND THE BOSTON REGION, WHICH
* WAS NORTHERN MASSACHUSETTS,
* VERMONT, MAINE AND NEW
* HAMPSHIRE. WE HAD THE CHICAGO
* REGION WHICH COVERED WISCONSIN
* AND SOUTHWEST MICHIGAN, IN NEW
* YORK WE COVERED JUST THE
* UPSTATE PART OF NEW YORK AND
* PHILADELPHIA WE COVERED
* WASHINGTON DC, NORTHERN
* VIRGINIA, SUBURBAN MARYLAND AND
* WEST VIRGINIA AND THEN THE
* FINAL REGION WAS THE SAN
* FRANCISCO REGION WHERE WE
* COVERED PART OF SOUTHERN
* CALIFORNIA AND ARIZONA.
* IF YOU GO TO I BELIEVE IT'S
* SLIDE 7, THE NEXT SLIDE, KIND
* OF LAYOUT THE EVALUATION
* TIMELINE THERE. AS YOU CAN SEE
* WHEN WE STARTED THE RANDOM
* ASSIGNMENT FOR STAGE 1 IT ENDED
* IN MAY OF 2011 AND FOR STAGE 2
* STARTED IN MARCH OF 2011 AND
* ENDED IN SEPTEMBER OF 2012. WE
* HAVE A FINAL EVALUATION REPORT
* WILL BE DUE IN OCTOBER OF 2017.
* AT THIS POINT IN THE DATA WE
* HAVE ANALYZED AND LOOKED AT WE
* DON'T SEE ANY DETECTABLE
* CHANGES IN EARNINGS. WE DO SEE
* AN INCREASE IN BENEFIT PAYMENTS
* AND AT THIS POINT WE HAVE NOT
* QUITE 4,000 PEOPLE THAT ARE
* UTILIZING THE OFFSET. YOU GO
* TO THE NEXT SLIDE YOU CAN SEE
* THERE'S A LINK THERE AND IT
* DOES PROVIDE YOU LINKS TO ALL
* OF THE CURRENT REPORTS THAT WE
* HAVE THAT ARE OUT FOR THE
* PUBLIC TO VIEW AND WE ARE
* EXPECTING, WE HAVE SOME MORE
* REPORTS THAT WILL BE COMING IN
* VERY SOON. THIS PROJECT
* OFFICIALLY THE SERVICES FOR THE
* INDIVIDUALS IN THIS PROJECT
* WILL END IN DECEMBER OF 2017
* AND THEN WE'LL HAVE ABOUT A
* YEAR OF ANALYSIS AND CLOSING
* OUT AND HOPEFULLY HAVE MORE
* DATA WITH MORE DATA COMING IN
* WE'LL BE ABLE TO PROVIDE A
* BETTER ANALYSIS AND SEE IF THIS
* HAS MADE AN IMPACT. AND THAT
* IS ALL I HAVE FOR THE BOND SO I
* GUESS AT THIS POINT WE'RE
* OPENING UP FOR QUESTIONS, IS
* THAT RIGHT?
* >> THAT'S CORRECT. OPERATOR,
* CAN YOU OPEN UP QUESTIONS?
* >> CERTAINLY. LADIES AND
* GENTLEMEN, IF YOU WOULD LIKE TO
* ASK AN AUDIO QUESTION, SIMPLY
* PRESS STAR FOLLOWED BY THE
* NUMBER 1 ON YOUR TELEPHONE KEY
* PAD. AGAIN, THAT IS STAR 1 TO
* ASK A QUESTION.
* YOUR FIRST QUESTION COMES FROM
* THE LINE OF EUGENIA COX
* >> HELLO. THANK YOU FOR
* EXPLAINING ALL THE DIFFERENT
* DEMONSTRATION PROJECTS. I
* THINK THE ONE THAT THE MAJORITY
* OF US ASKED ABOUT WAS THE NEW
* POD DEMONSTRATION AND THE
* REASON WE WERE ASKING IS THAT
* WE'RE BEING CONTACTED BY THE
* CONTRACTORS WANTING TO KNOW IF
* WE WOULD BE WILLING TO
* PARTICIPATE. AND WITH NOT A
* WHOLE LOT OF INFORMATION AND WE
* WERE KIND OF BLINDSIDED BECAUSE
* WE HADN'T HEARD ABOUT IT. AND
* SO IT WAS, WE ACTUALLY HAD
* SOMEBODY GET ON A CONFERENCE
* CALL, THEY WANTED US TO SIGN A
* LETTER OF INTENT BUT THEY
* WEREN'T QUITE CLEAR WHAT OUR
* DUTIES WERE BUT IT WAS KIND OF
* SOUNDING LIKE THE STATE VR
* AGENCIES ARE GOING TO HAVE A
* GOOD PORTION OF THE BURDEN WITH
* THIS POD DEMONSTRATION. AND SO
* WE WERE ALSO OFFERING THINGS
* LIKE TO PAY FOR BENEFITS
* PLANNERS BECAUSE, YOU KNOW,
* RIGHT NOW ALL OUR BENEFITS
* PLANNERS ARE PRETTY STRAPPED.
* SO IT WAS SOMETHING THAT WAS,
* WE HAD MADE THE DECISION NOT TO
* PARTICIPATE AND SO WE WANTED TO
* KNOW KIND OF WHAT OUR
* RESPONSIBILITIES WERE IN THIS,
* OUR REQUIREMENTS TO PARTICIPATE
* IN THIS. AND I THOUGHT IT WAS
* KIND OF FUNNY THAT THIS PERSON
* THAT TALKED TO US SAID, YOU
* KNOW, BECAUSE I MADE THE
* COMMENT THAT IT'S GOING TO BE
* DIFFICULT TO GET PEOPLE TO
* ACTUALLY PARTICIPATE IN THIS.
* AND HER COMMENT WAS, YEAH, WE
* WERE THINKING THE SAME THING.
* SO THAT'S WHERE WE WERE COMING
* FROM. WE WERE ASKING ABOUT
* THIS POD DEMONSTRATION AND IT'S
* REALLY STILL KIND OF UNCLEAR,
* YOU HAD MENTIONED THAT OUR
* RESPONSIBILITIES ARE TO DO
* BENEFITS PLANNING AND TO
* PROVIDE ALL THE WAGE
* INFORMATION AND THAT'S QUITE A
* BIG BURDEN FOR PEOPLE THAT MAY
* OR MAY NOT EVEN BE VR CLIENTS.
* SO THERE WAS A LOT OF QUESTIONS
* THAT THESE PEOPLE COULD NOT
* ANSWER AND WE HAD A LOT OF
* QUESTIONS. CAN ANYBODY OFFER
* SOME INSIGHT ON THAT?
* >> WELL, I CAN START IT OFF,
* THIS IS DEBBIE, AND I DON'T
* KNOW IF ANYONE ELSE WANTS TO
* ADD ON TO IT. YES, THERE ARE
* STILL A LOT OF UNKNOWNS ABOUT
* PODS. FIRST AND FOREMOST IS
* THE CONGRESSIONALLY MANDATED
* PROJECT AND WE HAVE A VERY
* CONSTRICTED TIMELINE TO PUT IT
* ALL TOGETHER. SO, YES,
* EVERYTHING IS HAPPENING IN A
* HURRY AND CERTAIN CONTRACTORS
* MAY HAVE REACHED OUT TO VARIOUS
* VR AGENCIES TO SEE IF YOU ARE
* INTERESTED IN BEING A PART OF
* IT. WE ARE CURRENTLY IN THE
* MIDST OF THE SOLICITATION
* PROCESS SO HOW IT PLAYS OUT IN
* THE END WE'RE NOT QUITE SURE
* EXACTLY WHAT RESPONSIBILITIES
* THE PARTICIPATING VR'S WILL
* HAVE. AND I SAY THAT BECAUSE
* IT WOULD HAVE, WE DID HAVE A
* REQUEST FOR PROPOSAL OUT FOR
* CONTRACTORS TO RESPOND AND IN
* THAT WE INCLUDE A STATEMENT OF
* WORK AND KIND WHAT OUR VISION
* OF HOW WE CAN ACCOMPLISH THIS
* PROJECT. AND WHAT WE HAD
* ORIGINALLY ENVISIONED IS THAT
* THE VR'S WOULD BE, YOU KNOW,
* QUITE A NATURAL FIT AS A
* TRUSTED ENTITY IN THE
* COMMUNITIES, AS YOU SAID SOME
* OF THE BENEFICIARIES ARE
* FAMILIAR WITH VR'S AND IT
* GIVES, YOU KNOW, IT WOULD BE A
* PLACE THAT POTENTIALLY COULD
* PROVIDE SOME OF THE SERVICES
* THAT WE WOULD LIKE TO OFFER
* THROUGH THIS DEMONSTRATION. AS
* YOU MENTIONED, THE BENEFITS
* PLANNING AND THE FACILITATION
* OF EARNINGS.
* NOW, HOW THAT REALLY PLAYS OUT
* ONCE WE AWARD THE CONTRACT, IT
* COULD CHANGE AND THAT'S WHY I
* CONTINUE TO SAY THERE ARE
* REALLY SOME UNKNOWNS. WE DO
* HOPE TO AWARD THE CONTRACT FOR
* IMPLEMENTING THE PROJECT AND
* EVALUATING THE PROJECT BY
* JANUARY OF 2017 AND SO WE WILL
* HAVE MORE INFORMATION AT THAT
* POINT. ONE RESOURCE YOU WILL
* NOTICE IN THESE BONDS
* PRESENTATION THERE'S A WEB SITE
* SSI.GOV AND IT HAS SLASH
* RESEARCH OOPBD ON THAT WEB SITE
* THERE ARE WEB PAGES FOR ALL OF
* OUR DEMONSTRATIONS AND WE'LL
* CONTINUE TO UPDATE ANY
* (INAUDIBLE) LEARN MORE ABOUT
* POD, LEARN WHAT STATES MIGHT
* PARTICIPATE IN THIS PROJECT AND
* WHEN WE AWARD THE CONTRACTS WE
* WILL CONTINUE TO UPDATE THAT
* WEB SITE. IF ANYONE ELSE FROM
* SS OO. WANTS TO ADD ON TO THAT
* OR NOT.
* >> THIS IS JEFF. I WOULD LIKE
* TO ADD ON THAT TO THE POINT
* THERE IS NO REQUIREMENT TO
* PARTICIPATE IN POD FOR THE VR
* WHAT THE CONTRACTOR SHOULD HAVE
* BEEN DOING IS ASKING YOU TO
* PARTICIPATE IN WHAT THEY
* PROPOSED FOR THE PROJECT TO
* LOOK LIKE BUT IT WAS
* OPEN-ENDED. AS YOU SAID, THERE
* WAS SOME THOUGHT IN OUR
* STATEMENT OF WORK BUT IT WAS
* VERY VAGUE AND IT WAS UP TO THE
* CONTRACTOR WHO CONTACTED Y'ALL
* TO PUT, TO REALLY DEVELOP WHAT
* THEY WERE PROPOSING AND SO IT
* WOULD HAVE LOOKED DIFFERENT
* FROM CONTRACTOR TO CONTRACTOR,
* WHOEVER CONTACTED YOU.
* >> YEAH, I MEAN IT WAS ALL, IT
* WAS SO, EVERYTHING WAS SUCH AN
* UNKNOWN AND EVERYTHING WAS VERY
* VAGUE. AND WE CAN'T COMMIT TO
* THINGS LIKE THAT. THEY WERE
* WILLING TO PUT A STIPULATION
* THAT IF WE WANTED TO BACK OUT
* WE COULD, YOU KNOW, BECAUSE
* THEY REALLY WANTED A LETTER OF
* INTENT WITHIN A FEW DAYS AND
* THAT'S DIFFICULT FOR US TO DO.
* RIGHT NOW WE'RE TRYING TO
* IMPLEMENT WIOA AND THERE'S SO
* MANY THINGS INVOLVED AND SO I
* MEAN I CAN SEE THINGS LIKE THE
* PROMISE PROGRAM AS FAR AS THE
* DMRUPB ADMINISTRATION BECAUSE
* THEY ARE PROBABLY, I DON'T KNOW
* WHICH STATE YOU ARE WORKING
* WITH ON THAT BUT A LOT OF
* STATES HAVE LIKE A YOUTH
* TRANSITION PROGRAM SO THAT
* WOULD BE A NATURAL FIT IN WITH
* THE WIOA REQUIREMENTS. BUT
* THESE NEW PROJECTS, WHEN IT'S
* IMPLEMENTED SO QUICKLY AND SO
* UNCLEAR AND WE HAVEN'T INVOLVED
* IN IT, AS FAR AS I KNOW, IN THE
* IMPLEMENTATION OF IT ALL. MY
* ADMINISTRATOR DIDN'T KNOW
* ANYTHING ABOUT IT, OUR POLICY
* PEOPLE DON'T KNOW ANYTHING
* ABOUT IT BECAUSE THEY DIDN'T
* TRACK THE DEMONSTRATIONS. THEY
* TRACK LEGISLATION BUT NOT THE
* DEMONSTRATIONS, THESE PROJECTS.
* IT WOULD HAVE BEEN I THINK A
* LITTLE MORE HELPFUL IF VR COULD
* HAVE BEEN INVOLVED IN THE
* BEGINNING, BUT AGAIN I THINK WE
* ALL FELT A LITTLE BLINDSIDED AT
* THIS.
* >> THIS IS ROB. DOES ANYBODY
* ON OUR SIDE HAVE ANYTHING ELSE
* FURTHER?
* >> I'D JUST LIKE TO ADD, SSA
* WAS KIND OF BLINDSIDED BY THIS
* DPUPB ADMINISTRATION AS WELL.
* AS DEBBIE HAD MENTIONED, THERE
* WAS CONGRESSLY MANDATED AND WE
* HAVE BEEN TRYING IN THE LAST
* YEAR TO EVEN FIGURE OUT WHAT IT
* MEANT. IT DIDN'T GIVE A LOT OF
* TIME FOR THE PLANNING AND THE
* COORDINATION BUT WE FULLY
* UNDERSTAND THAT COULD HAVE BEEN
* HELPFUL.
* >> OKAY, THANK YOU.
* >> THANK YOU. NEXT QUESTION?
* >> WE HAVE NO FURTHER AUDIO
* QUESTIONS AT THIS TIME.
* >> I JUST WANT TO EXPRESS MY
* THANKS TO JEFF AND HIS TEAM FOR
* THE PRESENTATIONS. THEY WERE
* VERY HELPFUL AND WE HAVE
* RECEIVED NUMEROUS QUESTIONS IN
* REFERENCE TO THE DEMONSTRATION
* WORK UNDERWAY. THEY ARE
* OBVIOUSLY VERY BUSY AND
* INVOLVED IN THESE ACTIVITIES
* AND I WANT TO THANK EVERYBODY
* FOR THEIR TIME. AND I'LL TURN
* IT OVER TO ADELLE.
* >> THANK YOU, ROB.
* THIS IS ADELLE BARR WITH THE
* TICKET PROGRAM AND THE TRAINING
* DEPARTMENT. AND I'M HERE TO
* PROVIDE YOU AN LMS UPDATE.
* AGAIN, THANK YOU, EVERYONE, FOR
* THE OPPORTUNITY TO SPEAK WITH
* YOU TODAY AND FOR JOINING US
* TODAY. TO LET YOU KNOW, THE
* TICKET PROGRAM MANAGER WILL BE
* LAUNCHING. IN THE FIRST PHASE
* WE HAVE LODGED BLACKBOARD
* COLLABORATE WHICH IS THE
* PLATFORM WE HAVE BEEN HOLDING
* OUR ALL CALLS AND THEY HAVE
* BEEN PRETTY SUCCESSFUL AND
* WE'RE EXCITED IN THAT. IN THE
* SECOND PHASE WE WILL LAUNCH
* BLACKBOARD LEARN AND WE PLAN
* FOR THIS TO HAPPEN THE END OF
* FEBRUARY THE BEGINNING OF
* MARCH, THAT'S THE SAME WEEK,
* AND FOR JUST A LITTLE BIT OF
* INFORMATION ABOUT WHAT YOU CAN
* EXPECT FROM LEARN, WHAT WILL
* HAPPEN IS EXISTING SERVICE
* PROVIDERS WILL BE ABLE TO TAKE
* ADVANTAGE OF SELF-PACED E
* LEARNING MODULES ON BLACKBOARD,
* THERE WILL BE VALUABLE
* RESOURCES AND REFRESHER COURSES
* WHICH WILL ALLOW EMPLOYEES OF
* EXISTING SERVICE PROVIDERS TO
* RETRAIN AND REFRESH THEMSELVES
* ON ANY OF THE SUBJECTS THAT ARE
* COVERED DURING ORIENTATION
* TRAINING.
* NOW, IN PREPARATION FOR THE
* LAUNCH WE WILL HAVE A TRAINING
* SESSION SO PLEASE LOOK FOR A
* GOV DELIVERY MESSAGE IN THE
* BEGINNING OF THE NEW YEAR IN
* JANUARY.
* NOW I ALSO WOULD LIKE TO ASK
* FOR, THANK EVERYONE WHO HAS
* SUBMITTED -- PARDON ME, IF ALL
* LINES COULD BE PLACED ON MUTE,
* PLEASE? THANK YOU. NOW, AS I
* MENTIONED IN PREPARATION FOR
* THE LAUNCH WE WILL BE
* CONDUCTING A TRAINING SESSION
* SO GO AHEAD AND LOOK FOR A GOV
* DELIVERY MESSAGE IN THE
* BEGINNING OF THE NEW YEAR. WE
* HAVE ASKED SERVICE PROVIDERS
* AND OF COURSE THE STATE VR
* AGENCIES TO PROVIDE A CONTACT
* FOR THE LEARNING MANAGEMENT
* SYSTEM, THE LMS POC THANK YOU
* FOR ALL THAT HAVE SUBMITTED A
* LEARNING MANAGEMENT POC WE
* STILL HAVE A FEW THAT HAVEN'T
* SUBMITTED AN LMS POC SO WE'RE
* ASKING THAT YOU SUBMIT WITHIN
* THE NEXT WEEK AND IF WE HAVE
* NOT RECEIVED AN LMS POC BY THE
* END OF NEXT WEEK, FRIDAY,
* NOVEMBER 25TH, YOUR AGENCY'S
* SIGNATORY AUTHORITY BY DEFAULT
* WILL BE THE LMS POC AND WE NEED
* TO DO THAT SO WE CAN GO AHEAD
* AND DWO INTO OUR NEXT PHASE.
* SO THANK YOU VERY MUCH,
* EVERYONE, AND I WILL TURN IT
* OVER TO RAQUEL.
* >> THANKS, ADELLE. GOOD
* AFTERNOON, EVERYONE, THIS IS
* RAQUEL DONALDSON. JUST WANTED
* TO GO OVER THE CURRENT EARNINGS
* AS WE WILL DO ON EVERY CALL.
* RIGHT NOW WE'RE LOOKING AT THE
* SECOND QUARTER 2016 WAGES.
* WHEN YOU ARE LOOKING FOR WAGES
* THAT ARE VERIFIED IN SSA'S
* SYSTEM THERE IS A 6-MONTH LAG
* FROM THE BEGINNING OF EACH
* QUARTER. SO, FOR EXAMPLE, WE
* JUST RECEIVED SECOND QUARTER
* 2016, THAT BEGAN APRIL OF 2016,
* WE GOT THE WAGES IN OUR SYSTEM
* 6 MONTHS LATER IN OCTOBER, I
* BELIEVE, OCTOBER 17TH, TO BE
* EXACT. SO FOR THE NEXT THIRD
* QUARTER WE SHOULD HAVE THOSE
* VERIFIED IN OUR SYSTEM JANUARY,
* THE MIDDLE OF JANUARY, 2017,
* AND WE WILL BE SENDING OUT OR I
* WILL BE SENDING OUT AN EMAIL TO
* ALL THE VR'S TO LET YOU KNOW
* WHEN WE ACTUALLY RECEIVE THAT
* INFORMATION IN THE SYSTEM, AS
* WELL AS WE WILL ALWAYS UPDATE
* YOU ON ALL VR CALLS IN REGARDS
* TO EARNINGS.
* SO YOU MIGHT CONSIDER IT A
* WASTE OF TIME, YOU KNOW, TO
* TURN IN YOUR CLAIMS BEFORE THE
* FACT. IF YOU WANT TO HOLD ON
* TO YOUR CLAIMS BECAUSE IT'S
* MUCH EASIER FOR EACH VR TO HOLD
* ON TO THEIR CLAIMS AS OPPOSED
* TO YOU SENDING THEM IN AND
* EXPECTING US TO HOLD ON TO THEM
* UNTIL WE GET THE VERIFIED
* EARNINGS. THAT'S FINE TO DO
* SO. IF YOU WANT TO REACH OUT
* TO THE VR HELP DESK, ME, AND
* ASK QUESTIONS WITH REGARD TO
* EARNINGS YOU ARE WELCOME TO DO
* THAT AS WELL. SEVERAL OF Y'ALL
* ALREADY DO THAT IF YOU HAVE A
* QUESTION THAT YOU HAVE ISSUES
* ON. IF YOU HAVE 220, 225
* DENIALS OR YOU ARE WONDERING
* WHERE WE ARE SHOWING 8 MONTHS
* OR LESS OF EARNINGS AND YOU ARE
* SHOWING 9 MONTHS OF EARNINGS
* IT'S BECAUSE WE HAVE THE
* MONTHLY INFORMATION THAT YOU DO
* NOT GET. AGAIN, IF YOU HAVE
* ANY QUESTIONS, EVERYONE KNOWS
* HOW TO REACH ME OR YOU CAN
* REACH OUT TO THE VR HELP DESK
* AND I WILL FOLLOW-UP WITH YOU.
* NEXT I WANT TO OPEN UP THE
* CALL TO DAVID LEON. HE IS
* GOING TO REACH OUT TO YOU ALL
* AND REQUEST FEEDBACK FOR THE
* CFAVR RELATIONS COMMITTEE. SO
* OPERATOR WE'RE GOING TO ALLOW
* CHRISTIE -- WE'RE GOING TO
* ALLOW DAVID LEON TO CALL IN
* ONLY TO ASK HIS QUESTION THEN
* WE'LL ALLOW FOR EVERYONE TO
* ANSWER ?OO ?UE WANT TO LOOK AT
* FOR CSAVR AND THAT'S THE KIND
* OF GROUP THAT WORKS WITH ALL
* THE VR'S WITH OUR SSA RELATIONS
* COMMITTEE. WE ARE LOOKING AT
* WHAT WE HOPE TO PLAN FOR THE
* SPRING CONFERENCE IN BETHESDA.
* AND IN YEARS PAST WE HAVE HAD A
* ONE DAY TRAINING THAT IS
* FOCUSED MORE ON THE VR
* PERSPECTIVE OF COST
* REIMBURSEMENT AND THINGS THAT
* ARE COVERED IN THE TRAINING
* OFFERED BY SSA BUT MAYBE FROM A
* DIFFERENT PERSPECTIVE. AND
* WHAT WE'RE LOOKING AT DOING
* THIS YEAR DIFFERENTLY IS
* POTENTIALLY RETOOLING THAT
* TRAINING TO HELP STATES GROW
* THEIR PARTNERSHIP PLUS AND
* TICKET TO WORK EFFORTS WHICH IN
* TURN WILL GROW AND INCREASE
* COST REIMBURSEMENT. AND I WAS
* HOPING TO GET SOME FEEDBACK IF
* ANYBODY HAS BEEN TO THAT
* TRAINING IN THE PAST ABOUT WHAT
* YOU LIKED, DIDN'T LIKE, OR IF
* THERE ARE SPECIFIC TOPICS
* AROUND GROWING PARTNERSHIP PLUS
* AND YOUR TICKET TO WORK PROGRAM
* THAT YOU WOULD LIKE TO SEE AS
* PART OF THE TOPICS COVERED FOR
* THE SPRING CSAVR CONFERENCE FOR
* THAT ALL DAY TRAINING. THANK
* YOU.
* >> THANKS, DAVID. NOW,
* OPERATOR, WE WANT TO GO AHEAD
* AND OPEN UP ALL THE LINES FOR
* QUESTIONS JUST IN REGARDS TO
* DAVID LEON'S -- FEEDBACK AND
* ANSWERS FOR DAVID LEON ONLY.
* THAT'S THE ONLY THING THAT
* WE'RE TAKING AT THIS TIME. SO
* IF ANYONE WANTS TO CALL IN WITH
* FEEDBACK FOR DAVID, WE'D
* APPRECIATE IT.
* >> WE DO HAVE ONE FROM THE
* LINE OF EUGENIA COX
* >> I'M HOPEFULLY NOT THE ONLY
* ONE THAT'S GOING TO TALK.
* DAVID, I THINK AS WE DO AT THE
* NATIONAL EMPLOYMENT NETWORK
* ASSOCIATION TRAININGS IS WE
* HAVE TO FIRST GET OVER THE
* STIGMA OF WORKING TOGETHER WITH
* AN EMPLOYMENT NETWORK. BUT
* SOME OF THE STATES HAVE,
* BECAUSE OF PAST TICKET THINGS
* THAT HAVE HAPPENED, SO I THINK
* THERE NEEDS TO BE DISCUSSIONS
* BETWEEN THE STATE VR AGENCIES
* AND WITH EMPLOYMENT NETWORKS TO
* SAY HOW DO WE BUILD OUR
* RELATIONSHIP? BECAUSE BEFORE
* YOU CAN PARTNER WITH ANYBODY
* THE RELATIONSHIPS HAVE TO BE
* BUILT. SO I THINK THAT HAS TO
* BE A FOCUS.
* SO, SO THOSE ARE MOST
* QUESTIONS THAT I GET FROM
* FOLKS. ONE, DO WE HAVE TO
* PARTNER, I GET THAT QUESTION A
* LOT. TWO, DO, HOW DO WE KNOW
* WHAT SERVICES THESE EMPLOYMENT
* NET WORBLGS OFFER, ARE THEY
* GOING TO FIT INTO THE SERVICES
* THAT WE OFFER, ARE THEY GOING
* TO TAKE THE PEOPLE THAT WE WANT
* TO PARTNER WITH TO HAND OFF,
* ALL THOSE KIND OF QUESTIONS
* NEED TO BE ANSWERED AND I THINK
* THE VR HAS THOSE QUESTIONS WITH
* REGARD TO PARTNERING.
* THAT'S ALL I HAVE.
* >> CHRISTIE, DO WE HAVE ANY
* OTHER CALLERS?
* >> YES, MA'AM, FROM THE LINE
* OF DONNA OSBORN.
* >> HI, I JUST WANT TO MAKE A
* COMMENT. INTERESTED IN THE
* CONFERENCE BUT I HAVE NEVER IN
* ALL MY YEARS WORKING AS A
* COORDINATOR BEEN ABLE TO COME
* TO THAT CONFERENCE BECAUSE OF
* USUALLY SOMEONE ELSE IN THE
* AGENCY IS GOING TO THAT AND WE
* HAVE LIMITED TRAVEL OUT OF
* STATE. SO ANYTHING YOU CAN DO
* TO MAKE US BE ABLE TO CONNECT
* FROM OTHER STATES INTO THAT
* CONFERENCE WOULD REALLY BE
* BENEFICIAL TO PEOPLE LIKE ME.
* >> THANKS SO MUCH, DONNA,
* THAT'S A GREAT IDEA.
* >> THANKS.
* >> CHRISTIE, DO WE HAVE ANY
* OTHER CALLERS?
* >> NO, MA'AM, NOT AT THIS TIME.
* >> OKAY, AT THIS TIME WE WANT
* TO GO AHEAD AND OPEN UP FOR ANY
* QUESTIONS AND ANSWERS THAT
* ANYONE MAY HAVE.
* >> WE HAVE A QUESTION FROM THE
* LINE OF GINA HAUTE
* >> IT'S NOT REALLY A QUERX I
* JUST WANT TO SAY AND I KNOW
* OFTEN TIMES THE TRAVEL EXPENSE,
* BUT JUST SO YOU KNOW THE TICKET
* TRAINING AT THAT IS ACTUALLY
* FREE TO THE TICKET
* COORDINATORS. SO THAT MIGHT BE
* ONE THING THAT YOU WANT TO SELL
* TO THE PEOPLE THAT, IT'S JUST
* THE COST OF YOU GETTING THERE
* AND STAYING, THAT THE TRAINING
* IS FREE. THAT'S ALL.
* >> THANKS, GINA
* >> YOUR NEXT QUESTION COMES
* FROM THE LINE OF MEGAN HELEN.
* >> HI, EVERYONE, THIS IS MEGAN
* HELEN FROM THE CALIFORNIA
* DEPARTMENT OF REHAB. I HAVE
* TWO QUICK QUESTIONS. ONE IS
* ABOUT THE REPORTS THAT WE SEND
* EVERY MONTH. WE HAVE HAD A
* COUPLE CASES THAT WERE STATUS
* QUOED 4 MEANING THEY WERE
* TERMINATED, WE CANNOT RESEND
* THOSE EVERY MONTH BUT WE HAVE
* HAD SOME CASES WHERE SOMEONE
* HAD A SUBSEQUENT TICKET AND
* THEY WERE NOT CAPTURED AS IN
* USE. I WONDER IF THERE ARE ANY
* CHANGES WITH WHAT WE SEND EFRB
* MONTH.
* >> HI, MEGAN, THIS IS DANIELLE
* IF YOU CAN SEND THAT SPECIFIC
* QUESTION WITH THE EXAMPLE THAT
* YOU MENTIONED TO THE VR HELP
* DESK, WHAT WE WANT TO DO IS GET
* THAT OVER TO KATY SO SHE CAN
* RESEARCH IT BECAUSE SHE WILL BE
* ABLE TO RESEARCH IT AND GIVE
* YOU THE PROPER RESPONSE AS FAR
* AS WHAT THEY CAN AND CANNOT DO.
* >> THANK YOU. MY OTHER
* QUESTION IS PERTAINING TO THE
* EARNINGS INFORMATION THAT'S
* AVAILABLE IN THE PORTAL WHEN
* WE'RE CHECKING FOR TICKET
* ASSIGNABILITY WE CAN SEE THAT
* NUMBER OF MONTHS WORKED ABOVE
* SGA IN THE PAST 24 MONTHS. AND
* I'M WONDERING IF THERE IS SOME
* WAY THAT WE CAN OBTAIN A REPORT
* WITH THAT NUMBER BECAUSE IN
* CALIFORNIA IN SUCH A LARGE
* STATE WE'RE HAVING EVERY
* QUARTER TO QUERY INDIVIDUALLY
* A FEW THOUSAND CASES FOR COST
* REIMBURSEMENT CASES SO WE CAN
* THOROUGHLY EVALUATE THINGS AND
* MAKE SURE WE ARE SUBMITTING
* THINGS THAT ARE LIKELY TO BE
* APPROVED AS FAR AS WE CAN TELL.
* IF WE DIDN'T HAVE TO
* INDIVIDUALLY QUERY ALL OF THOSE
* CASES IN THAT PROCESS, IF WE
* COULD JUST HAVE THE REPORT
* AVAILABLE TO GENERATE AND KIND
* OF RUN THROUGH SOME OF OUR
* TRACKING SOFTWARE IT WOULD BE A
* TREMENDOUS HELP, NOT ONLY FOR
* US BUT I THINK ALSO FOR THE
* CLAIMS STAFF AT SSA BECAUSE IT
* WILL REALLY HELP US TO BE ABLE
* TO SUBMIT SOME MORE QUALITY
* KLAIPLS, I THINK.
* >> IF YOU COULD ALSO WRITE
* THAT UP AND SEND THAT IN YOUR
* EMAIL, THAT'S A GREAT
* SUGGESTION. WE ARE LOOKING AT
* WAYS TO GIVE YOU GUYS BETTER
* OPTIONS TO GIVE THE EARNINGS
* BETTER OPTIONS TO GIVE YOU A
* GUIDE AS TO WHEN YOU SHOULD
* SEND IN YOUR CLAIMS BASED ON
* WHAT WE HAVE IN OUR SYSTEM. WE
* HAVE SOME LIMITATIONS WITH IT
* JUST BECAUSE SSA DOESN'T OWN
* ALL OF THE DATA SO WE AREN'T
* ALLOWED TO SHARE CERTAIN
* ASPECTS OF IT. BUT IF YOU CAN
* SEND THAT IN YOUR EMAIL WE ARE
* WORKING WITH OUR SYSTEMS
* DEPARTMENT, AS YOU ALL KNOW,
* SINCE WE'RE DOING UPDATES TO
* INCORPORATE THE VR INFORMATION
* INTO IFRPLT TOPS SO THAT WILL
* JUST HELP US LOOK AT SOME MORE
* WAYS TO TRY TO DO THAT.
* >> OKAY, I WILL DO THAT.
* THANK YOU GUYS FOR YOUR TIME.
* >> YOU HAVE A FOLLOW-UP FROM
* THE LINE OF EUGENIA COX
* >> I WANTED TO THANK DANIELLE
* AND KATY FOR BEING WILLING TO
* HELP US WITH LETTING US KNOW
* ABOUT THE WAGES AND STUFF. IT
* GOT, I HAD A LONG DISCUSSION
* WITH JAY MORROW ABOUT HOW A LOT
* OF PEOPLE WHO USE THE TICKET
* TRACKER, JAY'S TICKET TRACKER,
* AND HE'S GOING TO TRY TO FIGURE
* OUT A WAY THAT THESE, WHEN
* FUTURE QUARTERLY WAGES POP UP
* ON THE SCREEN THAT MAYBE IT
* WON'T SHOW THOSE CLAIMS FOR US
* YET SO HE'S WORKING ON IT
* BECAUSE THERE ARE OVER 35 STATE
* AGENCIES THAT ARE USING HIS
* SYSTEM. SO HE IS AWARE OF THE
* PROBLEM AS FAR AS WHEN SSA SEES
* THE DATA AND WHEN WE SEE THE
* DATA. SO I JUST WANTED TO LET
* YOU KNOW HE'S WORKING ON THAT.
* TWO, I DID NOT REALIZE WHEN
* YOU'RE IN THE PORTAL THAT IF
* YOU SEE A U AS FAR AS THE
* CLOSURE STATUS THAT WE SHOULD
* LET YOU KNOW WHAT THE OUTCOME
* -- I DID SEND IN ONE THAT I
* DIDN'T KNOW WHAT THE U STOOD
* FOR AND THEY ASKED, AND I GAVE
* THEM THE CLOSURE INFORMATION SO
* THEY COULD FIX THAT. SO I
* DIDN'T KNOW IF YOU WANTED US
* FOR EVERY U THAT WE SEE TO LET
* YOU KNOW WHAT THE CLOSURE
* STATUS SHOULD BE.
* I THINK THAT WAS THE OUTCOME
* OF OUR CONVERSATION.
* >> HI, EUGENIA, THIS IS
* DANIELLE, THANK YOU. WE HAD
* SOME MEETINGS WITH JAY MORROW
* LAST WEEK AND HOPEFULLY BETWEEN
* THE COLLABORATION OF US WORKING
* WITH HIM AND THE OTHER SYSTEMS
* THAT SOME OF THE OTHER VR
* SYSTEMS USE, WE'LL BE ABLE TO
* GIVE YOU BETTER OPTIONS WITH
* THE UPCOMING AUTOMATION.
* YOUR SECOND QUESTION, YES, WE
* DO WANT TO YOU SEND IN WHAT
* THEY SHOULD BE. YOU CAN JUST
* SEND THAT IN TO THE VR HELP
* DESK.
* >> WE ONLY SEE THEM WHEN THEY
* POP UP. YOU KNOW WHAT I MEAN,
* IT WOULD BE COMING PERIODICALLY
* SO WE WOULDN'T KNOW UNTIL WE
* ACTUALLY SAW -- AND I DIDN'T
* KNOW THAT AND I DIDN'T NOI IF
* IT EVEN MATTERED AFTER
* TERMINATION BUT APPARENTLY IT
* DOES.
* >> WE WILL UPDATE THE SYSTEM
* BASED ON ANYTHING THAT COMES IN
* AFTER IT.
* >> IS THERE ANY UPDATE ON THE
* TICKETS BEING PUT IN USE THAT
* ARE NOT IN PAY STATUS, HAVE WE
* HEARD ANYTHING?
* >> NO, KATY HAS NOT GOTTEN A
* UPDATE ON IT. WE'RE STILL
* WORKING WITH SYSTEMS ON IT AND
* IT'S STILL AN ON-GOING PROCESS
* BUT WE DON'T HAVE ANYTHING
* DIFFERENT RIGHT NOW.
* >> MY LAST QUESTION IS ABOUT
* TIMELY PROGRESS REVIEWS, DO YOU
* KNOW WHEN THOSE ARE GOING TO BE
* COMING UP?
* >> HI, EUGENIA, THIS IS ROB.
* ALL THOSE LAST TWO ITEMS YOU
* MENTIONED ARE PACKAGED ALONG
* WITH OUR AUTOMATION EFFORTS TO
* BRING THE COST REIMBURSEMENT
* PROCESS INTO AUTOMATION. AND
* THEY'RE SEPARATE ENTITIES AND
* ALL OF OUR, WHAT WE HAVE HAD
* DISCUSSIONS WITH SYSTEMS
* COMPONENT TO COMPONENT TO
* ADDRESS ALL OF THESE AND THE
* FEEDBACK WE HAVE RECEIVED IS
* THAT THE FIRST PRIORITY RIGHT
* NOW IS FOR THE AUTOMATED
* CONVERSION OF THE COST
* REIMBURSEMENT PROCESS TO BE
* COMPLETED BEFORE THEY WILL
* ADDRESS THE OTHER ISSUES.
* THAT'S UNFORTUNATELY, IT'S A
* RESOURCE ISSUE AND RESOURCE NOT
* JUST AMONG THOSE 3 ITEMS BUT
* RESOURCES WITH EVERY IT PROJECT
* IN THE SOCIAL SECURITY
* ADMINISTRATION, IF YOU CAN
* IMAGINE THAT, BUT THAT'S WHAT
* WE'RE COMPETING AGAINST. SO
* IT'S EXTREMELY DIFFICULT TO GET
* THE RESOURCES RIGHT NOW BUT WE
* WILL KEEP YOU POSTED AS WE GET
* ADDITIONAL INFORMATION MOVING
* FORWARD.
* >> I'M DOING FEED TRAINING
* RIGHT NOW AND TELLING THEM THAT
* THESE WILL BE COMING AND
* SHOWING THEM WHAT A REVIEW
* LOOKS LIKE SO WHEN A CLIENT
* BRINGS ONE IN, WHAT THEY WOULD
* BE LOOKING AT. BUT I TOLD THEM
* THAT THEY AREN'T DOING THEM
* RIGHT NOW AND I JUST WANT TO
* MAKE SURE THAT IS CORRECT
* INFORMATION THAT I'M GIVING
* THEM.
* >> YES, THAT'S CORRECT.
* >> OKAY.
* >> THANKS.
* >> THANK YOU.
* >> YOUR NEXT QUESTION COMES
* FROM THE LINE OF DAVID LEON.
* >> I JUST WANTED TO ASK IS IT
* POSSIBLE TO SEE A COPY OF THE
* GAO REPORT THAT WAS RELATED TO
* THE COST REIMBURSEMENT AUDIT?
* >> THERE'S NOT A GAO REPORT.
* WE ARE UNDER AN OIG AUDIT.
* >> THAT'S WHAT I MEANT.
* >> YES, DAVID. ONCE THAT IS
* AVAILABLE WE WILL SHARE THAT.
* THAT WILL BE MADE AVAILABLE TO
* THE PUBLIC, BUT THEY JUST WOUND
* UP THE FACT FINDING PART OF
* THAT AUDIT AND WE'LL GET THE
* PRELIMINARY REPORT AND SO ON.
* SO ONCE WE DO HAVE THAT FINAL
* REPORT, YES, WE WILL SHARE THAT.
* >> OKAY, THANK YOU.
* >> UH-HUH.
* >> WE HAVE NO FURTHER
* QUESTIONS AT THIS TIME.
* >> THANK YOU ALL VERY MUCH.
* THIS WAS A REALLY GOOD CALL,
* VERY PRODUCTIVE AND VERY
* INFORMATIVE AND TO CLOSE OUT
* OUR CALL WE HAVE A SPECIAL
* GUEST OF OUR ACTING AC HERE,
* I'M GOING IT TO TURN IT OVER TO
* SUSAN.
* >> THANKS, REGINA, MY NAME IS
* SUSAN OOPBD I'M THE ACTING
* ASSOCIATE COMMISSIONER HERE IN
* THE RESEARCH DEMONSTRATION AND
* EMPLOYMENT SUPPORT. WHILE I'M
* STILL RELATIVELY NEW TO THE
* TICKET AND VR WORLD I AM NOT
* NEW TO ORDES AND HAVE BEEN
* WORKING ON THE RESEARCH SIDE
* FOR A NUMBER OF YEARS. SO I'M
* TRYING TO GET UP TO SPEED ON
* THIS ISSUES AND I APPRECIATE
* THE OPPORTUNITY TO LISTEN TO
* THIS CALL, A GOOD INTRODUCTION
* SINCE WE DID TOUCH ON BOTH
* SIDES OF OUR WORK. THANK YOU
* FOR WELCOMING ME AND I LOOK
* FORWARD TO INTERACTING WITH
* MORE OF YOU IN THE FUTURE.
* >> THANKS, SUSAN. THANKS,
* EVERYONE, WE'LL TALK TO YOU IN
* JANUARY.
* >> ACTUALLY, THE LAST CALL OF
* THE YEAR WILL BE TUESDAY,
* DECEMBER 13 AT 3:00 PM
* >> OH, THANK YOU, EVERYONE
* (LAUGHTER).
* >> THANK YOU.
* >> THAT CONCLUDES TODAY'S
* CONFERENCE. YOU MAY NOW
* DISCONNECT YOUR LINES.
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