

## All State Vocational Rehabilitation Agency Call

### Welcome

Regina Bowden welcomed everyone to the first state Vocational Rehabilitation (VR) agency call of fiscal year 2017 (FY17) and recapped highlights of the prior year. She reminded the audience to direct specific case questions to [VR.Helpdesk@ssa.gov](mailto:VR.Helpdesk@ssa.gov).

A request was received for an overview of SSA's Providing Opportunities Demonstration (POD). Next month a special guest from ORDES Research will speak on the POD.

### Electronic claims processing

Danielle Armstrong provided updates, noting that the electronic claims processing functionality is forthcoming this Fall. She thanked the state VR agencies that are currently providing trial claims to process through the new system to ensure that everything is working properly.

### Cost Reimbursement Handbook

Danielle Armstrong noted that the Cost Reimbursement Handbook is moving through several levels of review. SSA changed the format to make it more usable. SSA is now updating the rules and regulations to ensure that everything is in line with the new cost reimbursement system. The handbook is currently under management review. We will keep you posted on its release.

Danielle noted that a few months ago, SSA announced a future transition to quarterly calls. We will keep the monthly forum open for now to provide for trainings. She noted a typo on today's agenda. There will not be TPR Portal updates, but rather Portal updates on today's call. TPR questions can be sent to [TPRhelpdesk@yourtickettowork.com](mailto:TPRhelpdesk@yourtickettowork.com).

### Cost formula FY17

Raquel Donaldson noted that all SSA coordinators should have received a cost formula email yesterday. Coordinators have until March 15, 2017 to submit the formula to SSA or can submit it in advance. Include the RSA 13 and RSA 2 from FY16 when you send your information. You can email or fax it. Email is preferred as it's more reliable. Your regional coordinator will be

copied on your approval letter.

## Current earnings

Raquel Donaldson noted that SSA is currently receiving second quarter 2016 earnings and a few third quarter 2016 earnings.

## C3 letters

Shada Roper noted that more C3 notices related to transitional work awards have been distributed lately. A May PowerPoint Presentation covered transitional work and the C3. Send a request to Shada or the Help Desk for a copy of the May PowerPoint. Shada described transitional work as a continuous employment period preceded by transitional work activity, employment or self-employment that gradually evolves into Substantial Gainful Activity (SGA) with or without periodic interruption. That work activity must begin less than a year after state VR agency services ended. Any state VR agency services that significantly motivated or helped the beneficiary in returning to or continuing to SGA will be considered to have contributed to the continuous period, which is work performed during the year after state VR agency closure.

Any state VR agency services that contributed to the continuous period of work will be considered. If the client is not working immediately after state VR agency closure, and we do not see work for a few years but later see SGA, you will receive a C3 notice. We ask that you send in a copy of the most current IPE related to the SGA and as many case notes as available.

## Tickets being placed in use

Katie Striebinger reiterated information shared on a previous call regarding an on-going Portal issue in which the beneficiary may show an invalid Ticket assignment to the state VR agency when a state VR agency claim is submitted. If the assignment shows as invalid, the claim will be denied. SSA is still working to resolve the issue and will keep everyone informed.

## Portal (updates)

Katie Striebinger announced that SSA is about to send a GovDelivery message to everyone about the electronic claims submission process. The message should appear in your inbox



shortly. She read the message to the audience.

Katie noted that the files included in the GovDelivery message are technical files that must be passed on to the appropriate claims submission programming contact in your agency. Please send Katie contact details for the person who will create the claims submission files. She will send this person a meeting invitation to make sure everything is done correctly. If you have questions, please email the VR Help desk with "Katie" in the subject line to direct the email to her immediate attention.

## Questions and Answers

A Q & A period, which is part of the call recording and transcript, concluded the call.

The full transcript and audio from the All state VR agency Call are available at <https://yourtickettowork.com/web/ttw/events-archive>.

The next All state VR agency Call will be held  
**Tuesday, November 15, 2016 at 3 p.m. ET.**

