



# Quarterly All Vocational Rehabilitation Call

April 16, 2019 • 3:00 – 4:00 p.m. ET

Participant Dial-in Number: (800) 458-4121 | Conference ID: 890.5688

## Quarterly All VR Call Agenda

1. Welcome
2. State Verification Exchange System (SVES)
  - Q & A for SVES only
3. RSA-911 (Cost Formula); Claim backlog
4. Systems update
5. VR onsite two-day training
6. Reconsiderations, VR Helpdesk, Upload errors, VRENs
7. Questions and Answers

**\*\*Note: Third Quarter All VR Call: Tuesday, July 9, 2019 @ 3 p.m. ET.**